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Applies to SoundPoint® IP, SoundStation® IP 5000, and SoundStation Duo®
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General

This section provides general information on using Polycom® Unified Communications Software (UC software) 4.1.1AA. For information on new and enhanced features and capabilities available with UC software 4.1.1AA, see What's New for Polycom UC Software 4.1.1?

UC software 4.1.1AA is for use with Microsoft® Lync® Server and using a single line registration only. These release notes provide important information on software updates, features and feature licenses, and known issues. In addition, these release notes refer to a number of previous UC software versions to assist administrators who are updating to a UC software 4.1.x release from an earlier software release.

For detailed information on phones supported by UC software 4.1.0 Rev B, see Downloading the Distribution Files in this document.

Note: Microsoft Lync 2013 support
Polycom Unified Communications (UC) software 4.1.1AA has Microsoft® Lync® Server 2013 qualified compatibility for SoundPoint IP321/331, IP335, IP450, IP550, IP560, IP650, SoundStation IP5000, and SoundStation Duo phones.

Important Upgrade Notes and Considerations in UC Software

This section contains important notes on Polycom hardware and UC software 3.x.x.

Upgrading / Downgrading from UC software 3.x.x

As of UC software 4.x.x, Polycom has changed the process of upgrading and downgrading software on the phones. To upgrade to UC software 4.1.x, first install the new Upgrader application. After you have installed the Upgrader, you can install UC software 4.1.x.

To downgrade from UC software 4.1.x, first install a new application called the Downgrader. After you have installed the Downgrader, you can install an earlier UC software version.

For detailed instructions on how to upgrade and downgrade your phones running UC software 3.x.x to 4.1.x, see Engineering Advisory 64731: Polycom® UC Software 4.0.x: Upgrade and Downgrade Methods.

Considerations for Legacy Phones

Polycom UC software 4.1.0 Rev B does not include support for the SoundPoint IP 300, 301, 320, 330, 430, 500, 501, 600, 601, 670, SoundStation IP 4000, and SoundPoint IP 6000 phones. These phones are termed legacy products. For assistance on provisioning methods that support a mix of legacy and current products, refer to Technical Bulletin 35311: Maintaining Older Polycom® Phones Beyond Their Last Supported Software Release.
Understanding UC software Versions

To understand which version of UC software can be used with Polycom phones, and for access to major supporting documentation for each UC software version, use the [SIP/UC software Downloads Matrix](#).

Understand Phone Features and Licenses

The phone features and licenses required to operate a feature vary by phone model. Use this section to find out which phone features and licenses you require for your phone model.

**Note: Use of Microsoft Lync Server 2010 or 2013 requires purchase of a Lync Feature License**

You must purchase a Lync Feature License from a Polycom reseller or sales representative for each Polycom SoundPoint IP, SoundStation IP, and VVX model you want to deploy with Microsoft Lync Server 2010 or 2013. Polycom recommends that you keep a record of your licenses, as Polycom reserves the right to audit your deployment to verify license use. Also note that you can use UC software 4.1.1AA with Polycom phones for trial purposes, without purchasing a license, for a maximum of 30 days.

The following tables list features available for each phone model and indicate whether or not a feature license is required.

Use the table **SoundPoint IP Features and Licenses** if you are deploying SoundPoint IP 321, 331, 335, 450, 550, 560, or 650.

Use the table **SoundStation and VVX Series Features and Licenses** if you are deploying SoundStation Duo or VVX 500 business media phone.

In the following two tables, (No) indicates that a phone does not support a feature, (Yes) indicates a phone supports a feature and no license is required, and (Feature License) indicates that the phone requires a Feature License to support a feature.

### SoundPoint IP Features and Licenses

<table>
<thead>
<tr>
<th>Feature</th>
<th>IP 321/331/335</th>
<th>IP 450/550/560</th>
<th>IP 650</th>
</tr>
</thead>
<tbody>
<tr>
<td>VQMon</td>
<td>Feature License</td>
<td>Feature License</td>
<td>Feature License</td>
</tr>
<tr>
<td>Call Recording</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Conference Management</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>4-way local conference</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Electronic Hookswitch</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Enhanced Feature Keys</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Customizable UI Background</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
### Polycom UC Software Release Notes

#### UC Software 4.1.1AA

<table>
<thead>
<tr>
<th>Feature</th>
<th>IP 321/331/335</th>
<th>IP 450/550/560</th>
<th>IP 650</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian Languages</td>
<td>Chinese only</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Configurable Soft keys</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Enhanced BLF</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>H.323 Video</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

### SoundStation and VVX Series Features and Licenses

<table>
<thead>
<tr>
<th>Feature</th>
<th>IP 5000</th>
<th>Duo</th>
<th>VVX 500</th>
</tr>
</thead>
<tbody>
<tr>
<td>VQMon</td>
<td>Feature License</td>
<td>Feature License</td>
<td>Yes</td>
</tr>
<tr>
<td>Call Recording</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Conference Management</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Electronic Hookswitch</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Enhanced Feature Keys</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Customizable UI Background</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Asian Languages</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Enhanced BLF</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>H.323 Video</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

### Download the Distribution Files

You can download UC software 4.1.1AA using the split file or combined file in ZIP file format. For general use, Polycom recommends using the split resource file that corresponds to the phone models for your deployment. Use the table SoundStation and VVX Series Features and Licenses to match the correct UC software resource file to your phone model. If you are using the combined resource file, use the table Understanding the Combined ZIP Resource File to understand the contents of the resource file. If you are provisioning your phones centrally using configuration files, download the corresponding resource file and extract the configuration files to the provisioning server, maintaining the folder hierarchy in the ZIP file.

The current build ID for the sip.ld and resource files is 4.1.1.0731

### Understand the Split ZIP Resource Files

Polycom recommends using the split ZIP file to shorten upgrade times. Use the table SoundStation and VVX Series Features and Licenses to find the split resource file for your phone model.
### Understand the Split ZIP Resource Files

<table>
<thead>
<tr>
<th>Resource Files</th>
<th>File Purpose and Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>2345-12360-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 321</td>
</tr>
<tr>
<td>2345-12365-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 331</td>
</tr>
<tr>
<td>2345-12375-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 335</td>
</tr>
<tr>
<td>2345-12450-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 450</td>
</tr>
<tr>
<td>2345-12500-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 550</td>
</tr>
<tr>
<td>2345-12560-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 560</td>
</tr>
<tr>
<td>2345-12600-001.sip.ld</td>
<td>SIP application executable for SoundPoint IP 650</td>
</tr>
<tr>
<td>3111-30900-001.sip.ld</td>
<td>SIP application executable for SoundStation IP 5000</td>
</tr>
<tr>
<td>3111-19000-001.sip.ld</td>
<td>SIP application executable for SoundStation Duo</td>
</tr>
<tr>
<td>sip.ver</td>
<td>Text file detailing the build-identification(s) for the release</td>
</tr>
<tr>
<td>000000000000.cfg</td>
<td>Master configuration template file</td>
</tr>
<tr>
<td>000000000000-directory~.xml</td>
<td>Local contact directory template file. To apply on a per-phone basis, replace the 0s with the MAC address of the phone, and remove '~' from the file name.</td>
</tr>
<tr>
<td>applications.cfg</td>
<td>Contains configuration parameters for microbrowser and browser applications</td>
</tr>
<tr>
<td>features.cfg</td>
<td>Contains configuration parameters for telephony features</td>
</tr>
<tr>
<td>H323.cfg</td>
<td>Contains configuration parameters for the H.323 signaling protocol</td>
</tr>
<tr>
<td>reg-advanced.cfg</td>
<td>Contains configuration parameters for the line and call registration and advanced phone feature settings</td>
</tr>
<tr>
<td>reg-basic.cfg</td>
<td>Contains configuration parameters for the line and call registration and basic phone feature settings</td>
</tr>
<tr>
<td>region.cfg</td>
<td>Contains configuration parameters for regional and localization settings such as time and date and language</td>
</tr>
<tr>
<td>sip-basic.cfg</td>
<td>Contains configuration parameters for the VoIP server, softswitch registration</td>
</tr>
<tr>
<td>sip-interop.cfg</td>
<td>Contains configuration parameters for the VoIP server, softswitch registration, and interoperability configuration</td>
</tr>
<tr>
<td>site.cfg</td>
<td>Contains configuration parameters that are set on a per-site basis</td>
</tr>
</tbody>
</table>
SoundPointIP-dictionary.xml

Includes native support for the following languages:
Chinese, Traditional (for IP 321, 331, 335, 450, 550, 560, 650, IP 5000 and Duo).
Chinese, Simplified (for IP 321, 331, 335, 450, 550, 560, 650 IP 5000 and Duo).
Danish, Denmark
Dutch, Netherlands
English, Canada
English, United Kingdom
English, United States
French, France
German, Germany
Italian, Italy
Japanese, Japan (for IP 450, 550, 560, 650, IP 5000 and Duo).
Korean, Korea (for IP 450, 550, 560, 650, IP 5000 and Duo).
Norwegian, Norway
Polish, Poland
Portuguese, Brazil
Russian, Russia
Slovenian, Slovenia
Spanish, Spain
Swedish, Sweden

SoundPointIPWelcome.wav

Start-up welcome sound effect

LoudRing.wav

Loud ringer sound effect

Warble.wav

Loud ringer sound effect

Polycom-hold.wav

Ringer sound effect

Download the Combined ZIP Resource File

Use the table Understanding the Combined ZIP Resource File for a description of each file included in the combined resource file. The combined file is required for phones running BootROM prior to BootROM version 4.0.0, for example, BootROM 3.2.3 Rev B.

Understanding the Combined ZIP Resource File

<table>
<thead>
<tr>
<th>Resource Files</th>
<th>File Purpose and Application</th>
</tr>
</thead>
<tbody>
<tr>
<td>sip.ld</td>
<td>Concatenated SIP application executable</td>
</tr>
<tr>
<td>sip.ver</td>
<td>Text file detailing build-identification(s) for the release</td>
</tr>
<tr>
<td>0000000000000.cfg</td>
<td>Master configuration template file</td>
</tr>
<tr>
<td>Resource Files</td>
<td>File Purpose and Application</td>
</tr>
<tr>
<td>-----------------------------------</td>
<td>-----------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>000000000000-directory-.xml</td>
<td>Local contact directory template file. To apply on a per-phone basis, replace the 0s with the MAC address of the phone, and remove ‘~’ from the file name.</td>
</tr>
<tr>
<td>applications.cfg</td>
<td>Contains configuration parameters for microbrowser and browser applications</td>
</tr>
<tr>
<td>features.cfg</td>
<td>Contains configuration parameters for telephony features</td>
</tr>
<tr>
<td>H323.cfg</td>
<td>Contains configuration parameters for the H.323 signaling protocol</td>
</tr>
<tr>
<td>reg-advanced.cfg</td>
<td>Contains configuration parameters for line and call registration and advanced phone feature settings</td>
</tr>
<tr>
<td>reg-basic.cfg</td>
<td>Contains configuration parameters for line and call registration and basic phone settings</td>
</tr>
<tr>
<td>region.cfg</td>
<td>Contains configuration parameters for regional and localization settings such as time and date and language</td>
</tr>
<tr>
<td>sip-basic.cfg</td>
<td>Contains configuration parameters for the VoIP server, softswitch registration</td>
</tr>
<tr>
<td>sip-interop.cfg</td>
<td>Contains configuration parameters for the VoIP server, softswitch registration, and interoperability configuration</td>
</tr>
<tr>
<td>site.cfg</td>
<td>Contains configuration parameters that are set on a per-site basis</td>
</tr>
<tr>
<td>Resource Files</td>
<td>File Purpose and Application</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>-----------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>SoundPointIP-dictionary.xml</td>
<td>Includes native support for the following languages:</td>
</tr>
<tr>
<td></td>
<td>Chinese, Traditional (for IP 321, 331, 335, 450, 550, 560, 650, IP 5000 and Duo).</td>
</tr>
<tr>
<td></td>
<td>Chinese, Simplified (for IP 321, 331, 335, 450, 550, 560, 650, IP 5000 and Duo).</td>
</tr>
<tr>
<td></td>
<td>Danish, Denmark</td>
</tr>
<tr>
<td></td>
<td>Dutch, Netherlands</td>
</tr>
<tr>
<td></td>
<td>English, Canada</td>
</tr>
<tr>
<td></td>
<td>English, United Kingdom</td>
</tr>
<tr>
<td></td>
<td>English, United States</td>
</tr>
<tr>
<td></td>
<td>French, France</td>
</tr>
<tr>
<td></td>
<td>German, Germany</td>
</tr>
<tr>
<td></td>
<td>Italian, Italy</td>
</tr>
<tr>
<td></td>
<td>Japanese, Japan (for IP 450, 550, 560, 650, IP 5000 and Duo).</td>
</tr>
<tr>
<td></td>
<td>Korean, Korea (for IP 450, 550, 560, 650, IP 5000 and Duo).</td>
</tr>
<tr>
<td></td>
<td>Norwegian, Norway</td>
</tr>
<tr>
<td></td>
<td>Polish, Poland</td>
</tr>
<tr>
<td></td>
<td>Portuguese, Brazil</td>
</tr>
<tr>
<td></td>
<td>Russian, Russia</td>
</tr>
<tr>
<td></td>
<td>Slovenian, Slovenia</td>
</tr>
<tr>
<td></td>
<td>Spanish, Spain</td>
</tr>
<tr>
<td></td>
<td>Swedish, Sweden</td>
</tr>
<tr>
<td>SoundPointIPWelcome.wav</td>
<td>Startup welcome sound effect</td>
</tr>
<tr>
<td>LoudRing.wav</td>
<td>Loud ringer sound effect</td>
</tr>
<tr>
<td>Warble.wav</td>
<td>Loud ringer sound effect</td>
</tr>
<tr>
<td>Polycom-hold.wav</td>
<td>Ringer sound effect</td>
</tr>
</tbody>
</table>
Release History

This following table shows the recent release history of this version of Polycom Unified Communications (UC) Software.

<table>
<thead>
<tr>
<th>Release</th>
<th>Release Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1.1AA</td>
<td>August 2015</td>
<td>Includes support for locking the settings menu, enhancements for push-to-talk calls, support for Lync location-based routing, and other important field fixes.</td>
</tr>
<tr>
<td>4.1.1</td>
<td>June 2014</td>
<td></td>
</tr>
<tr>
<td>4.0.2 Rev I</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.0.2 Rev B</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

What’s New in this Release?

Polycom UC software 4.1.1AA is for use with Microsoft® Lync® Server and using a single registered line only.

UC software 4.1.1AA supports the following Polycom devices:

- SoundPoint IP 321, 331, 335, 450, 550, 560, and 650 desktop phones. The SoundPoint IP 670 is not supported.
- SoundStation IP 5000 conference phones
- SoundStation Duo conference phones

Note: Polycom VVX Phone Models Not Supported
Polycom UC software 4.1.1AA does not support VVX 300/310, VVX 400/410, VVX 500 and VVX 600 business media phones. For more support on these platforms, refer to the UC Software/SIP Software Release Matrix.

New or Enhanced Features

This release includes the new or enhanced features listed in this section.

- Digicert Root Certificates and Verisign root and secure server certificates are now supported for Polycom UC Software 4.1.
## Resolved Issues

The following table lists the resolved issues for the UC Software 4.1.1AA release.

<table>
<thead>
<tr>
<th>Category</th>
<th>Issue Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio</td>
<td>VOIP-95151</td>
<td>A problem was resolved that caused phones with ICE enabled to experience one-way audio when calling an external phone.</td>
</tr>
<tr>
<td>Calling</td>
<td>VOIP-102707</td>
<td>A problem was resolved that caused phones configured with 802.1x to experience intermittent random authentication errors.</td>
</tr>
<tr>
<td>Calling</td>
<td>VOIP-95674</td>
<td>A problem was resolved that caused SoundStation IP phones to freeze after a long call, which then required a power cycle to recover.</td>
</tr>
<tr>
<td>Documentation</td>
<td>VOIP-102704</td>
<td>The <em>UC Software Administrator Guide 4.0.5</em> incorrectly lists the default values for the <code>&lt;device/&gt;</code> parameters as &quot;null&quot;. Instead, the document should not list default values for the <code>&lt;device/&gt;</code> parameters. The default values of the <code>&lt;device/&gt;</code> parameters vary according to the region to which the phone is shipped.</td>
</tr>
<tr>
<td>Lync</td>
<td>VOIP-98092</td>
<td>SoundPoint IP phones using the Lync base profile can now correctly accept 24 digits in the PIN field.</td>
</tr>
<tr>
<td>Lync</td>
<td>VOIP-97466</td>
<td>You cannot log in to the phone using Lync credentials if the parameter <code>reg.x.auth.loginCredentialType</code> is set to the default value. Instead, you must manually set parameter <code>reg.1.auth.loginCredentialType</code> to the value <code>usernameAndPassword</code>.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-103948</td>
<td>A problem was resolved that prevented the SoundStation Duo system from retrieving its location for use with E911 calls.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-102703</td>
<td>A problem was resolved that prevented the SoundPoint IP 335 from displaying TLS as a Transport type.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-102698</td>
<td>A problem was resolved that caused a memory leak in SoundPoint IP 450 phones, causing them to reboot.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-102318</td>
<td>A problem was resolved that caused the VVX phone to boot up in a file system error state.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-102701</td>
<td>Previously, the SoundPoint IP 450 running UCS 4.0.7 experienced memory usage that caused the system to reboot. This has been resolved.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-101784</td>
<td>A problem was resolved that caused IP5000 and SoundStation Duo phones to freeze in the idle state, requiring a power cycle.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-99206</td>
<td>Settings for Daylight Savings Time for countries in the Southern Hemisphere now work correctly.</td>
</tr>
<tr>
<td>General</td>
<td>VOIP-102702</td>
<td>A problem was resolved that caused the phone to dial incorrectly when calling a Plantronics Headset.</td>
</tr>
<tr>
<td>Category</td>
<td>Issue Number</td>
<td>Description</td>
</tr>
<tr>
<td>-------------</td>
<td>--------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Logging</td>
<td>VOIP-102700</td>
<td>Previously, when you enabled logging on a busy phone, an excessive number of logs were dropped. This problem has been resolved.</td>
</tr>
<tr>
<td>Network</td>
<td>VOIP-102697</td>
<td>The phone now accepts the SDP media change without any issue.</td>
</tr>
<tr>
<td>Security</td>
<td>VOIP-96474</td>
<td>Digicert Root Certificates and Verisign root and secure server certificates are now supported for Polycom UC Software 4.1.1AA</td>
</tr>
<tr>
<td></td>
<td>VOIP-97867</td>
<td></td>
</tr>
<tr>
<td></td>
<td>VOIP-98870</td>
<td></td>
</tr>
<tr>
<td>Security</td>
<td>VOIP-102699</td>
<td>A problem was resolved that caused debug port UDP 17185 to be open in UDS 4.0.4.</td>
</tr>
<tr>
<td>User Interface</td>
<td>VOIP-98037</td>
<td>The phone now displays Speed Dial on first free Line Key and keeps displaying Speed Dial after a reboot.</td>
</tr>
<tr>
<td>Web Interface</td>
<td>VOIP-103266</td>
<td>An issue was resolved that caused the phone's Web UI to display the Auto Answer on phones that did not support Auto Answer.</td>
</tr>
</tbody>
</table>

**Configuration File Enhancements**

No new or changed configuration parameters are available in the Polycom UC Software 4.1.1AA release.
Known Issues and Suggested Workarounds

The following issues are known to be present in the current release. They will be reviewed for possible fixes in a future release if no reasonable workaround is available.

Known Issues and Suggested Workarounds for Previous UC Software

26615  Subnet mask forces all the packets through the gateway when not using DHCP and when using the wrong subnet mask for the network class in use, for example using 192.168.X.X addresses with a 255.255.0.0 subnet mask. Exists in SIP 1.4.x.
   Workaround: Use the correct subnet mask.

26920  Centralized conference fails in some cases due to slow opening of RTP port.
   Workaround: No workaround is currently available.

30086  Boot servers running explicit FTPS are not supported.
   Workaround: Use implicit FTPS or HTTPS.

30371  Pattern generator for tones does not work well for the case of a single repeating chord.
   Workaround: Start the pattern with a short period of silence then the desired initial chord. Loop back to the desired initial chord instead of the initial silence.

33445  LCS Presence and dialing from Buddy Lists does not work across Federations.
   Workaround: To dial contacts across federations program a speed dial with the SIP URI of the contact. There is no workaround for watching Federated Buddy status from the phone.

37175  If the configuration files are used to set the SNTP server address, date validity checking on CA certificates will be ignored for https provisioning.
   Workaround: Set the SNTP server address through the phone UI or use DHCP to inform the phone of the SNTP server address.

37273  If the custom idle display and idle browser features are both enabled the phone UI displays incorrectly.
   Workaround: Do not set ind.idleDisplay.enabled=1 and enable the Idle Browser at the same time.

37984  Enabling the Idle bit-map on SoundPoint IP 330 and 320 phones causes the Line Key labels and dialed digits to be invisible.
   Workaround: Do not use the idle bit-map on 330/320 phones; instead, set ind.idleDisplay.enabled=0.

41993  Scrolling through the Corporate Directory may not return complete results if results contain Unicode character values > 127 (server does not support sorting).
   Workaround: Start the search in a different location or avoid use of Unicode characters >127 in directories.

42027  In certain scenarios the time-stamping in log files of a SoundStation IP 7000 that is used as a secondary/slave device is incorrect.
**Workaround:** As of SIP 3.1.0 the occurrence of this issue only relates to the treatment of Daylight savings Time settings.

44764 SRTP processing may cause performance degradation with certain video/audio codec combinations on the VVX 1500.

**Workaround:** If SRTP is being used limit the video bit rate to 384kbps.

46997 Camera brightness adjustment does not work between levels 3 to 6 on the VVX 1500.

**Workaround:** No workaround is currently available.

48905 Jitter parameter is not correctly computed on the SoundStation IP 6000/7000 as per RFC3550.

**Workaround:** No workaround is currently available.

52141 Daisy chained SoundStation IP 7000 phones sometimes become stuck during software upgrade.

**Workaround:** Pressing any key on the phone will continue the upgrade.

52142 Video connections with CounterPath Eyebeam client on the VVX 1500 do not work if H.263-1998 codec is selected. This was experienced with Eyebeam version 1.5.19.5 build 52345.

**Workaround:** Try using a different codec. Try other versions of Eyebeam client as some do work.

53514 H.264 calls to an HDX9002 device using an MGC 50 Gateway using H.320 result in lip sync issues (applies to VVX 1500).

**Workaround:** Set the call for transcoding on the MGC.

54027 The receiving phone does not re-invite with a new key at the half-life of the key life-time.

**Workaround:** Ensure that both ends use the same key life time such that the sending phone will initiate a key re-negotiation.

54028 Key changes do not function correctly when multiple crypto suites are enabled.

**Workaround:** Configure a single crypto suite on the phone.

54321 The VVX 1500 does not receive video (does receive audio) when calls are initiated from a Tandberg C20 (running 2.0.0.191232) device using SIP.

**Workaround:** No workaround is currently available.

54799 The VVX 1500 transmits H.264 QCIF video to Tandberg MXPs in H.323 calls.

**Workaround:** Set the video bit rate on the VVX 1500 to 512kbps to avoid the issue.

54976 H.264 calls to a Tandberg Edge95 MXP device using a Tandberg Gateway using encrypted media (offered but not required) results in distorted audio and no video on the VVX 1500.

**Workaround:** Configure system for encryption required.

54977 H.264 calls to a Tandberg Edge95 MXP device using a Tandberg Gateway result in lip sync issues on the VVX 1500.

**Workaround:** No workaround is currently available.

59812 Blind transfer to a URL is not successful on the SoundStation IP 7000. Eventually, the URL soft key becomes unavailable.

**Workaround:** No workaround is currently available.
The configuration parameter `tcpIpApp.port.rtp.forceSend=1024` works only for the SoundStation IP 6000, 7000 and VVX 1500. It does not function properly for SoundPoint IP phones.

**Workaround:** No workaround is currently available.

Adding a new line registration to a phone with BLF causes the notifications (ringing) for the BLF line to display on the previous line. Introduced in UC software 3.3.1

**Workaround:** A phone reset will resolve the issue.

Server certificate Serial Number is checked against the host name if the outbound proxy is configured.

**Workaround:** No workaround is currently available.

Instead of initiating a new call, an attendant phone plays a reorder tone when a BLF line key is pressed for the second time.

**Workaround:** No workaround is currently available.

Phone sends out INVITE and CANCEL if no provisional response is received.

**Workaround:** No workaround is currently available.

Cannot answer a call using the speaker soft key when DND is enabled and `call.rejectBusyOnDnd` is set to zero (applies to SpectraLink 84xx.)

**Workaround:** No workaround is currently available.

British Telecom Caller ID type is not correctly supported (applies to SoundStation Duo).

**Workaround:** No workaround is currently available.

The phone does not send a `CallState=CallConference` notification when a conference is established (applies to all SoundPoint IP and SpectraLink 84xx).

**Workaround:** No workaround is currently available.

Confirm Click-to-dial text does not appear on the SoundPoint IP 331 phone when SNTP fails.

**Workaround:** Configure SNTP.

Music on hold (MOH) call dialog does not get terminated when there is an update from the MOH server.

**Workaround:** End the call to restore normal state.

When the phone is registered with a H.323 line, DTMF digits are not sent in the Tel URI call with Ext and Postd options (applies to VVX 500, 1500).

**Workaround:** No workaround is currently available.

Quick search bar on the SoundPoint IP 321, 330, 331, and 355 only accept 15 characters when corporate directory is configured.

**Workaround:** No workaround is currently available.

When the phone is using the Polycom Desktop Connector, the keyboard arrow keys do not support active and inactive call navigation (applies to VVX 500).

**Workaround:** No workaround is currently available.
70728 Software Upgrade does not work if `<partnumber>.xml` file is not specified as a part of `upgrade.custom.server.url` configuration value.

Workaround: Ensure the part-number.xml file is part of the upgrade.custom.serverurl configuration value.

71386 Soft keys URIs are not functioning when the phone is in the Enter Number screen (applies to VVX 1500).

Workaround: No workaround is currently available.

71800 Users cannot change the user password using the Web Configuration Utility.

Workaround: Use the phones user interface to change the user password.

72082 The phones do not detect a server certificate status change from REVOKED to GOOD, until the phone is rebooted (applies to SoundPoint IP 321, 331, 450, 550, 560, 650, and 670, and SoundStation 5000.)

Workaround: No workaround is currently available.

72211 An explicitly trusted Intermediate CA fails TLS verification when it is the issuer of a server certificate.

Workaround: No workaround is currently available.

72242 Phone is not able to connect to radius server when configured with EAP method as PEAP and inner authentication as GTC (applies to VVX 500)

Workaround: Recommend to use Cisco ACS server 5.1 or higher.

72299 When the SoundPoint IP 450, 560, 650 phones are registered with BLA lines, they continue to display remote hold appearances even after the remote BLA resumes the call.

Workaround: No workaround is currently available.

72387 After pressing the Transfer soft key, the remote BLA line does not show remote hold status when `call.shared.exposeAutoHolds` is set to 1.

Workaround: No workaround is currently available.

72601 The SoundPoint IP 33x phones fail to dial authorized call when in the Phone Locked state

Workaround: No workaround is currently available.

72677 When a NOTIFY message with a higher version is sent, the phone re-subscribes to the server and gets a NOTIFY with the correct version, but fails to update the dialog with the state (applies to SoundPoint IP 450/560/650).

Workaround: No workaround is currently available.

72898 Hard key external URL mapping requires EFK enabled on the SoundPoint IP 650.

Workaround: Enable EFK using configuration files.

73015 The LifeSize Team 220 behaves incorrectly by remaining in a connecting state when there is a call from VVX1500 over H323.

Workaround: No workaround is currently available.

74120 Plantronics Audio 646 DSP USB headset volume control does not work (applies to VVX 500).

Workaround: Adjust the volume using the volume keys on the phone.
A phone configured with a Synergy call server displays the incorrect caller ID on the UI for an incoming call *(applies to VVX 1500)*.

**Workaround:** No workaround is currently available.

In an active audio-only call between a PC client and a VVX 1500, the far-end video never starts on the PC client when a user presses *Add Video*.

**Workaround:** No workaround is currently available.

The MKC5 key to upload logs does not work *(applies to SoundStation Duo)*.

**Workaround:** No workaround is currently available.

When the lock feature is enabled, after phone reboot, the emergency/authorized call list is not displayed when the user tries to place a call using headset/speaker key.

**Workaround:** No workaround is currently available.

When DND is enabled, the phone is missing the call forward message Fwd:<number> *(applies to VVX 500, 1500, and SpectraLink 84xx)*.

**Workaround:** No workaround is currently available.

A phone configured with a Synergy call server displays the incorrect soft keys after a 'Conference service unavailable' error is shown. Exists in UC software 3.3.3.

**Workaround:** No workaround is currently available.

Hold/Transfer/Conference does not display when the parameter `softkey.feature.basicCallManagement.redundant = 0` *(applies to SoundStation Duo)*.

**Workaround:** No workaround is currently available.

A phone configured with a Synergy call server displays the local conference UI when establishing a centralized conference using the Join soft key.

**Workaround:** No workaround is currently available.

The Unified Call Appearance List (UCAL) filtered view times out to the default UCAL view when a user scrolls the filtered list and does not change the focus *(applies to VVX 500)*.

**Workaround:** No workaround is currently available.

In Lync environment when user logs out the phone does not logout all the user login credential dependent applications.

**Workaround:** No workaround is currently available.

The multi key combination shortcuts for uploading logs and rebooting the phone sometimes do not work *(applies to VVX 500)*.

**Workaround:** No workaround is currently available.

When parking a call from the Favorites menu, the call park input dialog (where users enter a park extension) disappears *(applies to VVX 500)*.

**Workaround:** No workaround is currently available.

Numeric data entered using the dialpad on the phone browser cannot be deleted using dialpad.

**Workaround:** Use the virtual keyboard.
Using Microsoft Lync, if a user dials an invalid extension, the entry is sometimes not logged in the Placed Calls call list.

**Workaround:** No workaround is currently available.

Changing the local contact directory search option from first name to last name & vice versa causes the “Restart” and “Save” softkeys to be missing on the phone.

**Workaround:** Exiting and re-entering the directory fixes the issue.

Pressing the App hardkey on the pane and trying to dial highlighted/focused SIP/Tel URI does not work with Microbrowser (*applies to VVX 1500, 500*).

**Workaround:** No workaround is currently available.

In the Premium ACD, Call Agent state change from *Unavailable* to *Available* after a phone reboot.
(This could be an interop issue with the call server).

**Workaround:** No workaround is currently available.

In the hoteling call center feature, the phone does not display the status of the call center when there is a special character in the call center name.

**Workaround:** The call center administrator can set the names appropriately.

Using star (*) in dial string on the SoundStation IP7000 causes the phone to send it as a dot (.) to the HDX video end points.

**Workaround:** Two stars (**) should be used.

Removing a BLF line from server causes the speed dial icon to disappear.

**Workaround:** Restart or Reboot the phone and the icon will re-appear.

On a shared call reorder tone is not played to the user when Resume attempt fails.

**Workaround:** No workaround is currently available.

Adding a new registration line changes the BLF monitored lines label from first/last name to its extension number.

**Workaround:** Rebooting the phone will resolve.

Going off hook continuously on multiple attempts make the dial tone break when the phone configuration country is set to UK and either Auto or PSTN only modes are enabled (*applies to SoundStation Duo*).

**Workaround:** Set the country to ‘US’ (via the phone menu, the Web UI or config file) and adjust the flash-hook timing to match the setting of the PBX or gateway.

Adding a ‘+’ sign to the Line Identification address via the phone’s Web Configuration Utility is displayed incorrectly.

**Workaround:** Configure the Line Identification address via the phone menu or the configuration file.

When PTT is enabled, sender name/ID updated through the parameter reg.x.displayname does not get updated during the PPT call.

**Workaround:** No workaround is currently available.

When the XT9 input mode is enabled, the phone displays unmatched UIMA focused items in the 1st position during XT9 (PinYin) input.

**Workaround:** No workaround is currently available.
77195  Observed reboots occasionally if the roaming contacts exceeds above 100 on SoundPoint IP and 200 on VVX phones.  
   Workaround: No workaround is currently available

78140  The presence information of the contact enabled for “Buddy watch” is not updated after a reboot. However, the presence status can be known from the “Buddies” softkey (Customer issue ID VESC-1763).  
   Workaround: No workaround is currently available.

78232  During a remote conference pickup on a shared line the phone does not display the call appearance and call indicator.  
   Workaround: No workaround is currently available.

78269  Using the UI to change the phone lock behavior from alert to DND causes the phone to reset  
   Workaround: No workaround is currently available.

78340  Several MWI NOTIFY messages within a few seconds may cause the phone to reset.  
   Workaround: Avoid sending multiple MWI messages close together.

79634  During paging, the receiving phones displays the MAC address of the sender instead of caller ID  
   Workaround: Try restarting the phone.

79735  Changing language of the phone from German to any other language (other than English) may result in displaying diacritic letters. (applies to VVX500 and SoundPoint 331)  
   Workaround: Try first changing the language to English80212. In a Lync environment, when the corporate directory and parameter dir.corp.sortcontrol are enabled the contact search does not fetch any contacts.  
   Workaround: Set the parameter dir.corp.sortcontrol =0

80212  The phone does not display the saved name of the contact in the local contact directory.  
   Workaround: Use full URI while adding the contacts in the local contact directory

81272  When the held call is transferred to a CX600 phone, the call will be established as a 1 way call on the far end.  
   Workaround: Try hold/resume on the CX600 to establish a 2 way call

81315  The call logs of the first user are available on the phone, when a new user logs in without signing out the first user.  
   Workaround: No workaround is currently available

81422  Contacts that are entered with quote (') and double quote (") in their first/last names fields on the server, are displayed incorrectly (&apos in place of ’ and &quot in pace of ”) on the phone during a call.  
   Workaround: No workaround is currently available.

82030  When the Calendar is configured on the phone and the active directory credentials are changed, by user/admin the phone fails to register to Lync server.  
   Workaround: User needs to register the phone manually with correct credentials.

82043  When Lync profile is used along with the bootserver, any changes performed to the MAC.cfg file using XML notepad and uploaded to the phone will cause phone to de-register. The xml notepad adds an extra space in the certificate which is making the certificate invalid and causing the phone to deregister.  
   Workaround: Use Vi editor or Edit plus editor.
82212 Immediate answering a call on a phone which is outside the enterprise (remote worker/federation scenario) when the UDP is blocked on firewall, may result in reboot. (*applies to SoundPoint IP 321/331*)

*Workaround:* No workaround is currently available.

82302 In a CAC (Call admission control) scenario’s when a call transfer fails from the phone to remote Lync client, the phone is unable to resume the call.

*Workaround:* Try doing consultative transfer

92914 When attempting to register a different user on a phone immediately after a successful registration through the phone’s web interface, may cause a reboot.

*Workaround:* Try registering a different user through the phone’s web interface after some time interval.

92927 A random reboot of the phone is observed infrequently (once in every 10-15 attempts) when there is a quick toggle in the number of line keys, if the phone is configured with the maximum number of BLF line keys (~50).

*Workaround:* No workaround is currently available.

92741 Record soft key is not present for the 24th call.

*Workaround:* No workaround is currently available.

92570 Observed Call connection issues on a SRTP call when the SRTP life time is configured for a very short time period. With a short lifetime SRTP call is not connecting properly.

*Workaround:* Configure "sec.srtp.key.lifetime", to a value more than 2^32.

92572 In an SRTP Call, observed the loss of audio path after some time when SRTP life time on one phone is configured with minimum and another one with maximum time. There is no audio between the phones when performing SRTP boundary test.

*Workaround:* Configure "sec.srtp.key.lifetime", to a value more than 2^32.

92576 The Phone doesn’t show “Edit or Cancel” softkey on the its browser when the cursor focus is shifted to the text field.

*Workaround:* No workaround is currently available.

92487 User is unable to SignIn or SignOut on CU3 server if “feature.presence.enabled”, flag is disabled.

*Workaround:* No workaround is currently available.
Updates to Previous Software Releases

Polycom® UC software 4.1.0 Rev I is for use only with Microsoft® Lync® Server and using a single registered line.

Understand Updates to UC software 4.1.1

Polycom UC software 4.1.1 is for use with Microsoft® Lync® Server and using a single registered line only.

UC software 4.1.1 supports the following Polycom devices:

- SoundPoint IP 321, 331, 335, 450, 550, 560, and 650 desktop phones. The SoundPoint IP 670 is not supported.
- SoundStation IP 5000 conference phones
- SoundStation Duo conference phones

Note: Polycom VVX Phone Models Not Supported

Polycom UC software 4.1.1 does not support VVX 300/310, VVX 400/410, VVX 500 and VVX 600 business media phones. For more support on these platforms, refer to the UC Software/SIP Software Release Matrix.

New or Enhanced Features

There are no new or enhanced features.

Resolved Issues

92710  The phone now successfully attends the call routed through Exchange Auto Attendant and no longer causes any de-registration issue on the phone.

92708/88402  The phone now obeys the Lync 2013 normalization rules and goes offhook or onhook within the configured time.

92707/87064  In a Lync 2010 environment, the phone now dials the extention format number without any issue (applies to SoundPoint IP331)

92705/84764  In a Lync 2010 environment, the TLS transport option is now available on the phone when it is installed in the Russian SKU.

92621  Filtering for the exposed debug UDP port to address security issues is working as expected for the customers running port scans on Polycom devices. The phone no longer exposes UDP 17185.

92558/91447/91564  Local and remote ringback tone is no longer heard on outgoing calls after receiving 183 and 180 responses.
92221/91183  In a Lync 2010 environment, performance of the SoundStation IP 5000 phone is improved, and it no longer freezes after 12 hours of idle time.

91408  In a Lync 2013 environment, the SoundPoint IP 321/331/335 phones no longer freeze or reboot randomly.

Configuration File Enhancements
There are no Configuration Parameter changes for this release.

Understand Updates to UC software 4.0.2 Rev S
Polycom UC software 4.1.0 Revision S is for use with Microsoft® Lync® Server and using a single registered line only.

UC software 4.1.0 Rev S supports the following Polycom devices:

- SoundPoint IP 321, 331, 335, 450, 550, 560, and 650 desktop phones (The SoundPoint IP 670 is not supported).
- SoundStation IP 5000 conference phones
- SoundStation Duo conference phones

Note: Polycom VVX Phone Models Not Supported
Polycom UC software 4.1.0 Rev S does not support VVX 300/310, VVX 400/410, VVX 500 and VVX 600 business media phones. For more support on these platforms, refer to the UC Software/SIP Software Release Matrix.

New or Enhanced Features
No new enhancements.

Enhanced Capabilities
92541  Open SSL libraries are updated and TLS Heartbleed Open SSL Vulnerability is now fixed.

Configuration File Enhancements
No Configuration Parameter changes.

Understand Updates to UC software 4.0.2 Rev I
UC software 4.1.0 Rev I supports the following Polycom devices:
Polycom UC Software Release Notes

- SoundPoint IP 321, 331, 335, 450, 550, 560, and 650 (The SoundPoint IP 670 is not supported.)
- SoundStation IP 5000 conference phones
- SoundStation Duo conference phones

**Note: Polycom VVX Phone Models Not Supported**
Polycom UC software 4.1.0 Rev I does not support VVX 300/310, VVX 400/410, VVX 500 and VVX 600 business media phones. For more support on these platforms, refer to the UC Software/SIP Software Release Matrix.

**New or Enhanced Features**
No new enhancements from previous software versions.

**Enhanced Capabilities**

85200 Call info of a federated call in the placed call list now displays the correct display name and contact details *(applies to SoundPoint IP 321/331)*.

84975/84908 In the locked state, phone no longer initiates the call to the emergency 911 upon off-hooking the handset twice in quick succession i.e., 2 seconds.

84943/84991 Phone now supports up to 256 characters for supporting long URI’s.

84483 A confirmation screen is now displayed on the phone screen with cancel, resume and yes, when the user tries to enter an incorrect password for the second time *(applies to SoundPoint IP321/331 and IP335)*.

84405/84764 On Russian SKUs, SIP signaling encryption is now enabled and shows the TLS feature option for registering with Microsoft Lync 2010 server *(applies to SoundPoint IP331)*.

84401 The risk of accidentally dialing an emergency number in the locked state is reduced. The user now has to select a number from the authorized contact list and press the send button to initiate a call.

83592 Phone no longer retains the DND state of the previous user for the current user, when the previous user signs out by enabling DND *(applies to SoundPoint IP321/331 and 335)*.

83564 On the Russian SKUs, only the SIP signaling is encrypted during in-band provisioning, leaving the media unencrypted.

82110 Phone now boots to idle and registers with Microsoft Lync successfully, when it is moved from the organization network to a remote network.

**Understand Updates to UC software 4.0.2 Rev B**
Polycom UC software 4.1.0 Rev B is for use only with Microsoft Lync Server and using a single registered line.
UC software 4.1.0 Rev B supports the following Polycom devices:

- SoundPoint IP 321, 331, 335, 450, 550, 560, and 650 (The SoundPoint IP 670 is not supported.)
- SoundStation IP 5000 conference phones
- SoundStation Duo conference phones
- VVX 500 business media phone

**Note: Use UC software 4.1.0 Rev A with SpectraLink 84xx series wireless handsets**

If you are using SpectraLink 84xx series wireless handsets, you must use UC software 4.1.0 Rev A. For limitations and enhancements to UC software 4.1.0 Rev B, see the section. For details on all UC software 4.1.0 configuration files and parameters, refer to the Polycom UC Software 4.1.0 Administrators’ Guide on the Polycom PartnerConnect web site. Understand UC Software 4.1.0 for the SpectraLink 84xx and VVX 500 in this document. For further details about support for SpectraLink series, see SpectraLink 8400 Wireless Telephones on the Polycom Support web site.

**New or Enhanced Features**

**78286** Added support for enabling/disabling auto discovery per line

**74716** Add support for dialing by extension

**Enhanced Capabilities**

**80554** When the phone language is set to any non-English language and locked, the language on the phone is preserved even after a reboot.

**80519** When a new user is added to an existing IM conversation on a PC client, the added user’s phone does not ring anymore when there is a join request.

**80144** On the private line, the phone remains quiet when the ring type is set to silent.

**80081** Enable/disable of Polycom desktop connector (PDC) from the phone’s web user interface work as per the design.

**79955** The phone automatically installs the CA certificate and registers to Lync sever after reboot, when the certificate is deleted from the phone menu.

**79916** The line labels are now updating after performing update configuration on the phone.

**79797** The message waiting indicator (MWI) no longer blinks after the user signs out of the phone.

**79225** The phone logs out the non-default user automatically as per the set time in the automatic logout parameter.

**79070** Enabling login credentials of the user on the phone’s web user interface automatically disable the user domain id/credentials on the phone.
Configuration File Enhancements

For information on enhancements to UC software 4.1.0 Rev B configuration files, see UC Software 4.1.0 configuration parameters.

For details on all UC software 4.1.0 configuration files and parameters, refer to the Polycom UC Software 4.1.0 Administrators' Guide on the Polycom PartnerConnect web site.

Understand UC Software 4.1.0 for the SpectraLink 84xx and VVX 500

Polycom UC software 4.1.0 (Rev A) was released to support only the SpectraLink 84xx series wireless handsets and the VVX 500 business media phones. UC software 4.1.0 Rev B supports the VVX 500. If you are using SpectraLink 84xx series wireless handsets, you must use UC software 4.1.0 Rev A. This section explains enhanced features and capabilities of UC software 4.1.0 Rev A.

Introduction

UC software 4.1.0 is a software upgrade for phones that are qualified to deliver direct interoperability for Lync.

New or Enhanced Features

42163 Added support for simplified best-effort SRTP.
66597 Added support for Microsoft STUN/TURN/ICE.
68649 Added support for Lync Certificate Provisioning using MS Web Ticket.
68652 Added support for Microsoft E911.
68653 Added support for Lync Call admission control.
68802 Added support for Lync In-band provisioning.
68803 Added support for Lync server address discovery.
68654 Added support for Lync Media bypass.
69089 Added support for Lync Private incoming line.
69094 Added support to switch over to local ring when early media fails.
69096 Added support for Lync dial plans.
69106 Added support for Branch office resiliency (BOR) feature.
70673 Added support for alternative call forwarding identities.
74216 Added support for video synchronization with Lync client.
74567 Added support for Microsoft Web Ticket Client Protocol.
74510 Added ability to route all outbound requests via Outbound Proxy Server with different callee and caller URI domains.
**Enhanced Capabilities**

79321 Significant improvements made on the battery threshold levels *(applies to SpectraLink 8400).*

79063 Phone now updates the presence status information for all watched buddies *(applies to VVX500).*

78107 Phone now displays a warning message upon reaching the maximum number of buddies.

78100 On the phone Presence - Idle timeout settings, changing the *office hours* timeout value will not change the *Off hours* timeout value.

78087 When a call is made from a SpectraLink Wi-Fi phone, the receiving phone now displays the complete number of the caller.

77089 In a Lync environment, any changes to the buddy presence state are now immediately reflected on the presence icons and status.

76995 In a Lync environment, phone call list details are no longer uploaded to the provisioning server when setting the configuration parameter `feature.callList.enabled="0"` *(applies to VVX500).*

76981 Phone now displays call forwarding icon and forwards calls correctly when the function is enabled from the phone web user interface.

76446 Calls to PSTN network now work correctly, even when Media Bypass is enabled on the PSTN gateway.

76261 The phone password field for Lync configuration now remains empty when no password is set, thereby allowing the user to set a new password.

76194 Incoming calls now first display as a pop up before being minimized to call appearance/filter view on the phone.

76028 The Polycom desktop connector (PDC) has been improved and now connects to the user’s laptop/PC after installation.

75874 Only the internal headset ring tone is played on Jabra PRO 9450 headsets *(applies to VVX500).*

75872 Phone ringer now functions correctly while user is attaching/detaching a USB headset during an incoming call.

75743 Corrected the usage of a configured outbound proxy server address for Voice quality monitoring feature on phones.

75715 Local directory can now save contacts searched from the phone’s corporate directory, even when the local directory is disabled.

75694 Adding/removing a USB headset no longer affects phones configured with EHS headsets (Jabra, Plantronics or Sennheiser).
75674 URL dialing is now possible between unregistered phones.
75643 “Call list display” now functions correctly when the configuration parameter
feature.callList.enabled="0".
75605 Contacts containing long information fields (first name, last name, etc.) in detail view now display
correctly on the phone.
75431 PTT and Paging feature has now been enhanced to user iLBC codec.
75355 Improved the synchronization of contacts and addition/deletion between the Lync MOC client on
PC and Phone IM.
75245 Buddy presence status is now updated when the phone is disconnected from network.
74901 When the lock feature is enabled, after a phone reboot, the emergency/authorized call list
displays when the user tries to place a call using the headset/speaker key.
74888 Host status display during a multiparty Lync conference call now functions correctly.
74175 When the phone presence state is set to Be Right Back, it no longer changes to Offline when the
phone is left idle for a long period of time.
73797 Caller details now display correctly for participants in a Lync consultative transfer call.
72518 On the Lync soft client, only mobile platforms are now categorized as mobile.
70723 The phone now fetches the correct available software from the Polycom provisioning server when
the parameter upgrade.plcm.server.url is set correctly.
57864 Changes to SRTP parameters now take effect immediately, without rebooting the phone.

Configuration File Enhancements

Refer to the following table for a list of all enhancements made to the UC software 4.1.0 configuration file
parameters.

<table>
<thead>
<tr>
<th>File</th>
<th>Modification</th>
<th>Parameter</th>
</tr>
</thead>
<tbody>
<tr>
<td>feature</td>
<td>Added</td>
<td>apps.telNotification.appInitializationEvent</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>apps.telNotification.networkUpEvent</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>apps.telNotification.uiInitializationEvent</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>apps.telNotification.taInitializationEvent</td>
</tr>
</tbody>
</table>

Web Info: Find detailed descriptions of parameters and values
You can find detailed descriptions of these parameters and their values in the Polycom UC
Software 4.1.0 Administrators’ Guide on the Polycom PartnerConnect web site.
<table>
<thead>
<tr>
<th>File</th>
<th>Modification</th>
<th>Parameter</th>
</tr>
</thead>
<tbody>
<tr>
<td>feature</td>
<td>Added</td>
<td>apps.telNotification.uiInitializationEvent</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>device.baseProfile.device.baseProfile.set</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>dialplan.applyToForward</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>dialplan.x.applyToForward</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>locInfo.x.A1</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>locInfo.x.A3</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>locInfo.x.country</td>
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<td>feature</td>
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<td>locInfo.x.HNO</td>
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<td>feature</td>
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<td>locInfo.x.label</td>
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<td>feature</td>
<td>Added</td>
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<td>feature</td>
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<td>feature</td>
<td>Added</td>
<td>locInfo.x.RD</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>locInfo.x.STS</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>log.level.change.afe</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>log.level.change.ice</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>log.level.change.loc</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>log.level.change.tickt</td>
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<td>Added</td>
<td>log.level.change.xml</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>np.custom1.ringing.privateLine.tonePattern</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>np.custom1.ringing.privateLine.vibration</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.meeting.ringing.privateLine.tonePattern</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.meeting.ringing.privateLine.vibration</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.normal.ringing.privateLine.tonePattern</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.normal.ringing.privateLine.vibration</td>
</tr>
<tr>
<td>File</td>
<td>Modification</td>
<td>Parameter</td>
</tr>
<tr>
<td>------------</td>
<td>--------------</td>
<td>------------------------------------------------</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.silent.ringing.privateLine.tonePattern</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>np.silent.ringing.privateLine.vibration</td>
</tr>
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<td>feature</td>
<td>Added</td>
<td>prov.login lcCache.domain</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>prov.login lcCache.user</td>
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<td>Added</td>
<td>reg.x.dialPlanName</td>
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<td>reg.x.lisdisclaimer</td>
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<td>reg.x.lync.autoProvisionCertLocation</td>
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<td>feature</td>
<td>Added</td>
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<td>Added</td>
<td>reg.x.serverAutoDiscovery</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>reg.x.srtp.simplifiedBestEffort</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>sec.srtp.simplifiedBestEffort</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>softkey.feature.simplifiedSignIn</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.mode</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.password</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.realm</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.username</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.stun.passwordServer</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.stun.server</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.stun.udpPort</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.tcp.enabled</td>
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<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.turn.server</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.turn.tcpPort</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>tcpIpApp.ice.turn.udpPort</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>voice.page.handsfree.rxag</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>voice.ppt.handsfree.rxag</td>
</tr>
</tbody>
</table>
Understand Updates to UC software 4.0.2 Rev B

New or Enhanced Features

72403  Added support for DHCP renew after loss and recovery of WiFi LAN connection *(applies to SpectraLink 8400)*.

76730  Enhanced the digitmap by removing the prepending ‘+’ to the outbound calls and giving the option of configuring the ‘+’ in the dial plan *(applies to Lync mode only)*.

77038  Added support for early media followed by local ring back.

Enhanced Capabilities

73667  The syslog counter on the SpectraLink 8400 phones are updated accordingly when audio packets are received.

75557  On the web interface of the phone, the logging module parameter WiFi Manager log value is updated in the field help section when the mouse is over parameter name as well as its value as *(applies to SpectraLink 8400)*.

76057  When a phone is registered with a single shared line, the Join soft key is no longer displayed inappropriately when the monitored phone puts the call on hold.

76084  In a shared BLF line scenario, the monitoring phone no longer resumes the call from the monitored phone without playing any busy tone.

76095  In a shared BLF line scenario, phone now displays the incoming call status of the monitored phone *(applies to VVX 500)*.

76131  The phone default call appearance eliminates the display of remote on hold calls *(applies to VVX 500)*.

76321 / 76515  The phone does not reboot when multiple URI’s are pushed to the phone in frequent intervals. *(Customer issue ID VESC-1635, VESC-1650)*.

76427  Phone displays only the incoming call received from a line that is also being monitored using BLF (used to display this as two calls in the list) *(applies to VVX 500)*.

76467  Improved Call list display for caller ID with long names *(applies to VVX 1500)*.

76591  Phones display the correct Asian language fonts for the Lync contacts.

76679  Unauthorized request for configuration files using phone web interface is now restricted.

76754  The Filtered call view of a BLF monitored line is shown properly when the phone is in off-hook state.

76862  During an active BLF call session, frequent pressing of the BLF key on the origination phone no longer causes the caller ID information to be blanked out.

76889  The PPT key can now be configured as a Speed dial key on the SpectraLink 8400 phones.

76911  The dialer screen UI on the phone is refreshed when an incoming ringing call is terminated.
On-hook dialing work as expected when the phone has an incoming call and the remote party ends the call.

The phone highlights the last incoming call as per the order in call appearance screen *(applies to VVX 500)*.

Incorrect soft key options no longer displayed on the BLF monitoring phone when there is an incoming call in certain scenarios.

Auto Answer now works correctly when alert information header carrying the string within the angle brackets ‘< >’ is received.

The phone current draw is optimized as per its state *(applies to SpectraLink 8400)*.

The browser application on the phone times out as expected *(applies to SpectraLink 8400)*.

The phone no longer inadvertently goes off-hook on line1 instead of line2 when the user presses the second line key while lifting the handset with call hold on line1.

Manual configuration of the IP address no longer causes a ‘network is down’ message to be displayed *(applies to SoundStation IP 6000, 7000)*.

Addressed some Directed call pickup failures in certain situations.

Turning the backlight OFF on the phone no longer sends the browser to the session list *(applies to SpectraLink 8400)*.

When the phone is registered to a Lync line and another call server, the Lync contact presence subscription is now correctly sent through the Lync registered line.

Addressed the issue that could cause a reboot when the user has many buddy contacts configured *(applies to VVX 500)*. *(Customer issue ID VESC-1763)*

Addressed a phone reboot issue in a certain ACD/call center configuration *(Found in UC software 3.3.2)*.

Addressed an issue relating to use of the ‘Join’ key which was displayed even when only one call was in progress *(applies to SoundPoint IP 33x, SoundStation Duo and Spectralink 8400 models)*.

Two way audio between the phones is now working as expected after resuming the call from MOH when `voipProt.SIP.musicOnHold.uri` or `reg.X.musicOnHold.uri` is used for the address of the MoH server.

The registration failing issue with Lync server front end due to error in Subject Alternative Name (SAN) validation implementation is addressed.

Addressed an issue where when the phone is configured with certain languages options, attempting to select LLDP or CDP using Ethernet caused a reboot *(applies to SoundStation IP 6000)*.
Configuration File Enhancements

Refer to the following table for a list of all enhancements made to the UC software 4.0.2 Rev B configuration file parameters.

<table>
<thead>
<tr>
<th>File</th>
<th>Modification</th>
<th>Parameter</th>
<th>Modification Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wireless</td>
<td>Added</td>
<td>device.dhcp.releaseOnLinkRecovery</td>
<td>1 Phone performs a DHCP release on network link recovery (Default)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0 Phone does NOT perform a DHCP release on network link</td>
</tr>
</tbody>
</table>

Note: Also refer to configuration parameter changes in the UC software 4.0.2

Note: Ensuring digitmap compatibility between UC software 4.0.1 and UC software 4.0.2 Rev B

The existing digitmap dialplan.digitmap = [2-9][11][0][1][0]-[9][xxxx].T|([0-1][2-9][xxxx].T]|[2-9][xxxx].T in the UC software 4.0.1 release where the phones were automatically pre-pending a + to outbound calls is now removed in UC software 4.0.2 Rev B.

For UC software 4.0.2 Rev B to be backwards compatible to UC software 4.0.1, the digitmap should be dialplan.digitmap=RR+R[2-9]11[0][1][0]-[9][xxxx].T|RR+R[0-1][2-9][xxxx].T|RR+R[2-9]xxxx.T|RR+R[2-9]xxxx.T|RR+R[2-9]xxx.T, or if the digitmap is to apply for a certain line, use dialplan.1.digitmap=RR+R[2-9]11[0][1][0]-[9][xxxx].T|RR+R[0-1][2-9][xxxx].T|RR+R[2-9]xxxx.T|RR+R[2-9]xxxx.T|RR+R[2-9]xxx.T.

Understand Updates to UC software 4.0.2 (Limited Release)

This section lists the additions and changes, removals, enhancements and configuration file parameter changes to the UC software 4.0.2.

Note: UC software 4.0.2 is a limited release that was distributed only to select partners and customers and is shipping with SoundStation Duo. The build-ID for this release was UC software 4.0.2.8017.

New or Enhanced Features

40451/75448 Added support for XT9 PinYin input for Chinese characters *(applies to VVX 1500)*.
52485/66494 Added support for BroadSoft Hoteling Event Package.
57167/66494/76023 Added support for BroadSoft Call Center Status Event Package.
54576 Added support for the new SpectraLink 8452 Wi-Fi handset with 2D barcode reader.
Enhanced Capabilities

69469  The display name with special character < or > causes phones to respond with a bad request.

73614  An unintentional touch on the phone initiates a call automatically (applies to VVX 500).

73946  On the Trapeze/Juniper infrastructure, when multiple SpectraLink phones are involved in a call, one or more phones may lose wireless connectivity.

74292  The Bluetooth radio can now be activated on SpectraLink 8400 phones.

74427  On a redirected call, the phone now sends a PRACK (acknowledgement) message.

75299  The dialpad key presses are now captured when hot dialing from the idle browser screen (applies to VVX500).

75419  The ADHOC conference call now works when there is a + sign, for example, (SIP:voip+world@voipworld.com) in the Sip URI contact header.

75632  Slowness in dialing with large number of contacts on the phone is resolved (applies to VVX 500).

75686  The up and down arrow keys are now available on the phone during call transfer (applies to SoundPoint IP450.)

75726/75716  The phone numbers dialed using the auto complete remembers the line info on which the calls are placed earlier (applies to SpectraLink 8400, VVX500 and VVX1500).

75811  Reassigning the line keys preserves the presence information.

75888  A scrolling status message is now displayed when a line is unregistered on the phone.

75945  When the phone is off hook, auto dialing remember the line information (applies to SpectraLink 8400, VVX500 and VVX1500).

75954  The overlap of idle browser on the call list screen is now set (applies to VVX 1500).

75949/76258  The SoundStation Duo phone complies with clause 5.5.1.4.1 of Australian spec S002 of the Australian analog telephony specification as per clause 5.5.1.4.1 of Australian spec S002.

76141  The call lists on the VVX 1500 phone get updated as required.

76171  The phone no longer continuously reboots on reassignment of the line keys.

76229  A break down observed on the phone monitoring a BLF contact is now fixed. (Customer issue ID VESC-1670)

76315  The popup message Error Line: Unregistered will no longer appear as a result of an absence of a register request.

76316  The default hookflash timing is set on the SoundStation Duo when the country is set to Australia.

76329  Soft keys on the VVX 500 are now responsive to touch.

76376  An unregistered popup no longer appears the on SoundStation Duo in PSTN mode.

76379  Double quotes appended to the calling party display name on a shared line are now removed.

76408  Shared lines will continue to ring when another phone with the same shared line answers an incoming call on another line appearance.

76420  After reboot, the phone will correctly display incoming calls of a monitored BLF contact even on the first call.
All the incoming call appearances on a BLF monitored phone are displayed when the monitoring phone cancels the call to the BLF contact.

In a BLF monitored scenario, multiple calls to a monitored phone display the incoming call appearance and call counter appropriately.

The phone will properly display incoming call appearance after terminating a call on phone using the End Call soft key.

The phone will now correctly display a warning icon and a popup message for unregistered H.323 lines. (applies to VVX 1500)

The blank call appearance on the monitoring BLF enabled phone is set.

In a multi-party BLF enabled call, the widget displaying the call appearance, counter, icons, and the indicator is updated with the appropriate incoming and outgoing call status.

The phone now functions normally with the call appearance of the monitored BLF contacts.

The phone will no longer crash when a monitored line ends the call that is associated with the remote call appearance screen.

On a PSTN line the invocation of redial is restricted by pressing the # key after entering the digits (applies to SoundStation Duo).

On a PSTN line pressing the # key is now restricted to send the dialed number only once (applies to SoundStation Duo).

The phone now picks up the call forwarding settings from the override file after a reboot.

## Configuration File Enhancements

Refer to the following table for a list of new parameters. Note that these configuration parameters are detailed in Feature Profile 76179: Hoteling and ACD, which will be made available on Polycom Profiled UC Software Features.

### UC Software Configuration File Enhancements

<table>
<thead>
<tr>
<th>File</th>
<th>Modification</th>
<th>Parameter</th>
<th>Modification Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>feature</td>
<td>Added</td>
<td>feature.callCenterStatus.enabled</td>
<td>Call feature parameter</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>feature.hoteling.enabled</td>
<td>Call feature parameter</td>
</tr>
<tr>
<td>feature</td>
<td>Added</td>
<td>hoteling.reg</td>
<td>Call feature parameters</td>
</tr>
<tr>
<td>wireless</td>
<td>Added</td>
<td>barcode.X.Y</td>
<td>Parameters used to configure the 2D barcode scanner*</td>
</tr>
</tbody>
</table>

*For a detailed description of new parameters specific to the SpectraLink 8400 product family, their properties and values, refer to the Polycom SpectraLink 8400 Series Wireless Telephone Deployment Guide.
New or Enhanced Features

72403 Added support for DHCP renew after loss and recovery of WiFi LAN connection (applies to SpectraLink 8400).

76730 Enhanced the digitmap by removing the prepending ‘+’ to the outbound calls and giving the option of configuring the ‘+’ in the dial plan (applies to Lync mode only).

77038 Added support for early media followed by local ring back.

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Incorrect soft key options no longer displayed on the BLF monitoring phone when there is an incoming call in certain scenarios.

Auto Answer now works correctly when alert information header carrying the string within the angle brackets ‘< >’ is received.

The phone current draw is optimized as per its state (applies to SpectraLink 8400).

The audio/ sound effect termination is always on the dock station when there is an active call on the phone (applies to SpectraLink 8400).

The browser application on the phone times out as expected (applies to SpectraLink 8400).

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Manual configuration of the IP address no longer causes a ‘network is down’ message to be displayed (applies to SoundStation IP 6000, 7000).

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<tbody>
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<td>Added</td>
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<td>1 Phone performs a DHCP release on network link recovery (Default) 0 Phone does NOT perform a DHCP release on network link</td>
</tr>
</tbody>
</table>

Note: Also refer to configuration parameter changes in the UC software 4.0.2

Note: Ensuring digitmap compatibility between UC software 4.0.1 and UC software 4.0.2 Rev B

The existing digitmap dialplan.digitmap = [2-9]11|0T|011xxx.T|[0-1][2-9]xxxxxxx|[2-9]xxxxxxx|[2-9]xxxT in the UC software 4.0.1 release where the phones were automatically pre-pending a + to outbound calls is now removed in UC software 4.0.2 Rev B. For UC software 4.0.2 Rev B to be backwards compatible to UC software 4.0.1, the digitmap should be dialplan.digitmap=RR+R[2-9]11|0T|RR+R011xxx.T|RR+R[0-1][2-9]xxxxxxx|RR+R[2-9]xxxxxxx|RR+R[2-9]xxxT, or if the digitmap is to apply for a certain line, use dialplan.1.digitmap=RR+R[2-9]11|0T|RR+R011xxx.T|RR+R[0-1][2-9]xxxxxxx|RR+R[2-9]xxxT.

Understand Updates to UC software 4.0.1B

There are no functional differences between Polycom UC software 4.0.1B and Polycom UC software 4.0.1. Polycom UC software 4.0.1B was released to include the VVX 500 and SoundStructure sip.ld files in the software release package.

Understand Updates to UC software 4.0.1

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to the UC software 4.0.1 beside their respective Polycom tracking identification number.

New or Enhanced Features

48734 In a server-based, centralized conference, the phone can now send parallel REFERs without waiting for a 202 Accepted.

67081/70634 Added support for phones to interoperate with a limited set of Microsoft® Lync™ server features (applies to SoundPoint IP 321, 331, 335, 450, 550, 560, 650, 670, VVX 500, 1500, SoundStation IP 5000, SoundStation Duo, and SpectraLink 84xx).

67090 Syslog now includes the ability to identify multiple audio streams (applies to SpectraLink 84xx).

67594 Added interoperability between the Message Waiting Indicator (MWI) and Microsoft Lync.
The SpectraLink 84xx handsets now display the X-Loader version information in the Phone menu (Menu > Settings > Status > Platform > Phone).

Added support for SSRTP.

Added support for Microsoft SRTP extensions.

Added Microsoft OCS/Lync Presence functionality to phones (applies to SoundPoint IP 321, 331, 335, 450, 550, 560, 650, 670, VVX 500, 1500, SoundStation IP 5000, SoundStation Duo, and SpectraLink 84xx).

Phones now display the Away presence status after a period of user inactivity specified by the following parameters: pres.idleTimeout.offHours.period, pres.idleTimeout.officeHours.period, pres.idleTimeout.offHours.enabled, and pres.idleTimeout.officeHours.enabled.

Added a parameter call.transfer.blindPreferred to control whether the Transfer soft key on the SpectraLink 84xx should be a consultative transfer or blind transfer.

Added support for Microsoft 2008 Radius (802.1X).

Added new per-registration configuration options for several SRTP parameters: reg.x.srtp.enable, reg.x.srtp.offer, reg.x.srtp.require.

Added missing barcode symbologies (applies to SpectraLink 84xx).

Added an option in the Web Configuration Utility for SIP and Provisioning TLS applications to make the Common Name of Subject test configurable.

Updated the presence icon on the phones to be consistent with the Microsoft Lync/OCS style (applies to SpectraLink 84xx).

Not including the parameter oai.userID in the configuration file or setting the value to NULL both result in the phone using its MAC address to check in into the OAI server (applies to SpectraLink 84xx).

Enhanced the Reset to Default option in the Updater to match the option in the application software.

The call forward status on the status bar now displays when Forward – No Answer or Forward – Busy is enabled (applies to SpectraLink 84xx).

Added full support for RFC2782 (DNS load balancing).

In the Web Configuration Utility, the Country Code field has been renamed to Regulatory Domain (applies to SpectraLink 84xx).

In the phone menu, the Country Code field has been renamed to Regulatory Domain (applies to SpectraLink 84xx).

Enabled an EFK to allow a user to invoke the Call Back feature while on hook (applies to VVX 1500).

The default value for the configuration parameter up.useDirectoryNames is now 1 (enabled).

The SpectraLink series handsets can now display the BootL1 version information in Phone menu (Menu > Status > Platform > Phone).
The phone displays a warning icon when the WLAN Network Manager detects an invalid Regulatory Domain request (applies to SpectraLink 84xx).

The phone displays a warning triangle when the WLAN Network Manager detects an invalid Regulatory Domain limit setting (applies to SpectraLink 84xx).

The phone automatically publishes an Inactive (Idle) presence status after 5 minutes of user inactivity.

Added the ability to configure the `pres.idleTimeout` parameters through the phone menus.

Added the ability to configure the `pres.idleTimeout` parameters through the Web Configuration Utility.

The Exchange Calendaring feature on the SpectraLink handsets has been improved with the following enhancements:

- The Calendar icon is shown in the main menu once the calendar is authorized.
- The phone displays a Calendar: synchronizing scrolling message in the status bar.

The microbrowser on the SoundPoint phones has been functionally improved with the following enhancements:

- The audio tag element will inject a Play soft key when in focus.
- The user can now specify additional attributes to the audio tag which will be interpreted as a soft key, thus allowing the user to do things such as a Details soft key.
- The audio tag will have a descriptive label which will be used as the button label for the audio element in the page. This enables each audio tag to be rendered as a single element in the page with an icon and a descriptive text. The user no longer needs to switch to the text to see the details.
- The descriptive label will also be used for the title of the playback screen.

In the media player, the Exit soft key has been renamed to Back.

Playback automatically starts when selecting an audio element from the browser.

When the phone language is set to Japanese, the phone now uses the English AM/PM string for the time/date display (applies to all SoundPoint IP, all SoundStation IP, and SoundStation Duo).

The ‘Connect/disconnect from the server’ option has been moved to the Calendar menu (Features > Calendar) in the SpectraLink 84xx handsets.

The Web Configuration Utility language now supports multiple default language labels and help text in English, with the option to add/access other languages.

Updated the 2048-bit Trusted CA Root Certificate List from VeriSign.

Added new VeriSign Intermediate CA certificates.

Added RSA 2048 V3 Root Certificate to Root Store to all phones.

The phone can now display up to 4 Chinese characters in the soft keys (applies to SoundPoint IP 450).

Added the ability to automatically upgrade the BootL1 and BootBlock (applies to SpectraLink 84xx).

In the Web Configuration Utility, the default available utility languages depend on the platform.
74417 The Updater (BootROM) now supports Basic Authentication with HTTP/HTTPS.

75308 Added the ability to upload encrypted call lists to the provisioning server (applies to SpectraLink 84xx).

75469 The volume of PTT audio has been increased and setting the parameter `voice.handsfree.rxag.SL8440=10`, then updating the phone using Update Configuration does not cause the phone to restart (applies to SpectraLink 84xx).

## Enhanced Capabilities

55237 Dialing a semicolon using on-hook dialing no longer displays the off-hook dialing dialog (applies to VVX 1500).

61038 The phone no longer becomes unresponsive to hard key and touch screen presses for several seconds (applies to VVX 1500 phones provisioned with CMA using UC software 3.3.1).

66864 Using a dial plan containing #, when a user dials #1#2#, the phone now sends out an invite message containing %231%232%23 (applies to SoundStation Duo).

68356 The phones can now fragment packets when instructed to by an ICMP message (applies to SoundStation IP 6000 and 7000).

68501 When using Exchange Calendaring, the passcode now enters automatically (applies to SpectraLink 84xx).

68835 The phone can now properly sniff EAP type frames (applies to VVX 1500).

69020 SoundPoint IP phones capable of downloadable fonts now correctly display certain Czech characters.

69540 A call dropped by the other party no longer displays as a held call.

69558 An Avaya 10x0 and a VVX 1500 can successfully establish a video call.

69882 In PSTN only mode, a received call is now recorded in the Received Calls call list when the call is finished (applies to SoundStation Duo).

69883 In PSTN only mode, an incoming call is now recorded in the Missed Calls call list when the call is not answered (applies to SoundStation Duo).

70228 Phone no longer reboots when attempting a conference using an SCA line (applies to SoundPoint 321, 331).

70542 The registered line icon and BLF icon are no longer corrupted in the SpectraLink 84xx handsets.

70944 A dialed number no longer overwrites a registered line’s label if the label is very long (all SoundStation phones).

71041 Phones can now play audio from the Lync voicemail system (applies to SpectraLink 84xx).

71348 Calls between a VVX and RMX no longer cause the VVX to crash and reboot.

71368 Remote shared line activity no longer affects local phone presence.

71433 Phones crash after loading `se.pat.callProg.dialTone` parameters and pressing the New Call button (applies to SoundPoint IP 450, 650, and SpectraLink 84xx).
The configuration parameter `sec.TLS.SIP.strictCertCommonNameValidation` can be updated without requiring a phone reboot.

The conference feature can now properly handle a 480 response to a BroadSoft SCA line seize SUBSCRIBE.

Phone no longer sends a re-INVITE to the conference server after sending a REFER for each leg of the conference (applies to SoundPoint 321, 331).

Sennheiser and Jabra headsets can now go off-hook after switching to a different headset type (applies to SoundPoint IP 335, 450, 550, 650).

Warning icons and records are now removed after the error condition is removed (applies to all SoundPoint IP).

An EFK has been created to display the corporate directory Advanced Find menu from the idle screen (applies to all SoundPoint IP).

The text ‘Enter password’ in the Advanced menu is now translated when switching phone languages.

The Polycom Quick Barcode Connector icon now appears and disappears for both multiple and single endpoint modes (applies to SpectraLink 84xx).

The phone no longer reboots when queued messages are accessed on the phone (applies to SpectraLink 84xx).

URL Dialing from the call list is now fully disabled when `feature.urlDialing.enabled=0` (applies to SpectraLink 84xx).

The SoundPoint IP 321 and 331 phones now display the correct call x/y widget when `filterReflectedBlaDialogs=0`.

The Join soft key is no longer missing after establishing the maximum number of calls on all the lines using when using a Sylantro call server (applies to SoundPoint IP 650 and VVX 1500).

When `feature.urlDialing.enabled` is set to 0, the phone accepts contact entries with a contact number longer than 10 digits (applies to SpectraLink 84xx).

The phones can now play the audio files using the microbrowser (applies to all SoundStation phones).

Lines registered to a Microsoft Lync 2010 server now display in the Ring Type menu (Menu > Settings > Basic > Ring Type).

The VVX 1500 phone can be registered with up to 29 lines, but a max of 24 can be displayed.

Phone no longer gets into a bad state (which required an auto-reboot) upon receiving two consecutive 401 to a line-seize SUBSCRIBE during conference initiation.

The speed dial icon no longer disappears after a Reset Local Config or Reset Web Config option is selected (applies to SoundPoint IP 321, 331, 331C, 335, 335C).

The phone override file is no longer created on the provisioning server when values are not changed through the phone (applies to VVX 1500).

Improved the phone’s conference call management when a cell phone is connected to the 2.5mm port (applies to SoundStation Duo and SoundStation IP 7000).
72961 Bellcore Caller ID detection in PSTN mode works reliably now (applies to SoundStation Duo).
72996 A conference call between three parties now successfully connect all parties after there is a no response to line seize SUBSCRIBE.
73027 A Plantronics Savi740 EHS headset no longer has intermittent pairing issues with a VVX 1500.
73054 Call appearances are now displayed correctly when pressing the New Call soft key while there is an incoming call (applies to SoundStation Duo).
73084 Key in Keypad Diagnostics menu is now translated on SoundPoint IP 321, 331, and 335 phones for all languages.
73145 Regulatory Domain Error when radio set to 802.11a and band1 is set to P6 (applies to SpectraLink 84xx).
73153 Hot dial window now disappears after auto answering a call (applies to SoundPoint IP 450, 650).
73183 Phone now displays the error message 'Network link is down' when the DHCP server is down (applies to SoundPoint IP 335, 450, 560, 670).
73195 The bootloader menu for WEP has the correct spelling of Encryption (applies to SpectraLink 84xx).
73227 The phone UI now displays the proper network parameters such as IP address, subnet mask, and IP gateway when DHCP is enabled (applies to SoundStation Duo).
73238 Changing the options in the directory search, then logging into the phone no longer causes the phone to restart (applies to SoundPoint IP 321, 331, 331C, 335, 335C).
73247/74912 In the Quick Setup menu, user entry fields are now set to numeric as default.
73259 Simultaneous incoming and monitored BLF calls are now both displayed on the unified call appearance list (applies to SoundPoint IP 450, 550, 560, 650, 670).
73263 Ending a PTT or page no longer causes the active call appearance to disappear for 10 seconds (applies to SoundPoint IP 450, 550, 560, 650, 670).
73264 A phantom call appearance no longer displays when there is an active BLF monitored call and the phone has another call appearance.
73290 The User Profiles Log In soft key is no longer missing when the feature presence is enabled (applies to SoundPoint IP 450).
73401/74688 With intercom configured, the handset now rings once and incoming calls are answered automatically (applies to SpectraLink 84xx).
73405 The Missed Calls list no longer displays on a peer shared line if the call was barged in from a remote shared line (applies to SoundPoint IP 321, 331, and 335).
73409 In the Web Configuration Utility, all instances of the text ‘extension module’ have been replaced with ‘expansion module’.
73419 When the IP 670 is configured for 34 lines using three expansion modules, a large contact directory, LDAP, idle browser, and a microbrowser, it no longer crashes due to a lack of memory.
73459 The User Profiles feature is now fully supported on the SoundStation Duo.
73527 If barge-in is enabled on a shared line, remote active calls will not appear.
When using the Web Configuration Utility, the phone now updates the line key icons properly when static BLF is configured (applies to SoundPoint IP 450, 550, and 650).

The flash timing is now correct for France and Singapore (applies to SoundStation Duo).

Plugging in (or in and out) a 2.5mm mobile phone or PC cable no longer causes the phone to reboot (applies to SoundStation Duo).

The phone’s LCD contrast no longer turns darker after upgrading to UC software 4.0.0 (applies to SoundPoint IP 450).

The phone no longer locks up and reboots when there are a large number of incoming calls (applies to SoundPoint IP 650).

The phone can now boot up to the idle screen properly after being issued a check sync to enable the paging feature soft key.

Phone no longer segfaults on boot due to language dictionary files (applies to all SoundPoint IP).

OAI PT Select Connections are now accepted by phone before an OAI call is answered by the Start key (applies to SpectraLink 84xx).

In the Web Configuration Utility, the authentication password can no longer be seen in clear text when opening the line page source code.

In PSTN mode, the phone now displays the date and time information on the idle screen after a reboot (applies to SoundStation Duo).

Phone no longer generates a beep sound when a monitored user goes off-hook (applies to SoundPoint 650).

Phone will no longer go into an INVITE loop and reboot if it receives a 503 response to its initial INVITE message (applies to all SoundPoint IP).

A call between a VVX 1500 and CX series phone can now be properly resumed after it has been held for longer than 30 seconds.

Audio files are now directly downloaded to the ramdisk.

The phones now use an outbound proxy when an outgoing call’s URI domain is different from the caller’s domain.

Fail over on a 503 response can now be disabled.

The maximum values for the DNS TTL parameters in the static cache have changed to 2147483647.

The default input type for the Unavailable Code field is now numeric.

Ampersand characters are now escaped properly and are no longer being stripped off of a URL (applies to VVX 500, 1500).

The Voice Quality monitoring feature now uses an outbound proxy server address for a SIP Publish.

The call appearance for an outgoing call no longer displays the transport string.

Users can now place a call from the Placed Calls call list when the original call was placed using a Click-To-Dial Refer message with Refer-To: header as sip:\number ext. number @\IPAddress; transport=TCP (applies to SpectraLink 84xx).
Configuration File Enhancements

Refer to Software Version 4.0.1 – Configuration File Parameter Enhancements table for a list of enhancements made to the UC software 4.0.1 configuration file parameters.

Web Info: Parameters Changed in UC Software 4.0.1

The following table includes parameters modified in UC software 4.0.1. You can find detailed descriptions of the parameters and their values in the Polycom UC Software 4.0.1 Administrators’ Guide.

<table>
<thead>
<tr>
<th>File</th>
<th>Modification</th>
<th>Parameter</th>
<th>Modification Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sip-interop</td>
<td>Added</td>
<td>call.transfer.blindPreferred</td>
<td>Call feature parameter</td>
</tr>
<tr>
<td>debug</td>
<td>Added</td>
<td>feature.lyncDebug</td>
<td>Call feature parameter</td>
</tr>
<tr>
<td>site</td>
<td>Added</td>
<td>reg.x.srtp.enable</td>
<td>Call feature parameters</td>
</tr>
<tr>
<td></td>
<td></td>
<td>reg.x.srtp.offer</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>reg.x.srtp.require</td>
<td></td>
</tr>
<tr>
<td>wireless</td>
<td>Added</td>
<td>np.custom1.ringing.toneVolume.usbHeadset</td>
<td>Notification profiles parameter</td>
</tr>
<tr>
<td>wireless</td>
<td>Added</td>
<td>np.meeting.ringing.toneVolume.usbHeadset</td>
<td>Notification profiles parameter</td>
</tr>
<tr>
<td>wireless</td>
<td>Added</td>
<td>np.normal.ringing.toneVolume.usbHeadset</td>
<td>Notification profiles parameter</td>
</tr>
<tr>
<td>wireless</td>
<td>Added</td>
<td>np.silent.ringing.toneVolume.usbHeadset</td>
<td>Notification profiles parameter</td>
</tr>
<tr>
<td>site</td>
<td>Added</td>
<td>sec.encryption.upload.callLists</td>
<td>Security parameter</td>
</tr>
<tr>
<td>sip-interop</td>
<td>Added</td>
<td>sec.srtp.mki.length</td>
<td>Security parameter</td>
</tr>
<tr>
<td>sip-interop</td>
<td>Added</td>
<td>sec.srtp.padRtpToFourByte Alignment</td>
<td>Security parameter</td>
</tr>
<tr>
<td>reg-advanced,site</td>
<td>Added</td>
<td>up.headset.phoneVolumeControl</td>
<td>User preferences parameter</td>
</tr>
<tr>
<td>debug</td>
<td>Added</td>
<td>up.headset.AlwaysUseIntrinsic Ringer</td>
<td>User preferences parameter</td>
</tr>
<tr>
<td>File</td>
<td>Modification</td>
<td>Parameter</td>
<td>Modification Description</td>
</tr>
<tr>
<td>------------</td>
<td>--------------</td>
<td>----------------------------------------</td>
<td>----------------------------------------------------------------</td>
</tr>
<tr>
<td>reg-advanced, site</td>
<td>Added</td>
<td>up.idleStateView</td>
<td>User preferences parameter</td>
</tr>
<tr>
<td>video</td>
<td>Added</td>
<td>video.iFrame.delay</td>
<td>Video parameter</td>
</tr>
<tr>
<td>debug</td>
<td>Added</td>
<td>video.iFrame.period</td>
<td>Video parameter</td>
</tr>
<tr>
<td>techsupport</td>
<td>Added</td>
<td>voice.usb.headset.rxdg</td>
<td>Audio parameter</td>
</tr>
<tr>
<td>techsupport</td>
<td>Added</td>
<td>voice.usb.headset.txdg</td>
<td>Audio parameter</td>
</tr>
<tr>
<td>site</td>
<td>Added</td>
<td>voice.volume.persist.usb Headset</td>
<td>Audio parameter</td>
</tr>
<tr>
<td>sip-interop</td>
<td>Added</td>
<td>volpProt.SIP.conference.parallelRefer</td>
<td>Call feature parameter</td>
</tr>
<tr>
<td>site</td>
<td>Added</td>
<td>webutility.language.plcm ServerUrl</td>
<td>Web Configuration Utility parameter</td>
</tr>
<tr>
<td>techsupport</td>
<td>Removed</td>
<td>voice.gain.rx.digital.headset.IP_330</td>
<td>Audio parameter</td>
</tr>
<tr>
<td>techsupport</td>
<td>Removed</td>
<td>voice.gain.rx.digital.headset.IP_335</td>
<td>Audio parameter</td>
</tr>
<tr>
<td>site</td>
<td>Changed</td>
<td>dns.cache.NAPTR.x.ttl</td>
<td>The maximum value increased from 65535 to 2147483647</td>
</tr>
<tr>
<td></td>
<td></td>
<td>dns.cache.SRV.x.ttl</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>dns.cache.A.x.ttl</td>
<td></td>
</tr>
<tr>
<td>reg-advanced, site</td>
<td>Changed</td>
<td>up.useDirectoryNames</td>
<td>The default value changed from 0 (disabled) to 1 (enabled).</td>
</tr>
<tr>
<td>pstn</td>
<td>Changed</td>
<td>up.operMode</td>
<td>The default value changed from 0 to auto.</td>
</tr>
<tr>
<td>techsupport</td>
<td>Changed</td>
<td>voice.headset.rxag.adjust.IP_335</td>
<td>The default value changed from -11 to 4 and the maximum value changed from -11 to 90.</td>
</tr>
<tr>
<td>techsupport</td>
<td>Changed</td>
<td>voice.headset.rxag.adjust.IP_330</td>
<td>The default value changed from -5 to 4 and the maximum value changed from -5 back to 90.</td>
</tr>
<tr>
<td>sip-interop</td>
<td>Changed</td>
<td>VolpProt.SIP.failoverOn503 Response</td>
<td>The default value changed from 1 (enabled) to 0 (disabled).</td>
</tr>
</tbody>
</table>
Understand Updates to UC software 4.0.0

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to UC software 4.0.0 beside their respective Polycom tracking identification number.

New or Enhanced Features

26549 Enhanced the local missed call feature for shared line appearances. This feature supports RFC 3326 Reason Header.

28514 Enhanced the method of selecting a ring type on the menu screen.

29056 Enhanced the method of notifying the user of unregistered lines.

30251 Added support for non-volatile call lists (applies to SpectraLink 84xx).

30887 Added support for 802.1X authentication. Authentication methods include MD-5, EAP-PEAP, EAP-FAST, EAP-TLS, and EAP-TTLS.

32169 The user is now notified with a confirmation when deleting contact information.

33546 Added a host name field to the DHCP registration.

35170 Added support for User Profiles. Users may log into and out of the phone using a server-independent, configuration file-based, authentication method. When successfully authenticated, the user’s personal configuration files are applied as well as the user’s personal local contact directory and call lists.

35171 Updated most configuration parameters to be updated without the need of a reboot. Only a select number of configuration parameters require a reboot in order to be invoked.

36166 Added the option for the user to allow ringer volume levels to persist after the phone reboots.

38201 The Web-based configuration utility no longer requires the user to submit changes along with a reboot after each page has been modified.

41429 Added the ability in the microbrowser to manage allowable characters into the input field.

41430 Added the ability in the microbrowser for the user to select an item from a list using the dial-pad.

44258 Enhanced the API by enhancing the HTTP Push capability by supporting mutual TLS.

44699 Added a Reset to Factory capability.

45777 Added user accessible diagnostic functions ping and traceroute.

47730 The scrolling status bar has been enhanced. The time between scrolled lines has been increased (applies to SoundPoint IP 3xx).

47766 The Trusted CA Pool Management capability has been enhanced. The number of supported customer certificates has been increased to six.

48714 Added ability for the phone to mute the microphone when auto-answering a call.

48750 The Web-based configuration utility now enables the user to configure outbound proxies on a per-line basis.

48757 Contacts added to the list are now highlighted and displayed without the need to scroll up or down to view the addition.
50258  Enhanced the method of notifying the user of error and warning indications.

51101  Added the ability to use an Emergency Location Identification Number (ELIN) from LLDP-MED to add a P-Asserted-Identity when using emergency routing:
        dialplan.routing.emergency.preferredSource=[ELIN|Config] (default ELIN)
        dialplan.routing.emergency.outboundIdentity=xxxxxxxxx (default null)
        dialplan.routing.emergency.outboundIdentity.lldp=xxxxxxxxx (default null).

51471  Added a configuration option to disable the test of subject’s CommonName against the registration address (associated with CA management).

52844  Added certificate validation for 802.1X.

53128  Added a configuration option to modify the Backlight timeout duration.

53360  Added the ability to display the phones current ARP table in the diagnostic menu (applies to SpectraLink 84xx).

53908  The Web-based configuration utility now offers the ability to configure soft keys and line-keys.

54301  The timestamp is now displayed alongside the caller in the Call Lists.

54680  Introduced the ability to import and export local and global configuration files using a PC browser.

54683  The browser-based SW Upgrade button that enables user to upgrade phones with one of multiple compatible software versions is available on the Polycom provisioning server.

54730  Noticeable enhancement from the time the phone is powered up and when it is ready for use.

56187  Added ToID and FromID in SIP Publish packets for VQMon reports.

56274  Added multicast group paging based on the SpectraLink PTT solution.

56942  Configuring Soft key (EFK) settings no longer require a reboot in order to take effect.

57392  Added support to the microbrowser for HTTP proxy authentication (applies to SpectraLink 84xx).

57981  Added support for custom device certificates.

58007  Added the ability to revoke certificates used in SSL transactions by using OCSP.

58336  Added SHOULD SDP answer behavior as per RFC 3264.

58507  Enhanced the Web-based configuration and provisioning utility.

58507  Added the ability of random distribution of polling to check for software upgrades.

5907   Added the ability to disable Call Waiting while still allowing further outgoing calls.

61051  Added the ability to display custom soft keys on input forms in the microbrowser.

61138  Added support for incoming TLS connections on the Web server.

61343  Added the ability to disable authentication verification for received SRTP packets.

62671  Added a time-stamped log event indicating when the phone is ready to be used.

63592  Added API calls to the microbrowser for Media Player.

63629  Added Sennheiser EHS configuration menus and options.
The alerting LED and associated line-key animation for second and subsequent incoming calls are now disabled when the Call Waiting feature waiting is disabled.

The API Data push message size limit has been increased to 2048 bytes from 1024 bytes.

 Converted the BLA dialog rendering from No to Yes for user agents that are a remote party to the existing call dialog.

 Added the ability to prevent a phone from being provisioned at start-up.

 Configuration parameter prov.startupCheck.enabled [default = 1 (enabled)]

 Added support for setting the syslog server address from DHCP.

 Added an administrator operations menu in the Updater to the setup menu: Reboot, Reset Settings, Format File System, and Install BootBlock.

 The phone reports connectivity event notifications to an 802.1x enabled switch port when a non-authenticated PC disconnects or reconnects to the phone.

 Password and other security entry fields now perform a brief echo of entered characters before being obscured from view.

 Added control of available telephony features on the Office Communications Server (OCS) using the reg.x.telephony configuration parameter.

 Added the ability on the microbrowser to enter two-digit dial pad values for selecting entries in a list.

 Added the ability to allow a hard key to be directly assigned an Enhanced Feature Key (EFK) style macro.

 Productivity features such as LDAP, Local Call Recording, and Visual Conference Management are enabled without the requirement of a license file. Note that VQMon will remain a licensable feature.

 The Reset setting in the Updater menu does not erase the CA and Device Certificates.

 Enhanced Capabilities

 Instant messages can now be sent if msg.bypassInstantMessage=1. The phone menu will no longer be bypassed after pressing the Messages button.

 After reboot, the phones now transmit a TCP message to the outbound proxy address.

 Distortion on sound from a gateway call back has been removed (applies to SoundPoint IP 330, 550, 560, and 650).

 The file name of a file copied to a full USB stick full no longer displays (applies to SoundPoint IP 650 and 670).

 The backlight adjustment has been adjusted to work correctly when the incoming call times out.

 The buzzing sound heard on the far end user in handsfree mode when a call is answered while ringing has been removed (applies to SoundPoint IP 550, 650, and 670).

 The sound heard on the phone when attempting to cancel a conference or transfer has been removed.
42427 On the phone microbrowser, the thin line over the data field has been removed.

42442 The Select hard key has been made functional in the speed dial menu (applies to SoundPoint IP 330).

43822 When there is an active call, the backlight now adjusts properly.

43846 The menu widget now scales to the correct size of the menu (applies to SpectraLink 84xx).

43864 The Soft key, line key and status widgets can now be scaled (applies to SpectraLink 84xx).

44981 The phone now seizes the correct line for speed dial when call.stickyAutoLineSeize.onHookDialing=1.

45411 The SoundPoint IP 550 and 650 speaker phone volume can now be adjusted via gain settings for Rx audio.

45806 An unsupported format message no longer appears when trying to play a short WAV file.

45889 Lighten and Darken soft keys now display for the selected background image only in the Background menu (applies to SoundPoint IP 450, 550, 560, and 650).

45900 The time and date now display on the multiple call appearances screen (applies to SoundPoint IP 450).

46134 The phones now play a default ringtone when the ringtone size is larger than the tone quota or the ringtone is not in the cache.

46170 On the phone menu, the Local Directory or Corporate Directory cursor can now reach the end of the highlighting bar (applies to SoundPoint IP 450).

46773 On the microbrowser, the backspace soft key is now made available when the user enters a character to the input box (applies to SoundPoint IP 320, 330, 430, and 450).

48153 In the phone menu password settings, deleting a character before the character timeout now clears the last asterisk symbol.

48217 When ramdisk.nBlocks=0 is set, ramdisk.nBlocks no longer consumes extraneous memory.

48753 The XML dictionary download no longer fails when the dictionary file size exceeds the defined size.

50234 The phone no longer crashes while starting a native application (applies to SpectraLink 84xx).

50633 When the user enters text for a contact in the Contact Directory, the backspace soft key now appears before the character selection widget for the first character has closed (applies to SoundPoint IP 330 and 331).

50735 After a conference call, redial now dials the last dialed number (applies to SoundPoint IP 330 and 335).

50745 Pressing the hookswitch toggle quickly no longer creates a phone and headset mismatch.

50766 During a save confirmation screen, if there is a missed call, the contact can now be saved. (SoundPoint IP 330, 331, and 335).

50788 When the user tries to play a recorded audio file from Menu/Status/Diagnostics/Test Hardware/Audio Diagnostics on different termination points (Handsfree / Headset / Handset), the icons are now updated (applies to SoundPoint IP 450).
50972 SIP call format is no longer missing for URL dialing (applies to SoundPoint IP 330 and 335).

51238 In the Install Custom CA Certificate menu on the phone, the 1/A/a soft key is no longer missing (applies to SoundPoint IP 450, 550, 560, 650, and 670).

51301 A loud ring has been removed from the speaker when canceling a conference call or switching between calls.

51493 When call forward is enabled on the second registered line, phones now display the text string Call Forward Enabled on the top of the UI (applies to SoundPoint IP 450, 550, 560, 650, and 670).

51751 When there are multiple calls waiting, dropping one remote party now plays the call waiting ring on the originating phone.

51767 The phone no longer crashes when trying to add a large number of contacts.

51930 The phone now shows Connecting: instead of Transfer to: on the top UI when initiating a transfer (applies to SoundPoint IP 330 and 335).

51994 When the contact is highlighted in the Contact Directory, pressing the character selection widget no longer erases the highlight bar (applies to SoundPoint IP 330, 331, and 335).

51996 Trying to dial an invalid speed dial number no longer causes slight corruption in the phone UI (applies to SoundPoint IP 330, 331, and 335).

52006 The call waiting tone no longer changes to a single beep when a double beep is configured on the phone.

52007 When a call is automatically disconnected at the far end phone after time out, the current active call no longer goes on hold inadvertently.

52103 The phones no longer display the first line label in scrolling status bar when it is visible (applies to SoundPoint IP 330, 331, and 335).

52112 In the phone Contact Directory menu, when the 1/A/a soft key is pressed to change the capitalization of the letters, the encoding no longer resets to ASCII (applies to SoundPoint IP 450, 560, and 670).

52219 In the phone Audio Diagnostics Menu, pressing the left arrow to exit now restores the previously selected termination state (applies to SoundPoint IP 450, 560, and 670).

52270 Backlight values now match the phone menu option and override file parameters.

52276 When a call is answered automatically while a recorded WAV file is playing the audio player screen now exits properly (applies to SoundPoint IP 650).

52380 When the phone lines are configured to call server and presence server respectively, the presence information now displays on the first line as well as the presence line.

52489 Character encoding is no longer available while entering the contact information in the contact directory (applies to SoundPoint IP 430, 550, 650, and 670).

52552 The momentarily observed UI corruption/flickering during an incoming call with a long caller ID has been resolved (applies to SoundPoint IP 330, 331, and 335).

52560 Menu titles now fit in the phone UI (applies to SoundPoint IP 330, 331, and 335).

52688 Enhanced the mb.main.idleTimeout parameter behavior.
The character entry mode now shows consistently when entering passwords in the phone menu (applies to SoundPoint IP 450, 560, and 670).

The password field now clears after entering an invalid password (applies to SoundPoint IP 330, 331, and 335).

The speaker/headset key LED no longer remains ON when the active call is on hold while there is an incoming call on the same line (applies to SoundPoint IP 550, 560, 650, and 670).

The phone settings menu now has an appropriate label for the menu item in Handsfree Mode.

In the phone Install Custom CA Cert menu, the character selection widget no longer remains visible when closed (applies to SoundPoint IP 330, 331, and 335).

When a custom CA cert URL is unreachable, an appropriate message now displays on the phone.

Inappropriate characters no longer display in the quick search menu (applies to SoundPoint IP 330, 331, and 335).

When long text is entered in the quick search menu, the text now moves forward and displays the last character (applies to SoundPoint IP 330, 331, and 335).

When composing a new instant message and if there is a new incoming instant message, the UI no longer becomes corrupted (applies to SoundPoint IP 560 and 670).

VQMon values displayed on the SQmediator are now the same as the single SIP-Publish packet values.

Instant messaging strings now have spaces in between words in all instances.

Extra spaces at the beginning and end of the phone labels have been removed.

Extra spaces in the phone exit menu have been removed.

The phone conference screen titles are no longer truncated when using certain languages (applies to SoundPoint IP 330, 331, and 335).

The phone no longer displays an error message when trying to edit a long contact number.

When the user tries to use two lines to dial, the user no longer sees a scrolling message instead of Enter Number text (applies to SoundPoint IP 450, 560, and 670).

In a BLF scenario, when the monitored phone places a call to another phone, the Dialog Event Package no longer contains repeated remote identity when its INVITE has received an initial 407 or 401 response.

When the enhanced BLF feature is enabled on an active call, the call state no longer changes in the call appearance for monitored users (applies to SoundPoint IP 560).

Pressing the message hard key now leads the user to voicemail (applies to SoundPoint IP 450, 550, 560, 650, and 670).

When the phone is configured as TCP only, and the phone receives a REFER in UDP, the phone now sends an INVITE in TCP.

When transport is set to TCP, Refer-Based Click-To-Dial now works when the phone has an active call.
When the phone is in the setup menu, pressing * key now always moves a page up (applies to SoundPoint IP 450, 550, 560, 650, and 670).

When the BLF feature is enabled, the remote call appearance screen now properly times out and does not wait until the call is ended by the monitored user.

In the phone menus, field names no longer truncate when the user tries to make edits (applies to SpectraLink 84xx).

Applications are now loading as per the order specified (applies to SpectraLink 84xx).

When the forward feature is enabled, the number of rings set now matches the actual ring cadences.

When the phone is configured to an external server like CMA, the phone clock format (12 hrs – 24hrs) does not get affected until the phone reboots.

When the phone loses an active call on hold, pressing resume no longer drops the call.

The phone no longer shows a delete (<<) soft key when there are no numbers to delete (applies to SoundPoint IP 330, 331, and 335).

The phone no longer logs error messages when it is unable to connect to any of the telephony notification URLs.

When using the phone’s Web configuration, the phone no longer restarts when updating telephony notification event or URL.

In the phone digit map, segments longer than 40 characters no longer truncated to 40 when applied.

Added the ability to override complex audio codec instance count definition for each individual codec type.

The phone no longer crashes when trying to split a conference service which is unavailable.

The macro $FServerACDSignIn$ now works when configuring the soft key using EFK to exercise the ServerACDSignIn function.

The excessively long boot time resulting from FTP errors and failures has been noticeably decreased (applies to SpectraLink 84xx).

Added the ability to set the correct TLS Profile using the Updater and/or Application UI menus.

There is no longer a delay between the time the Push URL is sent to the phone and the time it takes the browser to execute the fetch URL (applies to SpectraLink 84xx).

The phones no longer wait to auth/re-associate to AP until AP starts the full security exchange (applies to SpectraLink 84xx).

The payload settings specified by the phone are now used by the receiving phone.

When the server side Call Forward No Answer (CFNA) is enabled, the user no longer has the option to select the number of rings on the local phone.

The user is now able to navigate on the phone menus having select options available (applies to SpectraLink 84xx).

The radio performance has been improved to reduce the reported number of missed packets and high retry rates (applies to SpectraLink 84xx).
Selected options on the menus no longer disappear when selected from the phone navigation right hard key (applies to SpectraLink 84xx).

When persistence login is enabled for default, the user log out no longer reboots the phone.

Incorrect soft key options no longer show up when certain selections are invoked in the menu/UI (applies to SpectraLink 84xx).

The phones now provision correctly via HTTPS.

In case of emergency failover, the correct information with Invite request is routed (applies to SoundPoint IP 450, 650, and 335).

In the quick setup menu, the unwanted Ok soft key no longer appears while changing the Boot server options (applies to SpectraLink 84xx).

The voicemail icon now displays when there is a voice mail notification on the phone (applies to SpectraLink 84xx).

In the phone buddy list, the popup message Contact already exists has been resolved.

The phone dial pad keys now wake/light up when the phone comes back from the power save mode (applies to SpectraLink 84xx).

A reboot is no longer necessary to change the parameter voipProt.SIP.conference.address in the configuration files.

During an IM chat session, the phone now displays all messages using the same quick note string (applies to SpectraLink 84xx).

When provisioning TLS applications, the CommonName of a server certificate is now configurable with the new configuration option.

User interface changes have been made in the Application menu and BootROM menu for SIP and Provisioning applications respectively to make CommonName configurable.

When the BLF feature is enabled, the monitored BLF line status now updates as busy after the attendant phone transfers a call to that line (applies to SoundPoint IP 650).

When the soft key is configured with capital HTTP in the URL, it no longer tries to dial instead of using the phone microbrowser.

Resetting the phone to factory settings no longer clears the password (applies to SpectraLink 84xx).

Text on the input fields and soft keys are now properly displayed.

Download Custom CA Cert screen now disappears after saving a certificate (applies to all SoundPoint IP).

The phone no longer mishandles 403 responses to first REFER sent to phone to centralized conference server.

The links on the microbrowser page are no longer hidden when the links are highlighted and moves to another link.

When using user profiles, the phone no longer powers off at the user login prompt (applies to SpectraLink 84xx).
When the phone is in a conference call and a roaming attempt is made, the access point no longer rejects the reassociation request (*applies to SpectraLink 84xx*).

When the phone is configured as per call center mode, call hold is no longer treated as a missed call (*applies to SoundPoint IP 650*).

When there is an active call between two parties, accepting another call no longer makes the phone vibrate continuously when the mode is set to Ring and Vibrate (*applies to SpectraLink 84xx*).

Registered lines now display on Expansion modules (*applies to SoundPoint IP 650, 670*).

### Configuration File Enhancements

Certain groups of configuration parameters have been modified in UC software 4.0.0. In these cases, instead of listing every parameter, the following table will specify a group of related parameters with an abbreviated XML path name ending with `(*).`

For example, suppose the following parameters are modified: `device.wifi.enabled`, `device.wifi.ipAddress`, and `device.wifi.ssid`. Since these parameters all begin with `device.wifi`, *Software Version 4.0.0 – Configuration File Parameter Enhancements* table abbreviates these parameters as `device.wifi.*`

**Note: Parameters With .set**

Most device parameters have identical parameters ending with `.set`. The `.set` parameters are not included in the following table.

**Web Info: Parameters Changed in UC Software 4.0.0**

The following table includes parameters changed in UC software 4.0.0. You can find the new descriptions and values in the Polycom UC Software Administrators Guide.

<table>
<thead>
<tr>
<th>Modification</th>
<th>Configuration Parameter</th>
<th>Description</th>
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<td>Productivity Applications parameter</td>
</tr>
<tr>
<td>Discontinued</td>
<td>apps.x.Url</td>
<td>Productivity Applications parameter</td>
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<td>apps.ucdesktop.IP</td>
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<td>apps.ucdesktop.name</td>
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<tr>
<td>Discontinued</td>
<td>apps.ucdesktop.port</td>
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<td>Configuration Parameter</td>
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<td>device.auth.*</td>
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<td>ind.pattern.flashSlow2.*</td>
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<td>lcl.x.pstnCountry</td>
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<td>lcl.aidt</td>
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<td>lcl.callerId</td>
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<td>lcl.callerIdType</td>
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<td>lcl.country.*</td>
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<td></td>
<td>The parameter lcl.country has also been added</td>
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<td>lcl.dtmfTwist</td>
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<td>lcl.pstnCountryIndex</td>
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<td>log.level.change.daa</td>
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<td>log.level.change.drvt</td>
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<td>log.level.change.rtls</td>
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<td>log.level.change.tls</td>
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<td>log.level.change.wifi</td>
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<td>log.render.stdout.*</td>
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<td>The parameter log.render.stdout has existed in previous versions</td>
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<td>mb.main.toolbar.autoHide.*</td>
<td>Microbrowser parameters</td>
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<td>The parameter mb.main.toolbar.autoHide.enabled has existed in previous versions</td>
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<td>SpectraLink instant messaging parameters</td>
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<td>np.*</td>
<td>SpectraLink notification profiles parameters</td>
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<td>oai.*</td>
<td>SpectraLink Open Application Interface parameters</td>
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<td>prov.login.CpwdFlushed.enabled</td>
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<td>prov.polling.timeRandomEnd</td>
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<td>ptt.*</td>
<td>Paging and push-to-talk parameters</td>
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<td>qbc.*</td>
<td>SpectraLink quick barcode connector parameters</td>
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<td>qos.ethernet.*</td>
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<td>reg.x.auth.useLoginCredentials</td>
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<td>reg.x.server.y.specialInterop</td>
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<td>reg.x.server.y.useOutboundProxy</td>
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<td>reg.x.srtp.offer</td>
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<td>reg.x.srtp.require</td>
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<td>reg.x.telephony</td>
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<td>se.pat.misc.customX.*</td>
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<td>Added</td>
<td>se.pat.misc.miscX.*</td>
<td>Sound effects parameters</td>
</tr>
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<td>Added</td>
<td>se.rt.answerMute.*</td>
<td>Sound effects parameters</td>
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<td>Modification</td>
<td>Configuration Parameter</td>
<td>Description</td>
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<td>se.rt.autoAnswer.micMute</td>
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<td>Added</td>
<td>se.rt.autoAnswer.videoMute</td>
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<tr>
<td>Added</td>
<td>se.rt.customX.micMute</td>
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<td>Added</td>
<td>se.rt.customX.videoMute</td>
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<td>se.rt.default.micMute</td>
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<td>Added</td>
<td>se.rt.default.videoMute</td>
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<td>Added</td>
<td>se.rt.emergency.micMute</td>
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<td>Added</td>
<td>se.rt.emergency.videoMute</td>
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<td>Added</td>
<td>se.rt.external.micMute</td>
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<td>Added</td>
<td>se.rt.external.videoMute</td>
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<td>Added</td>
<td>se.rt.internal.micMute</td>
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<td>Added</td>
<td>se.rt.internal.videoMute</td>
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<td>Added</td>
<td>se.rt.precedence.micMute</td>
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<td>Added</td>
<td>se.rt.precedence.videoMute</td>
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<td>Added</td>
<td>se.rt.ringAnswerMute.*</td>
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<td>se.rt.splash.micMute</td>
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<td>Added</td>
<td>se.rt.splash.videoMute</td>
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<td>Added</td>
<td>se.rt.visual.micMute</td>
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<td>Added</td>
<td>se.rt.visual.videoMute</td>
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<td>sec.TLS.SIP.strictCertCommonNameValidation</td>
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<td>Added</td>
<td>sec.TLS.customCaCert.*</td>
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<td>Added</td>
<td>sec.TLS.customDeviceCert.*</td>
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<td>Added</td>
<td>sec.TLS.customDeviceKey.*</td>
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<td>sec.TLS.profile.*</td>
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<td>Added</td>
<td>sec.TLS.profileSelection.*</td>
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<td>sec.hostMoveDetect.*</td>
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<td>sec.srtp.holdWithNewKey</td>
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<td>sec.srtp.mki.length</td>
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<td>sec.srtp.resumeWithNewKey</td>
<td>Security parameter</td>
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<td>Added</td>
<td>softkey.x.insert</td>
<td>Security parameter</td>
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<td>tcpIPApp.fileTransfer.waitForLinkIfDown</td>
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<td>tone.chord.misc.A3Major.*</td>
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<tr>
<td>Added</td>
<td>tone.chord.misc.C3Major.*</td>
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<td>Added</td>
<td>tone.chord.misc.Db3Major.*</td>
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<td>Added</td>
<td>tone.chord.misc.E3Major.*</td>
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<td>Added</td>
<td>tone.chord.misc.cs12.*</td>
<td>Tone parameters</td>
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<tr>
<td>Added</td>
<td>up.25mmRealTime</td>
<td>Default 1 Used to configure whether a mobile phone or a PC is connected to the 2.5 mm port in the conference phones. min=&quot;1&quot; max=&quot;2&quot;</td>
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<tr>
<td>Added</td>
<td>up.backlight.timeout.*</td>
<td>User preferences parameters</td>
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<td>Added</td>
<td>up.cfgWarningsEnabled</td>
<td>User preferences parameter</td>
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<tr>
<td>Added</td>
<td>up.displayOperMode</td>
<td>Default 0 Phone can display the status ie., Up/Down when it is working on PSTN mode(Applicable to SoundStation duo).</td>
</tr>
<tr>
<td>Added</td>
<td>up.headsetOnlyAlerting</td>
<td>User preferences parameter</td>
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<tr>
<td>Added</td>
<td>up.hearingAidCompatibility.enabled</td>
<td>User preferences parameter</td>
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<td>Added</td>
<td>up.hideDateTimeWhenNotSet</td>
<td>User preferences parameter</td>
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<td>Added</td>
<td>up.multiKeyAnswerEnabled</td>
<td>User preferences parameter</td>
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<tr>
<td>Added</td>
<td>up.operMode</td>
<td>User preferences parameter</td>
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<tr>
<td>Added</td>
<td>up.pstnSetup</td>
<td>Default 0 User can setup the PSTN line by selecting the country when the phone initially boots up</td>
</tr>
<tr>
<td>Added</td>
<td>up.warningLevel</td>
<td>User preferences parameter</td>
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<td>upgrade.*</td>
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<td>video.callMode.default</td>
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<td>Configuration Parameter</td>
<td>Description</td>
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<td>Added</td>
<td>video.debug</td>
<td>Video parameter</td>
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<td>volpProt.SIP.dialog.strictLineld</td>
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<td>Added</td>
<td>volpProt.SIP.IM.autoAnswerDelay</td>
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<td>Added</td>
<td>volpProt.SIP.mtls.enable</td>
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<td>Added</td>
<td>volpProt.SIP.pingMethod</td>
<td>Call feature parameter</td>
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<td>volpProt.server.x.specialInterop</td>
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<td>volpProt.server.x.useOutboundProxy</td>
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<td>voice.aec.bt.hd.enable</td>
<td>Audio parameter</td>
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<td>Added</td>
<td>voice.aec.usb.hf.enable</td>
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<td>Added</td>
<td>voice.aes.bt.hd.enable</td>
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<td>Added</td>
<td>voice.aes.usb.hf.enable</td>
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<td>voice.agc.bt.hd.enable</td>
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<td>voice.agc.usb.hf.enable</td>
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<td>voice.handset.rxag</td>
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<td>voice.headset.rxag</td>
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<td>voice.headset.st.</td>
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<td>voice.headset.txag</td>
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<td>voice.ns.usb.*</td>
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<td>voice.rxEq.usb.*</td>
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<td>voice.rxQos.ptt.*</td>
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<td>voice.rxQos.wireless.*</td>
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<td>voice.txEq.usb.*</td>
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<td>voice.volume.persist.usb.handsfree</td>
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<td>apps.uc.desktop.enabled</td>
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<td>call.autoRouting.preferredProtocol</td>
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<td>device.auth.*</td>
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<td>device.cma.*</td>
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<td>device.dhcp.*</td>
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<td>device.dhcp.* The parameter device.dhcp.bootSrvOpt has not been changed</td>
<td>Provisioning parameters</td>
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<td>device.dns.*</td>
<td>Provisioning parameters</td>
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<td>Changed</td>
<td>device.em.power</td>
<td>Provisioning parameter</td>
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<td>Changed</td>
<td>device.line.*</td>
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<td>device.net.* The parameters device.net.dhcpBootServer, device.net.IPgateway, device.net.subnetMask, and device.net.vlanId have not been changed</td>
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<td>device.ntlm.versionMode</td>
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<td>device.prov.* The parameters device.prov.password, device.prov.serverName, device.prov.upgradeServer, and device.prov.user have not been changed</td>
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<td>device.serial.enable</td>
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<td>device.sntp.gmtOffset</td>
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<td>device.syslog.* The parameter device.syslog.serverName has not been changed</td>
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<td>dialplan.x.digitmap</td>
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<td>dialplan.x.routing.server.y.transport</td>
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<td>dialplan.impossibleMatchHandling</td>
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<td>dialplan.removeEndOfDial</td>
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<td>dir.H350.dev.transport</td>
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### Understand Updates to UC software 3.3.2

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to UC software version 3.3.2 beside their respective Polycom tracking ID number.

#### New or Enhanced Features

- **56249** Added user confirmation on the phone before placing outgoing calls as part of the click to dial behavior.
- **64548** Added missed-call synchronization. When local call lists are disabled on the phones, Missed calls notifications are sent from the call server to the respective users.
- **66464** Provides simplified display option by removing protocol tag & host details *(applies to VVX 1500D)*.
- **66466** When the parameter `up.simplifiedSipCallInfo` is enabled, the caller ID will not display the host name for incoming and outgoing calls and the protocol information will not be shown.
- **66624** Geographical redundancy enhancements.
- **68836** Added support for Sennheiser EHS headset to the phone menus and configuration.
- **70475** Extended the `dialplan.digitmap` String to support up to 100 from 30 segments.

#### Enhanced Capabilities

- **27469** Local Conferencing is no longer disabled if G.729 is in the Codec preference list *(applies to SoundStation IP 4000)*.
- **27777** The phone now plays a local hold reminder tone *(applies to SoundStation IP 4000)*.
- **34454** If the microbrowser is enabled and it is refreshed too frequently and the pages contain large images, the phone no longer locks up.
- **34743** A phone no longer freezes when it receives a check-sync if the resources on the phone are heavily used by a downloaded wave files or by a large/complex microbrowser pages.
When using the SoundPoint IP 330/320 phone with LCS2005, blocking a roaming buddy from the privacy list no longer prevents the user from viewing the blocked buddies status.

The SoundPoint IP 430 no longer reboot when viewing microbrowser pages and the internal memory is being used for other function/operations.

Voice Quality Monitor feature on SoundPoint IP now uses the correct units for Jitter in SIP PUBLISH VQSession Reports.

When dialing 99* from the phone with an integrated Polycom HDX, the * is no longer changed to a dot on the HDX (applies to SoundStation IP 7000).

When a Polycom HDX system is configured for SIP using UDP, it now makes a video connection with the VVX 1500 phone.

The phone now provisions when using the combined sip.ld file and a TFTP provisioning server that does not support the bulk size option (applies to SoundStation IP 6000).

Resolved some video issues that occur when VVX 1500 phones are bridged on Polycom HDX and VSX MCUs.

The phone no longer freezes/stops while preparing to boot up (applies to SoundPoint IP 430).

When there is a call between two SoundStation IP 7000 phones along with a HDX system, the HDX9004 system added a video call to HDX9002. There is no longer a hold between the SoundPoint IP 7000 phones.

When attempting to do a blind transfer from a PSTN line to an internal extension, three beeps are no longer heard after pressing the Send soft key. Cancelling the operations enables the call transfer.

The SoundPoint IP 650 phones now send an Off-Hook or On-Hook notification when set to Auto Answer.

Reassignment of the speed dial keys now functions properly (applies to SoundStation IP 5000, 6000, and 7000).

Call connection bandwidth between the HDX and VVX 1500 now synchronizes when the VVX 1500 is in CMA provisioning mode.

A noticeable high-frequency flicker has been removed from the display when an update for BLA remote hold/resume status occurs (applies to SoundPoint IP 650/670).

The phone now honors a BLA NOTIFY when the version number in the message body has increased by more than 1.

Can now establish a local conference bridge by using a speed-dial key, BLF line key or via call lists.

The dir.local.contacts.maxNum parameter no longer accepts 0 as stated in the Administrators’ Guide; dir.local.contacts.naxNum accepts 1 to 99 OR 1 to 9999.

On the VVX 1500, the Call Rate value can no longer be set higher than Max Call Rate value when configured using the Web Configuration Utility.

On the phone interface menu, pressing the Back soft key in the Authentication menu now restores the menu title correctly.
A pop-up no longer appears when adjusting the ringer volume while the call is on hold. Hands-free Volume no longer appears instead of Ringer Volume (applies to SoundPoint IP 320, 321, 330, 331, and 335).

The `dialplan.digitmap` uses up to a maximum of 767 characters. The last character is no longer truncated.

The phone no longer reboots when a GET request is sent to the phone to `/TA/getParam?paramName=reg.1.ringType` (applies to SoundPoint IP 331, 335, 450, 550, 560, 650, 670 and SoundStation IP 5000).

The message waiting indicator on the VVX 1500 shows up on the correct line after the registrations are moved to different line keys.

An RTP audio delay is no longer detected when calling or receiving calls from a PSTN line.

When the VVX 1500 phone is left idle for an extended period of time and a call is made between the CMA users, the popup on the phone user interface is no longer delayed for both incoming and outgoing H.323 calls.

When the value in configuration parameter `mb.idleDisplay.home` is set to point to a URL with an image, the phones idle display no longer shows a break in the border located at the bottom-left corner.

The VVX 1500 phones no longer drop the domain information when sending call setup to the gatekeeper.

Calls placed with the VVX 1500 using the URL dialing now show up in the missed calls list.

Disabling local call forward now stops the phone from forwarding calls.

Local call forwarding rules are now disabled when the feature is disabled.

Call Forward CF messages such as Call Forward `destination:Fwd:<number>` now display when DND is active.

When using the SoundPoint 650 to dial a call using the Out of Dialog REFER based method, the user no longer needs to press the Speakerphone key twice in order to terminate the call.

During a call, a macro which is set to simulate a soft key press no longer displays an error (applies to the VVX 1500).

When URL dialing is disabled on the phone, transferring call initiated by BLF speed dial key no longer prompts again for the URL.

During fail-back attempt, line icon shows as unregistered.

Caller ID on the VVX 1500 now works properly when both Contact Directory Matching and Chinese characters are enabled.

Enhanced video quality during conferences with RMX 1500.

Initial dialog event NOTIFY after subscribe has the correct version.

When a call is made using SRTP and TLS, the far end can now hear any audio even when the SRTP packet sequence counter rolls over to zero.

When Call Forwarding is on, the phone no longer updates the display before the server has confirmed operation via NOTIFY.
When a VVX 1500 phone is provisioned using CMA 5.3, LDAP directory searches now return meeting rooms names when searching the CMA directory.

Resolved a memory leak on the phones in specific call server environments when a call is answered from a hunt group.

When server side DND is enabled, an incoming call from a white list phone number can now be picked.

One of the callers is no longer dropped when trying to set up a conference between PSTN users.

When Auto answer is enabled, the phone no longer sends a 180 response to the server.

The XML string <key key.25.VVX 1500.function.prim=null/> no longer disables the Menu soft key or the Menu hard key (applies to the VVX 1500).

An extra space has been removed from each side of an umlauted character in the microbrowser idle display: G Ä rtner instead of GÄrtner.

The SoundPoint IP phone quick setup menu user name entry has been set set to numeric characters as the default.

When the phone lock feature is enabled, trying to dial any number will no longer dial the emergency number.

When a call is made from the phone from the dial pad and pressing the speakerphone key it correctly selects line 2 instead of line 1.

Directed Call Pick-up soft key now works properly (applies to the SoundPoint IP 650 and VVX 1500).

During a video call on the VVX 1500, the phone no longer drops video momentarily when there are periodic offer less re-invites/ session refresh messages from server.

When trying to dial an extension of four digits by pressing only two digits, a prompt is displayed on the phone to enter more digits. After entering the other two digits it no longer append to the earlier two digits thereby resulting in a failed call (applies to SoundPoint IP 3xx running UC software3.3.x).

Created configuration parameters that allow phones to perform fail-over when a 503 response is received.

The phone no longer sends three extra registration requests to primary proxy during fail-over.

DNSTTL no longer counts down during fail-back that fails. TTL is reset after re-registering to secondary.

The SoundStation IP 7000 phone is now being provisioned via FTP when the Windows 2003 server path MTU Discovery is disabled.

Local call forward behavior is now working, as mentioned in the Admin Guide for the parameter voIpProt.SIP.serverFeatureControl.localProcessing.cf.

The phone no longer crashes during registration with TLS (applies to SoundPoint IP 650/670).

Phone displays the correct caller name in the user interface where there is a call from a group pickup number.
67633 Added support for the Zero-Touch Provisioning (ZTP) feature. Note that feature should not be enabled unless the phone has been registered for use with the associated provisioning system offered by your service provider.

67641 Pressing the Directory soft key on the VVX 1500 phone no longer redirects to the Advanced Find screen automatically.

67642 When using the VVX 1500 to dial contacts from the corporate directory for which the dialing entries are not filled appropriately, the phones no longer displays the attributes and no longer skips null values.

67753 Phone no longer plays ringback after the call is timed out.

67867 The phone seizes the correct line after transferring an incoming call to the line when going off-hook.

67966 When a call is made between two VVX 1500s the answering VVX 1500 which comes up after first reboot no longer plays a noise pattern on the screen before playing video.

68063 The phone no longer reboots when DHCP failover occurs.

68195 Directed Pickup using star codes, for example, *200,*300 now works on the SoundPoint IP 650.

68267 When the BLF feature is enabled on the SoundPoint IP 650 and there is an active call, a ringtone heard in low sound within the handset has been removed.

68344 Request Validation feature no longer rejects requests from another (second) server listed in the configuration files.

68376 The VVX 1500 phone no longer reboots when the DND button is pressed repeatedly during the idle state.

68382 The phone shows the correct time when the IP address on the NTP server is 12 digits.

68446 The parameter call.hold.localReminder.startDelay value is now honored when the value is less than 60 seconds.

68476 The SoundPoint IP 331 phone is now bootable when set with Option 60, ASCII String and DHCP Server Option 43.

69166 Placing a call is on hold in which RFC 3264 directionality attributes are present no longer results in failure of terminating music on hold session.

69421 The VVX 1500 phones no longer fail to pass special character $ in the password via DHCP Option 66.

69671 The Phones accept VLAN ID from DHCP option 129.

70027/62203 Conference with Genband CS2000 now works properly.

70988 The SoundPoint IP 550, when powered by external AC power, no longer reboots when certain audio plays on full volume.

70233 When URL dialing is disabled, the user is no longer prompted for a URL when attempting to transfer calls after using directed call pickup of a monitored BLF line.

70317 During an active IVR call, if there is a second incoming call to the same line, the phone now sends DTMF.

70456 The SoundPoint IP 450 phones now show the complete text on the microbrowser screen.
71071 The inbound caller ID on the SoundPoint IP 33x now displays for new calls during an active call on the phone. Observed this in version 3.2.5 and 3.3.1

71328 Modifying the phone username via phone Web user interface no longer changes the password from numeric values to ???. (four question marks).

71947 When the phone lock feature is enabled on the SoundPoint IP 650, outbound calls can no longer be dialed using line key, handset, headset and speakerphone key.

72766 When the configuration parameter `device.set` is set on the SoundPoint IP 650/670 with a new boot server IP address, it now forces the phone to reboot.

## Configuration File Enhancements

Refer to [Software Version 3.3.2 – Configuration File Parameter Enhancements](#) table for a list of enhancements made to the UC software version 3.3.2 configuration file parameters.

### Software Version 3.3.2 – Configuration File Parameter Enhancements

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| voice.headset.rxag.adjust.IP_335          | added  | callback | DefaultCbRestart |          |
|                                            |        |          | cfgParamType | param     |
|                                            |        |          | default     | -11       |
|                                            |        |          | help        |           |
|                                            |        |          | max         | -11       |
|                                            |        |          | min         | -1000     |
|                                            |        |          | templates   | new       |
|                                            |        |          | type        | SInt      |

**Understand Updates to UC software 3.3.1F**

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to UC software version 3.3.1F beside their respective Polycom tracking ID number.

**Enhanced Capabilities**

**66743** Phones may be vulnerable to Denial of Service attacks when used in certain configurations. Sending HTTP GET requests with a broken authorization header can produce a device restart under certain circumstances in certain models of phones. For full details, refer to Technical Bulletin 66743.
Understand Updates to UC software 3.3.1

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to UC software version 3.3.1 beside their respective Polycom tracking ID number.

New or Enhanced Features

50065  Added support to the VVX 1500 for CMA presence.

52476  Added support for Premium extensions to server synchronized ACD feature.

55061  Added support for the Team Function feature. This feature extends the compatibility of statically configured Busy Lamp Field (BLF) to operate in a system requires the use of two URIs one for call operations and another one to subscribe for notification of dialog events. It also provides Ringing Indication and a Directed call pick-up capability in a system that does not generate RFC 4235 compliant dialog-info+xml documents.

58888  Added the ability to trigger a reboot (or configuration update) from the microbrowser. For example, `<softkey index=3 label=Reboot action=Action:UpdateConfig />

59000  Phones now ignore BLA dialog documents (via NOTIFY) that are reflected to User Agents that are party to the dialog.

60306  The server certificate Serial Number SN is now verified against the server/proxy's A record domain names if the SRV record domain does not match the SN.

61343  Phones now provide a configurable parameter that allows the verification of the authentication tag to be disabled for received SRTP packets. The purpose of this is to allow system administrators to resolve defects in other endpoints where the authentication tag is not computed correctly. Supported parameter: sec.srtp.noAuthRxRTP

61389  During the 802.1x - EAPOL Logoff, the phone will recycle the LAN link (e.g. it will bring it down and up in an interval of one second) upon detecting a PC link down event. This shall force the 802.1X switch to refresh the authorized port state and start to send request for identity challenge messages. The associated configuration parameter is sec.dot1x.eapollogoff.pcforcelanlinkreset with values 0 - Never recycle LAN link and 1 - Phone will unconditionally recycle the LAN link upon detecting PC link down event

61861  Corporate Directory LDAP initialization supports the bind authentication.

62115  The phones now display the full text strings of the Phone Lock feature (applies to SoundPoint IP 320, 321, 330, 331, and 335).

62259  The phones now display the Call Forward destination on Idle Display.

62775  The toolbar slide-out option is now configurable on the VVX 1500. The associated configuration parameter is mb.main.toolbar.autohide.feature

1  feature is enabled (default)

0  feature is disabled. The Autohide enable/disable buttons are no longer visible to the user in the toolbar.
Enhanced Capabilities

44337  Configured characters ;, /, ?, &, =, ~, %, \ are now escaped in INVITE messages.

55794  The SoundStation IP 6000 and 7000 phones no longer reboot upon receiving a call with incorrect SRTCP indices.

56491  As of SIP 3.2.x, the screen no longer displays the IP address of the server when disabling the Call Forwarding feature using a # code.

59824  The phone now changes all of the menu option labels into the selected language.

59843  On the VVX 1500, the caller ID correctly displays during an active call after switching (exchanging) valid logon credentials between two phones.

60015  Phone no longer sends RTP media for 2.4 seconds after call is declined with 603 Decline.

60175  When using the Contact Directory speed dial, the left and right arrow keys no longer increment and decrement the index unexpectedly (applies to SoundPoint IP 320, 321, 330, 331, and 335).

60514  The user password can now be changed by an administrator if the old password is unknown.

60572  An EFK soft key no longer requires at least one valid entry in <efk.efklist /> configuration in order to be enabled.

60645  The VVX 1500 phone no longer resets to previous values in the Edit contact menu when the mode is changed from Tel to Url.

60761  The Transfer and Conference soft keys on the SoundStation IP 5000 and 6000 are no longer absent upon the 8th active outgoing call.

60788  When operating with a sip X server, there is now music on resume from a double Music On Hold (MOH) between two phones.

60814  The Login soft key on the SoundStation IP 7000 now displays when feature.acdLoginLogout.enabled is set.

60831  Ringback tone no longer continues to play for 30 seconds after the SoundStation IP 6000 phone sends a BYE message.

60848  After invoking the Update Configuration menu option, the phone now returns to the idle screen.

60897  The Custom Ringer Types menu no longer uses the file name rather than configured name.

61030  The Buddy Watch presence now works on the VVX 1500 phone after it boots initially with voIpProt.H323.enable=1.

61031  Active call now has a timer when attempting to transfer or conference the call (applies to SoundPoint IP 450, 550, 560, 650, 670).

61041  The Call Server Configuration Menu now displays Options (1, 2, ...) within the Menu items (applies to the VVX 1500).

61042  The Directed call pick-up feature now works when the SUBSCRIBE message expires=0.

61046  The Saved Certificate prompt is now shown when a new CA certificate is downloaded (applies to SoundPoint IP 320, 321, 330, 331, 335, and SoundStation 5000 and 7000).

61088  The VVX 1500 phone no longer freezes and reboots after making a call with tcpIpApp.port.rtp.forceSend=1024.
The configuration parameter `voIpProt.SIP.musicOnHold.uri` is now updated after a configuration change.

While dialing a URL using the on-screen keyboard on the VVX 1500, the first entered character is no longer unexpectedly deleted.

The Handset or Speaker icon no longer appears instead of the Ringer icon when you adjust the ringer volume while the SoundStation 500 and 6000 phones are idle.

With a shared line configured on the VVX 1500 phone, activity on the remote shared line no longer causes the idle browser content to cycle off then on.

The VVX 1500 phone boots-up with the DHCP VLAN 256 DVD option.

Can now answer calls after a configuration update is invoked.

The configuration parameter `voIpProt.SIP.useCompleteUriForRetrieve` updates after a configuration change.

The `voIpProt.SIP.allowTransferOnProceeding` XML schema lists the correct type as stated in the Administrators’ Guide.

Joining calls into a local conference when 1 leg is a remotely held BLA line now maintains audio between both remote users.

The number of characters for custom names has been extended to 127 from 12.

When dialing a number with a + sign, e.g. +492101099210, user=phone is now added to the To header.

The VVX 1500 phone no longer escapes the % character as %25 when is present in the destination of a call.

The VVX 1500 phone is no longer missing the first string `<?xml version=1.0 encoding=utf-8 ?>` in FAST UPDATE requests.

The phone no longer reboots spontaneously from the idle state or in-use state.

A call is placed with the correct signaling protocol on the VVX 1500 when the line is configured as dual line protocol.

The SoundPoint IP 320 and 330 phones now send DTMF RTP EVENTS when receiving a second incoming call during an active primary call.

The user can now unlock the VVX 1500 phone after the phone is locked with a password containing letters.

Chinese characters no longer cause the VVX 1500 phone to become unresponsive to user requests.

The correct Chinese characters are displayed in the reboot menu on the VVX 1500.

When an off-hook event is received from the headset base station, the phone no longer sends three events to the base station in DHSG headsets and platforms.

The phone no longer displays a ghost call appearance labeled Unknown Party if a remote party is held while the reorder tone is played locally.

Enabling the Screen capture function with `httpd.enabled=0` no longer causes the phone to freeze and reboot.
The phone now reboots in order to pick up new sip.ld file after an Update Configuration is invoked from the menu.

The phone no longer plays a dial tone and RTP media when resuming on a call held at another phone.

BLA presence now recovers properly on the monitoring phone when the LAN cable is disconnected and then re-connected.

The phone correctly provisions using the HTTPS protocol option when using a server certificate with an older MD2 digest message algorithm.

Phones with BLA lines are now able to establish more than 10 outgoing calls.

The phone no longer reboots if it receives more REFERs that reg.x.callsPerLineKey is configured for.

Using a dial plan containing #, when a user goes off-hook and dials #1#2#, the phone now sends out an invite message containing %231%232%23.

## Configuration File Enhancements

Refer to Software Version 3.3.1 – Configuration File Parameter Enhancements table for a list of changes in configuration parameters. The list applies only to the changes made since UC software 3.3.0.

The configuration files, their respective parameters and defaults, as well as the provisioning methods have been simplified but extensively modified starting from UC software 3.3.0.

Before installing the software, it is highly recommended that you first familiarize yourself with the changes outlined in the Administrators Guide for the Polycom® UC Software – 3.3.0 and Technical Bulletin 60519.

### Software Version 3.3.1 – Configuration File Parameter Enhancements

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<td>sec.dot1x.eapollogoff.pcforcelanlinkreset</td>
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</table>
Understand Updates to UC software 3.3.0

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to UC software version 3.3.0 beside their respective Polycom tracking ID number.

New or Enhanced Features

23335 Configuration parameter values can now be updated at run-time.

24111 Enhanced the user interface for selecting a distinctive ringtone associated with a contact in the local directory. You can now review the ring name and play the ringtone before accepting and associating the ringtone for specific contacts.

23394 Configuring parameters are now self-contained (default parameter values) and the configuration process is more fault-tolerant.

35245 Line key behavior (configurable) has changed such that keys can now be used to hang-up/terminate calls as well as establishing calls. The associated configuration parameter is `up.lineKeyCallTerminatetype=Booldefault=0 min=0 max=1`.

38826 Added configuration parameters to expand the range of ports as well as to randomize port selection for the purpose of downloading configuration files to the phone using TCP connections.

48138 Added support for dynamic support of G.729AB and iLBC codecs. G.729AB / iLBC (applies to SoundPoint IP 320, 321, 330, 331, 335, 450, 550, 560, 650, 670).

48526 Simplified selection of codec configuration preferences. See Technical Bulletin 60519 for more information. This change is not backward compatible to configuration files used with previous software releases.

48690 Added the ability for users to lock the phone and restrict its access from unauthorized users. Users must enter a PIN in order to access and use the phone. Refer to Quick Tip 57215 for more information regarding this feature and configuration.

49658 Added configuration parameter to allow the phone to obtain Caller ID from the From header instead of the P-Asserted-Identity segment. The associated configuration parameter is `voIpProt.SIP.CID.sourcePreference = P-Asserted-Identity, Remote-Party-ID, or From`.

50067 Local contact directory now matches the Polycom CMA products style and user experience.

50151 Removed redundant levels of abstraction associated with arrays in configuration files.
50644  Enhanced the visual indicator of incoming calls on the VVX 1500 for the hearing impaired. Upon receiving an incoming call, the phone will ring and the display will flash on and off with a bright orange and white screen. This visual indicator can be seen even when the display is viewed at an indirect angle. The associated configuration parameter is `up.accessibilityFeatures=1`.

51121  RAM disk configuration parameters have been optimized.

51314  Added a configuration option to allow for minimal latency in order to meet JITC requirements. The associated configuration parameter is `voice.txPacketDelay`. Normal or NULL (default) = no change to Tx latency; low = low delay

51523  Added the ability to scroll horizontally caller ID information (if it is truncated when the number of characters in the caller ID string exceeds the capacity of the display).

51446  Added configuration parameters supporting TLS cipher suites.

51594  Digit map replacements no longer need to be reflected in the placed calls list.

51725  Added support for G.719 audio codec in H.323 calls *(applies to VVX 1500)*.

51979  Added support for asymmetric audio codecs.

52253  Configuration parameter values modified by an administrator logon credential using the phones Web server are not permitted to be altered by user level logon credentials.

52493  Added support for MD4 encryption key (OpenSSL).

52532  Phones no longer invoke a reboot during the uploading of override files as a result of an unresponsive provisioning server (after a timeout).

52864  Enhanced the user experience of confirming a Local Directory Search (applies to SoundPoint IP 320, 321, 330, 331, and 335).

53021  Added support for NTLM version 2 authentication [via XMPP, LDAP and HTTP(s)] for use with CMA.

53023  Edit fields have been expanded to display additional content *(applies to VVX 1500)*.

53231  Added a configuration parameter to control the behavior of terminating a 3-way conference by the conference initiator. Options now include either terminating all conference legs or allowing the other parties to stay connected.

53417  Implemented a slider bar on the VVX 1500 for adjusting levels in various menu screens.

53703  Added the ability for phones to send an 802.1x EAPOL Logoff message on behalf of an attached PC when the PC is disconnected from the data port.

53932  Presence and BLF is supported on Avaya CS2100 soft switches.

54037  Attempting a Transfer / Conf of a held party while in active call is now consistent with all phones.

54045  Registration parameters can now be modified and activated without requiring the phone to restart or reboot.

54098  Added the ability to automatically upgrade the BootBlock section of the BootROM.

54167  The BootROM and application software versions may now be obtained by using the on-board Web interface.

54301  A timestamp is displayed in Call Lists alongside the Caller ID.
The navigation keys can now be used as a spin box control (ability to select values using the up and down arrow keys) for numeric fields (applies to SoundPoint IP 320, 321, 330, 331, 335).

Phones can now be deployed with a pre-set language. This supports out-of-the-box localization.

Added a new API Telephony Event (XML) which is sent to the attached application upon a successful line registration with a PBX.

The maximum size of the contact directory contact field has been increased to 128 to accommodate complex dialing scenarios.

Added the ability for administrators to install custom device certificates. The administrator can add private and public keys (certificate) via TLS links.

Added support for Null Ciphers to be used with TLS Authentication.

The Advanced LDAP Search screen now supports languages other than English.

Added the ability for the tool bar on the VVX 1500 to hide automatically.

The configuration Web interface has been expanded to include parameters associated with security.

When a precedence call is offered to the phone, it now rings with a corresponding precedence ringtone.

When a precedence outgoing call is initiated, a precedence style ring-back tone is generated.

The DSCP Differentiated Services Code Point levels for standard and precedence level calls are aligned.

The current precedence level of a call is now displayed.

The following diacritic letters and ligature are now supported (language option selection) and can be displayed without having to change the character encoding scheme ä, ö, ü / Ä, Ö, Ü ß.

Phones now generate a MLPP resource-priority Header based on the dialed number.

The SoundPoint IP 7000 now displays the LogOut soft key when configured to be enabled.

Added dynamic codec switching.

Enhanced the computation of jitter buffer parameters based on received Quality of Service QoS and expected payload size values.

Enhanced the ability for application developers to implement changes to the phone’s configuration. Configuration parameters can be modified via the Web interface. The Enhanced method also eliminates the need to reboot the phone in order to register the changes.

A new Warble.wav file is available which can be configured as an audible ringer for incoming calls. This file will generate a loud ringer tone for phones deployed in areas with a high ambient noise background.

The default maximum call data rate has been increased to 768 kbps from 512 on the VVX 1500.

The user video call rate setting parameter value options have been shortened on the VVX 1500.

Enhanced the rendering performance of the browser on the VVX 1500.

Added the ability of uploading configuration files representing the phones current set of configured parameter values to the provisioning server.
59307 Added a diagnostic menu option that enables the display of configuration file statistics.

60316 Added an option in the user interface that allows the user to invoke the phone to force it to re-configure itself based on newly administered configuration file parameter values.

60353 Custom ring classes (se.rt) can now be set to a maximum value of 17.

60363 Custom ringer chords (tone.chord.ringer.spareX) can now be set to a maximum value of 19.

Discontinued Features

50200/53590 Removed configuration parameters that are no longer required for custom bit-mapped graphic indicator icons.

56209 Removed support for the SoundPoint IP 430.

59917 Removed support for the animated idle display images (static idle display images are still supported).

Enhanced Capabilities

33425 On the SoundStation IP 7000, users can now reply to instant messages.

42509 Can now invoke the speed dial list using the Up Arrow key when first call is kept on hold (applies to VVX 1500).

43660 URL addresses on the SoundPoint IP 330 are now saved in the call list entry. When the phone receives a URL call from SPIP @xxx.xxx.xxx.xxx, the phone now saves the incoming URL call address into call list entry.

44034 On the SoundPoint IP 330, the cursor now blinks in hot dial prompt.

44278 The phone number now displays correctly on a line key when the number of digits exceeds 10.

44478 Configurable soft key features now work on the VVX 1500.

44889 The Polycom bitmapped logo now displays on the SoundPoint IP 330 idle screen.

45013 Phones no longer reboot after a check-sync request when a call is held and a new call is initiated and then cancelled.

47135 Casing of current encoding indication at title bar now match corresponding soft keys on the VVX 1500.

47542 The URL entry field on the VVX 1500 phone allows 32 characters instead of 28 characters.

48228 The Contact Directory now has a functional <New Entry> option and a correct Navigation Cluster Guide NCG while dialing (applies to SoundPoint IP 320, 321, 330, 331, and 335).

48257 The default background image on the VVX 1500 now displays after the following sequence of events: select an image file, followed by selecting an invalid image (file not found) and select the default background image.

48463 Can now view JPEG images with file extensions .jpe or .jfif (applies to VVX 1500).

48701 The touch-screen no longer disables during keypad diagnostics (applies to VVX 1500).
Scrolling in the Ethernet menu no longer causes the selected highlighted item to be positioned at the bottom of the screen (applies to VVX 1500).

Pressing the Slower and Faster soft keys no longer causes the update cursor to advance immediately.

Audio is no longer lost when disabling the hands-free mode while on a speakerphone call (applies to VVX 1500).

Changes to configuration options are no longer lost without warning if you exit from the Settings menu without passing through confirmation dialog.

An error message is no longer shown when a contact is saved with an empty contact number (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Phones display a correct contact upon pressing the speed dial line key while editing the contact entry (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Dial plan now applies after editing a call list item and attempting to dial the number.

The language displayed for a Missed call notification now changes when the option is changed to another language setting (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Upon pressing a line key, the phone now dials the stored hot dial number (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Back arrow now works as back-space when in the Display and Touch Screen Diagnostics or Media Statistics screens (applies to VVX 1500).

In the Server Menu, the Server Password option no longer accepts digits instead of characters as the default (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Interactive microbrowser will now timeout if mb.main.idleTimeout > 600.

The VVX 1500 phone no longer enters LCD Power-down mode in 3 to 4 minutes instead of the time set by powerSaving.userDetectionSensitivity.officeHours=0.

After both SIP and H.323 Call Server parameters in Admin Settings are reconfigured on the VVX 1500, only one dialog method is now offered to exit. A reboot is no longer required.

Can now delete the URL on the VVX 1500 by selecting it right-to-left and pressing the backspace key.

Cancelling the deletion of a contact no longer appends an ellipsis to that contacts entry in the list (applies to SoundPoint IP 320, 321, 330, 331, and 335).

The phone now restarts while another extension on a shared line is in use. The phone no longer thinks it is active on a call.

Options in the Forwarding menu are no longer appended with an ellipsis after returning from the selected option.

Typing in a fully filled field no longer prevent the cursor from advancing and overwriting existing content (applies to SoundPoint IP 320, 321, 330, 331, and 335).

After placing 21 encrypted calls on hold, the VVX 1500 phone no longer locks-up and reboots at the 22nd multiple encrypted calls.
52590 The Add Video soft key is no longer accessible when flashing the POTS line to make a second POTS call. While playing dial tone for second POTS call, pressing the Add Video soft key and dialing a video number no longer causes the HDX to lock-up and reboot (applies to SoundStation IP 7000).

52629 The phones accept tel URIs as tel://number and tel:number.

52655 Upon disabling the directory, saving a contact from the corporate directory to the directory file no longer causes the saved contact to reuse the speed dial index starting from 1.

52690 The Add Phone soft key no longer appears while the Call Type is set to Conference-SIP and the phone is rebooted without a network connection (applies to SoundStation IP 7000).

52772 In the Corporate Directory, when sortControl=1, a quick search on multiple searchable attributes no longer causes the entry list to display items that are not starting from the beginning.

52851 Cancelling the Directory Search configuration change no longer appends an ellipsis to menu item label (applies to SoundPoint IP 320, 321, 330, 331, and 335).

52895 Enabling the Call Forwarding feature without entering a contact number no longer causes it to fail (applies to SoundPoint IP 320, 321, 330, 331, and 335).

52896 The Forwarding status field in the Forward menu option screen now correctly corresponds to the actual call forwarding status (applies to SoundPoint IP 320, 321, 330, 331, and 335).

52945 In the Corporate Directory, when performing a quick search, the Select/Submit indicator in the Navigation Cluster Guide displays correctly.

53066 When hot dialing on the VVX 1500, the white screen no longer flashes after pressing the Dial soft key, termination key, and dual line key.

53104 When an attempt to change the language option fails, the list of available language options are now sorted correctly.

53447 Initiating a URL based hot-dial by pressing the # or * key on the VVX 1500 no longer causes an invalid character to be inserted in the SIP URL.

53679 The Back soft key on the VVX 1500 is no longer always present in the APP menu screen.

53953 In the LDAP feature on the VVX 1500, the Scroll icons for navigating up and down pages now display when the last contact in the search list is reached.

54131 The SoundStation IP 5000 phone now displays the Volume control while the ringer volume is being adjusted in Quick Search mode.

54175 The Swedish Group soft key is no longer truncated; the visible portion translates properly.

54219 Phones can now establish a link when connected to some switches when both phone and switch are configured for 100Mbits/Full Duplex (applies to SoundPoint IP 560 670).

54292 On the VVX 1500, the information in the Line status menu accurately reflects the Gatekeeper address in use by the phone.

54343 Added the ability to save changes to text or IP entry fields while in the Admin Settings menu after viewing the Web browser on the VVX 1500.

54356 The Delete key on the VVX 1500 does not dismiss the character selection control or prevents character entry in the browser.
<table>
<thead>
<tr>
<th>ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>54614</td>
<td>The VVX 1500, upon originating a conference call, no longer shows a blank black screen instead of the No Video - crossed out camera image, while the call is on hold.</td>
</tr>
<tr>
<td>54616</td>
<td>When DND is enabled on the VVX 1500 on both SIP and H.323 lines, a SIP call no longer generates a busy tone and an H.323 call will no longer generate a re-order tone.</td>
</tr>
<tr>
<td>54617</td>
<td>While listening to a fast busy tone, if an incoming call is offered, the speaker LED is no longer turned off even though the fast busy tone is still present.</td>
</tr>
<tr>
<td>54638</td>
<td>Opening and closing the Web browser on the VVX 1500 no longer resets ABC/abc/123 and encoding soft keys.</td>
</tr>
<tr>
<td>54656</td>
<td>The phone now displays an x/y indicator when multiple calls are active if the Time and date display is disabled.</td>
</tr>
<tr>
<td>54720</td>
<td>Placing the handset on-hook no longer unexpectedly closes the Audio Diagnostics menu on the VVX 1500.</td>
</tr>
<tr>
<td>54727</td>
<td>Invoking the Abc/ASCII entry mode on the VVX 1500 capitalizes entered letters properly in the Corporate Directory search field.</td>
</tr>
<tr>
<td>54735</td>
<td>Upon pressing the VIDEO key on the VVX 1500, the focus now changes to Active Conference pane.</td>
</tr>
<tr>
<td>54756</td>
<td>The VVX 1500 phone can display the dialing screen when an alpha character is configured and entered into the contact field followed by a call to the specified contact.</td>
</tr>
<tr>
<td>54757</td>
<td>The Call Timer on the VVX 1500 displays a correct duration value.</td>
</tr>
<tr>
<td>54834</td>
<td>The VVX 1500 no longer connects with audio only when an MGC IVR Video Welcome Slide is used.</td>
</tr>
<tr>
<td>54876</td>
<td>Inter-digit DTMF signaling interval now matches the <code>tone.dtmf.offTime</code> setting.</td>
</tr>
<tr>
<td>54949</td>
<td>An unassigned soft key no longer operates as a Dir soft key on the SoundStation IP 7000.</td>
</tr>
<tr>
<td>54966</td>
<td>The Lin16.16ksps codec now engages if it is the only supported codec.</td>
</tr>
<tr>
<td>54988</td>
<td>The user is now able to make additional changes to the selected item in the Prioritize Background menu after making an initial selection <em>(applies to SoundPoint IP 450, 550, 560, 650, and 670).</em></td>
</tr>
<tr>
<td>54993</td>
<td>The SoundStation IP 7000 phone no longer displays Enter name instead of Enter URL in the Install Custom CA Cert menu.</td>
</tr>
<tr>
<td>54995</td>
<td>Pressing the # key while in an idle call state no longer displays the character in dial screen.</td>
</tr>
<tr>
<td>55001</td>
<td>The Backspace soft key no longer shows at left edge of a dialed SIP URL <em>(applies to SoundPoint IP 320, 321, 330, 331, and 335).</em></td>
</tr>
<tr>
<td>55002</td>
<td>The user is now able to press and hold the Backspace soft key to clear the contents of the dialing fields <em>(applies to SoundPoint IP 320, 321, 330, 331, and 335).</em></td>
</tr>
<tr>
<td>55005</td>
<td>The user Interface no longer becomes corrupted when change the language while hot-dialing <em>(applies to SoundPoint IP 320, 321, 330, 331, and 335).</em></td>
</tr>
<tr>
<td>55014</td>
<td>Soft keys no longer disappear from a shared line when a hold/resume operation is performed on another remote shared line <em>(applies to SoundStation IP 5000 and 6000).</em></td>
</tr>
<tr>
<td>Ticket</td>
<td>Description</td>
</tr>
<tr>
<td>--------</td>
<td>-------------</td>
</tr>
<tr>
<td>55017</td>
<td>Auto Reject now functions as expected when the feature is enabled through the Contact Directory when an Alpha-character is present in the CONTACT field (applies to SoundPoint IP 320, 321, 330, 331, and 335).</td>
</tr>
<tr>
<td>55039</td>
<td>The Navigation Control Group (NCG) Indicator no longer shows the right-pointing arrow even when there are no calls in the call lists.</td>
</tr>
<tr>
<td>55053</td>
<td>The Page up arrow now functions correctly when the Server menu is highlighted and the DHCP client is set to disabled.</td>
</tr>
<tr>
<td>55063</td>
<td>It is no longer possible to select a disabled menu item using the * key, resulting in a non-functional Edit soft key.</td>
</tr>
<tr>
<td>55094</td>
<td>When taking the phone off-hook and dialing the # key, the # no longer displays in the Enter more digits field (applies to SoundPoint IP 320, 321, 330, 331, and 335).</td>
</tr>
<tr>
<td>55129</td>
<td>The Transfer and Conference soft keys on the SoundStation IP 7000 now display upon an 8th active call.</td>
</tr>
<tr>
<td>55139</td>
<td>The user can now view the full date when the phone is configured for Norwegian language Norsk (no-no) (applies to SoundPoint IP 320, 321, 330, 331, and 335).</td>
</tr>
<tr>
<td>55271</td>
<td>The Please Enter a Contact pop-up no longer shows up unexpectedly when adding/editing contacts.</td>
</tr>
<tr>
<td>55287</td>
<td>The phone no longer drops the incorrect call if the user selects (on the phone UI) a held call and then attempts to terminate the active call (e.g. by placing the handset on hook).</td>
</tr>
<tr>
<td>55297</td>
<td>An audio and video conference call appears as a single video call (applies to the SoundStation IP 7000).</td>
</tr>
<tr>
<td>55313</td>
<td>The Routing soft keys on the VVX 1500 now display correctly when the Call Park feature is enabled.</td>
</tr>
<tr>
<td>55339</td>
<td>Resuming a conference while running the Slide Show application on the VVX 1500 no longer causes the user interface to become dysfunctional.</td>
</tr>
<tr>
<td>55340</td>
<td>The user can no longer launch picture frame on the VVX 1500 while a recording is in progress causing the USB busy icon to disappear.</td>
</tr>
<tr>
<td>55375</td>
<td>The Outgoing Call control interface on the VVX 1500 now displays when the Speed Dial Contact Enhanced Feature Key macro fails to execute.</td>
</tr>
<tr>
<td>55423</td>
<td>The correct soft keys and user interface displays on the VVX 1500 after exiting the screen that was previously opened from the icon in the status bar; while hot dialing digits.</td>
</tr>
<tr>
<td>55457</td>
<td>When the dual protocol line is registered only to the gatekeeper and not to the SIP server on the VVX 1500, this no longer causes hot-dialed SIP URL to call via H323 and dialog options to appear when a hot dial URL call is attempted.</td>
</tr>
<tr>
<td>55477</td>
<td>SRTP Key renewal now occurs during local conference calls.</td>
</tr>
<tr>
<td>55478</td>
<td>DHCP VLAN Discovery (DVD) no longer reports as not active when it actually is.</td>
</tr>
<tr>
<td>55485</td>
<td>The Camera Settings Save soft key on the VVX 1500 no longer loses its context-sensitivity upon second visit to the menu option.</td>
</tr>
<tr>
<td>55514</td>
<td>Calling into a Video Server on the VVX 1500 no longer causes the phone to connect the audio portion of call but does not establish a video connection.</td>
</tr>
</tbody>
</table>
On occasion, the VVX 1500 phone no longer displays an incorrect call duration timer value while on an H.323 call to an RMX-2000.

The Y-axis auto-scaling of the Network Load graph on the VVX 1500 is now accurate.

Phone no longer rejects calls with 486 if NOTIFY:Alerting is received before the INVITE and reg.x.lineKeys and reg.x.callsPerLineKey is set to 1.

The VVX 1500 now uses the correct routing protocol when dialing an LDAP contact from the on-hook state via termination.

On the VVX 1500, typing a or # no longer causes the on-screen keyboard to unexpectedly close and discard any edits.

Changing the text entry mode no longer causes the backspace soft key to disappear (applies to SoundPoint IP 320, 321, 330, 331, and 335).

Pressing the down arrow no longer affects a change on the Navigational Cluster Guide (NCG) (applies to SoundPoint IP 320, 321, 330, 331, and 335).

The VVX 1500 phone no longer seizes the only unregistered share line using the New Call soft key, speaker and headset function key.

The default value of the Sound Effect Destination parameter setting is now removed from the override file when a new value is selected from the menu option.

Phones no longer de-registered upon receiving a large number of NOTIFY messages for watch buddy enabled contacts.

Adding Contacts to the SoundPoint IP 550 and 670 that are longer than 10 characters or numbers are no longer truncated on the idle screen.

The abc/ASCII string no longer remains in the title bar on the VVX 1500 after leaving edit mode for a menu item.

Emergency numbers matched against dialplan.routing.emergency.x.value are now sent to servers listed in dialplan.routing.emergency.x.server.y.

When adding more than 7 characters and/or digits to a local contact directory entry on the SoundPoint IP 450, the characters and/or numbers no longer overlap on the idle screen, when they should be truncated.

The Dutch_Netherlands localization now displays the correct default 24 hour time format in SIP 3.2.x.

Label text is no longer drawn past the edge of the speed dial label on the display next to the key (applies to SoundPoint IP 550, 560, 650, 670).

The SoundStation IP 5000 phone no longer reboots automatically when lease time expires after disabling and enabling the DHCP server.

The phone no longer plays a short burst of ringtone upon switching initiating a call sequence of transfer, conference initiation, and then cancels.

The SoundStation IP 7000 phone no longer reboots when the user presses the Manage soft key during an 8-way MP call plus 1 audio EP conference.

The conference phones now accept a DHCP offer that do include the terminating END (0xFF) option (applies to SoundPoint IP 5000, 6000, 7000).
The Admin password length in the boot menu and Menu > Settings > Advanced menu now match.

Local contact directory entries now store up to 32 characters instead of only 31.

The SIP URL dialing field accepts up to 32 characters instead of 256.

The phone no longer plays a short tone while retrieving a parked call using an incorrect contact.

The contact field of the local contact directory now accepts 128 characters instead of only 32 (applies to SoundPoint IP 320, 321, 330, 331, and 335).

The SoundPoint IP 450 Admin Settings sub-menus correctly display the titles in a white background box.

The configuration parameter `voice.audioProfile.Lin16.48kps.payloadType` has a default value of 118 instead of 119.

The soft keys associated with Conference Remote Pickup NewCall, Transfer, and Conf soft keys on the SoundStation IP 7000 are no longer missing when the conference call is split.

Published CDP power values in TB 48152 now match actual measured consumption.

The phone no longer freezes and reboots when it receives an INVITE message with special characters in the FROM header and the call is placed on hold.

The second contact in the Local Contact Directory on the SoundStation IP 5000 is no longer highlighted when it is selected.

The Contact entry in the Local Contact Directory no longer takes a long time to display (applies to SoundStation IP 6000 and 7000).

The phone no longer displays `Please enter a contact` pop up message after adding a contact in the local contact directory.

The display on the SoundStation IP 6000 and 7000 no longer flickers while making an outgoing call.

Using the VVX 1500 phone with an HDX, the phone now transmits video upon resuming a SIP call.

The autohide feature on the VVX 1500 now functions when PIN is pressed while the tool bar is sliding down out of view.

The phone now acquires the correct VLAN using LLDP after a bootup.

The phone accepts a DHCP END (0xFF) option in a DHCP INFORM response.

In the fail-over feature, while re-registering, there is no longer a 32 second delay before sending INVITE to the third server.

A call into a 3COM VCX audio conference server when using the VVX 1500 no longer causes the phone to reboot.

Hot-dial numbers no longer disappear from the screen if there is an incoming call during the outgoing hot-dialing state (applies to SoundStation IP 5000 and 6000).

After upgrading from 3.0.0 to 3.1.3 RevC, there is no longer a delay in the audio signal when answering a call using the speakerphone.
58296  H.323 digit-map no longer routes files when the `reg.1.lineKeys` configuration parameter has a value of greater than 1 and `reg.1` is assigned a SIP number (applies to VVX 1500).

58362  Initiating a URL hot-dial call by pressing the # or * key on the VVX 1500 no longer causes the Enter URL dialog to pop-up with the # character already inserted into the field, even through the # character is not a valid SIP URL character.

58464  A Contact can now be saved from a Corporate Directory search result into a local directory. This is as a result of not checking the correct attribute such as SIP vs. H.323.

58498  Within the re-registration on fail-over feature, Subscribe now triggers the fail-over. The phone now sends the register request to the second server after received an ICMP from the primary server.

58509  Within the Re-registration on failover feature, the phone no longer sends an extra Register request to primary server after the first fail-over.

58520  Resolved a uni-directional Video Streaming interoperation issue with Siemens Video Desktop Client ODC (applies to VVX 1500).

58574  The SoundPoint IP 650 phone now validates an existing registration when it is registered with a BroadSoft server.

58619  The line no longer becomes unregistered when an invalid name and password is entered from the menu options on the phone. The line becomes unregistered until the phone is rebooted.

58782  The phone sets the Call Control 802.1Q Priority correctly when using TCP. The value is set correctly when using UDP.

58785  The VVX 1500 phone now appends the MAC address to HTTP user agent headers when configured to do so.

58787  The VVX 1500 phone no longer reboots immediately after making a call to an RMX when the Camera Target Frame Rate is set to minimum.

58874  When using TCP preferred transport, the phone now resends a 200 OK message after answering a call without receiving an ACK.

58906  The phone now clears its BLA state table when receiving a NOTIFY message with state = full after a SUBSCRIBE message.

58907  The VVX 1500 phone now sends an INVITE SIP packet when the configuration parameter `msg.mwi.1.callBack=voicemail` and the user presses the Messages key.

58908  With BootROM 4.2.1.0334, the VVX 1500 phone no longer sends a truncated Option 60 message.

58913  The phone no longer reboots when pressing the Messages key while Message Waiting Indicator is disabled. When the phone has more than one registration and `msg.mwi.1.callBackMode=disabled` and `msg.mwi.2.callBackMode=disabled`, the phone no longer freezes when the Messages key is pressed. The phone will no longer respond to any further key presses.

59129  The Centralized Conference feature no longer fails when a URI is incorrectly assigned to `voIpProt.SIP.conference.address`.

59262  A conference notification no longer causes the phone to lock-up and then reboot.

59308  A retransmitted INVITE message no longer results in a 400 response.
59430 Calls received from a mobile to the VVX 1500 no longer cause the phone to display SIP +86…@. The @ should not be displayed.

59561 The VVX 1500 phone no longer displays an incorrect time after the configuration parameter tcpIpApp.sntp.daylightSavings.enable is set to disabled.

59737 The Line Label now displays on the top line of the screen when using the HTML idle display micro-browser page (applies to SoundPoint IP 320, 321, 330, 331, and 335)

59777 When using NN# speed dial feature, the title no longer displays Directory instead of Speed Dial (applies to SoundPoint IP 320, 321, 330, 331, and 335).

59949 Idle bitmap graphic is no longer displayed on the bottom of the screen so that only half of the display is utilized when ind.idleDisplay.mode=2 or 3 (applies to SoundPoint IP 320, 321, 330, 331, and 335).

59954 The phone no longer locks up and reboots when a Re-INVITE message within same dialog is sent to the phone immediately after sending a CANCEL message for the initial INVITE.

59967 When an incorrect CA certificate is installed, the phone will not attempt to retry a TLS handshake (applies to LDAP on the VVX 1500).

60013 The phone no longer locks up and reboots when accessing the contact directory if dir.local.readonly=1 (applies to SoundPoint IP 320, 321, 330, 331, and 335).

60126 Gateways no longer reject an INVITE message when reg.1.csta=1. The INVITE includes the header Accept=application/sdp/application/csta+xml.

60145 The SoundPoint IP 650 phone now correctly presents 2 BLA call appearances. The 2nd call appearance now correctly indicates a remotely held line, when it is not.

60264 When a BLA line is showing the dialing screen, remote call appearances no longer display when the remote BLA line resumes a call (applies to SoundPoint IP 450, 550, 560, 650, and 670).

60266 When a phone is in dialing screen, if a remote SCA/BLA line holds and resumes, the dialing icon no longer changes between the animation arrow and the termination (speaker) icon. The termination icon displays continuously and no longer changes (applies to SoundPoint IP 320, 321, 330, 331, and 335).

60267 Can now change a checked item twice in the Prioritize Background menu (applies to SoundPoint IP 550, 560, 650, and 670).

60340 The Join soft key on the SoundPoint IP 650 no longer displays on a phone with a BLA line when there is only one call on the phone.

60650 The idle browser on the VVX 1500 no longer alternates between current content and earlier content when it the display is refreshed.

62621 SoundPoint IP 321 and 331 phones running SIP 3.2.3.3122 and configured for HTTPS no longer display the error messages Alert: Fatal, Description, Decode Error.

Configuration File Enhancements

Note that the configuration files, their respective parameters and defaults, as well as the provisioning methods have been simplified but extensively modified compared to previous releases.
Before installing the software, it is highly recommended that you first familiarize yourself with the changes outlined in the Administrators Guide for the Polycom® UC Software – 3.3.0 and Technical Bulletin 60519: Simplified Configuration Enhancements in Polycom® UC Software 3.3.0.

Understand Updates to SIP 3.2.5

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.5 beside their respective Polycom tracking ID number.

New or Enhanced Features

59000 Phones now ignore BLA dialog documents sent within NOTIFY messages that are reflected to User Agents that are party to the dialog.

62939 Various enhancements to the Geo-Redundancy (multiple server fail-over support) feature. For full details, refer to the list of documents in Section 0.

64359 Bridged Line Appearance BLA line dialog rendering is now converted from No to Yes on User Agents that are a remote party to the dialog.

Enhanced Capabilities

54219 The SoundPoint IP 560 and 670 phones now establish a data link when connected to some switches when both phone and switch are configured for 100Mbits/Full Duplex.

57570 A fail-over is now performed as a result of a SIP Response code 503.

60851 Dialing using the Speaker or Headset key no longer drops the initial call appearance.

60973 Entering a username and password using the Quick Setup (QSetup) soft key followed by a request to save, now automatically invokes the phone to reboot the phone in order to the changes to be applied.

61248 After configuring a phone with 3 line registrations, while the 2nd line is on hold, if a user hot-dials using the speaker/headset termination key, the phone no longer inadvertently seizes line 3 to dial out.

61283 The phone no longer incorrectly sends a NOTIFY with $param pname=+sip.rendering pvalue=no /> when a user attempts to place a conference call on hold and the phone receives a 400 Bad request.

61541 When a user attempts to place a conference on hold and the phone receives a 400 Bad request, the phone correctly sends a NOTIFY with I=no. This no longer causes the incorrect presence, on the other Bridged Line Appearance line, to be displayed.

62206 Phone no longer displays Service Unavailable upon lifting the handset and pressing the Line 2 key (applies to SoundPoint IP 320, 321, 330, 331, and 335).

62226 The phones no longer join a conference after receiving a 403 Forbidden from the switch.

62383 A held call on a Bridged Line Appearance with remote phones is now presented (applies to SoundPoint IP 601).
SoundPoint IP 3xx phones monitoring each other in a 2x2 BLA configuration are now able to pick up held calls.

SoundPoint IP 3xx phones configured for HTTPS no longer display the error messages Alert:Fatal, Description, Decode Error.

Phones no longer play a dial tone as well as RTP audio when resuming a call held at another phone.

When the user presses both line keys (Line 1-hold and Line 2-Active call) simultaneously on the SoundPoint IP 3xx, the active call on Line 2 is no longer dropped.

Multiple phones no longer try to resume a held Bridge Line Appearance BLA line at the same time.

Directed Call Pickup DCP or Group Call Pickup feature (using soft keys instead of *53 and *54 feature access codes) no longer fail when the user enters an account code. The account code is not appended to the user portion of the URI.

Invoking either the Group Call Pickup or Directed Call Pickup feature, using its corresponding soft key, now functions properly. The display shows Unknown and the call is not picked up (applies to SoundPoint IP 3xx).

The phone now accepts inbound SIP requests from an RROFO (Geo-redundancy) server that is not registered with that phone.

The Resume soft key on the SoundPoint IP 3xx is now presented when the line key is pressed continuously while the line is in a remote held call state. This occurs when the line is configured as callsPerLineKey=1.

The phones monitoring Bridged Line Appearance BLA line, configured for one call per line, can now pickup the held call after the call on a BLA line has been put on hold using the Transfer/Conference key.

Regarding Geo-redundancy RROFO, calls on hold are now released when pressing the Resume soft key after the IP BE fail-over occurs while using the geo-redundancy feature. The user no longer needs to press the End Call soft key to complete the intended result.

If a phone’s SIP lines are not registered with a call server, and the Emergency Call Routing Feature is enabled (by configuring the dialplan.routing.emergency.x.value and dialplan.routing.emergency.x.server.y parameters) dialing the configured emergency number will now work when you use on-hook dialing and when URL Dialing is enabled.

The Redial feature functions correctly after invoking an outgoing call accompanied with an account code.

The counting down aspect of the Geo-redundancy RROFO-DNSTTL feature no longer fails during fail-back. The Time-To-Live TTL timer should be reset after re-registering to the secondary server.

Regarding Geo-redundancy RROFO, the phone no longer sends three extraneous registration requests to the primary proxy server during a fail-over.

Regarding Geo-redundancy RROFO, a fail-over using either the Conference or Transfer feature now stops a consultative call when the primary call is terminated.
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64212 Invoking the Call Park feature on the SoundPoint IP 3xx with the soft key now functions correctly when the soft key is configured as 1 line and 1 call per line.

64219 The SoundPoint IP 3xx phone sends a proper hold NOTIFY message after a consultative transfer is canceled when the configuration parameter notifyTransferHoldAsActive is disabled.

64274 In an attempt to resume a held call, the held call is no longer terminated when the user inadvertently seizes two line keys simultaneously.

64327 In an attempt to answer an incoming call, the user no longer inadvertently presses 2 line keys. The user is no longer connected to both lines one with an incoming caller and the other with dial tone.

64340 The indicator, on a Bridged Line Appearance BLA line that is monitoring other lines, no longer remains on continuously after the monitored phone performs the following sequence transfer > split > endcall > resume > hold.

64356 The display on the SoundPoint IP 3xx showing a remote call appearance now times out properly when the user presses continuously a BLA line key followed by pressing a down arrow key while there are multiple calls on hold on the remote BLA.

64360 The state of the indicator of a BLA line appearance is now properly reported after the phone receives an INVITE containing replaces.

64762 When special characters in the FROM field are received, they no longer prevent the SoundPoint IP 430 phone from displaying Caller ID information.

64862 Joining an internal extension with an external PSTN call no longer causes one call to drop.

65119 When a Bridged Line Appearance BLA line is presented in a dialing screen, the remote call appearance now displays when the remote BLA line resumes a call.

65207 A slow memory leak no longer occurs in the SIP stack due to the receipt of hunt group INVITE containing replaces with phones using ADTRAN switches.

65368 When the configuration parameter signalWithUnregistered=0, the phone now always ignores all of the messaging traffic.

65842 Call waiting tone no longer continues to play after an inbound call has been forwarded and answered by the PSTN.

67178 Centralized conference can now be established when reg.1.lineKeys is 5 or greater (applies to all SoundPoint IP).

Configuration File Enhancements

Refer to Software Version 3.2.5 – Configuration File Parameter Enhancements table for a list of enhancements made to the SIP 3.2.5 configuration file parameters.

Software Version 3.2.5 – Configuration File Parameter Enhancements

<table>
<thead>
<tr>
<th>File</th>
<th>Change</th>
<th>Configuration Parameter</th>
<th>Old Value</th>
<th>New Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>phone1</td>
<td>Added</td>
<td>reg.n.server.m.failOver.onlySignalWithRegistered</td>
<td>N/A</td>
<td>Null</td>
</tr>
</tbody>
</table>
## Understand Updates to SIP 3.2.4B

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.4B beside their respective Polycom tracking ID number.

### Enhanced Capabilities

**66743**  Phones may be vulnerable to Denial of Service attacks when used in certain configurations. Sending HTTP GET requests with a broken authorization header can produce a device restart under certain circumstances in certain models of phones. For full details, refer to Technical Bulletin 66743.

## Understand Updates to SIP 3.2.4

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.4 beside their respective Polycom tracking ID number.

### Enhanced Capabilities

**59308**  A retransmitted INVITE message causes a 400 Bad Response reply. This is in violation of RFC 3261 section 17.2.1.

**65207**  A consistent but slow memory leak occurs as a result of receiving INVITE messages containing replaces.

**65435/65725**  With reference to IEC 60268-1, the default and maximum values for the headset and headphone audio levels have been adjusted to ensure compliance with the IEC 60268-1 TUV safety requirements (*applies to SoundPoint IP/VVX 1500*).
The BootBlock may become corrupted as a result of accessing unprotected section of flash memory.

**Understand Updates to SIP 3.2.3**

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.3 beside their respective Polycom tracking ID number.

**New or Enhanced Features**

- **43099** Added support for the SoundStation IP 5000 conference phone.
- **43297** Sound effects can now be played out of a destination based on user configuration. The available destinations are: chassis, handset, headset or active. The default is chassis.
- **45462** All SoundPoint and SoundStation phones now comply with retry-after instructions embedded in SIP Response codes 500 and 503 as part of REGISTER and other requests.
- **50739** On a multi-leg conference on the SoundStation IP 7000, when the End Call soft key or the On Hook hard key is pressed, the conference phone will ask the user if the entire call should terminate. A negative response will guide the user to the conference manage menu to allow the user to terminate the individual legs of the call. The dialog only appears for multi-leg conference calls.
- **51753** Enhanced the appearance on the SoundPoint IP 450 of anti-aliased characters.
- **51940** All SIP phones now have a fail-over feature that enables phones to re-register before diverting SIP signaling to an alternate server. This feature will be formally released and documented in a future release.
- **54041** Format of DHCP Option 60 Data is now configurable and added support for Option 125 as per RFC 3925.
- **54983** Internal IP address of the VVX 1500 phone (instead of an alias) is no longer being sent in the Facility Message.
- **55524** Logs no longer display Cant set 802.1Q VLAN ID for TCP protocol messages at default when running on a VLAN.
- **56272** Network Configuration DHCP sub-menu now supports Option 60 format. The new options include setting either RFC 3925 Binary [default] or ASCII String.

**Enhanced Capabilities**

- **45188** The minimum acceptable amount of free RAM has been increased on the SoundPoint IP 320, 330, and 430 in order that functions such as ringtones are not affected.
- **47897** The Back soft key works when a user tries to exit from Instant Message menu.
- **52119** VVX 1500 phones no longer reboot during G.729 packet loss concealment such as when the remote phone is placed on hold.
The configuration parameter `voipProt.SIP.requestValidation.x.method=source` works with DNS SRV Static Cache.

When the SoundStation IP 7000 is used with an HDX, the parameter `voice.volume.persist.handsfree=0` also affects the HDX.

Changes in the display color palette on the SoundPoint IP 450 no longer cause contrast problems.

SIP INVITE messages can be sent when dialing a number containing the period character.

Phone enables user to add more than 32 characters in Hot Dial screen (applies to VVX 1500, 321, 325, 330, 331, and 335).

In the Contact Directory, the text fields scroll to the left to reveal the first character as you move the text cursor left (applies to SoundPoint IP 321, 325, 330, 331, and 335).

An unexpected colon has been removed in the scrolling status line during an incoming call (applies to SoundPoint IP 321, 325, 330, 331, and 335).

In a long SRTP conference, steering video on the VVX 1500 between active and inactive no longer causes the video leg to fail.

Dialing numbers in the Contact Directory no longer opens contacts for editing (applies to SoundPoint IP 550, 560, 650, and 670).

On the VVX 1500, the dial pad widget displays when attempting to conference or transfer a held call while in a ringback state.

The VVX 1500 phone can invoke LCD power down mode after a remote end places the call on hold.

The phone enables the user to enter more characters than it is capable of saving in the Contact Directory fields.

The VVX 1500 phone can play back video after a SIP re-INVITE message is sent to an RMX meeting room.

The VVX 1500 phone displays correct call timer values while in an H.323 call to an RMX-2000.

Switching to Katakana characters before the character selection widget times out no longer produces random characters that on occasion cause the phone to malfunction (applies to SoundPoint IP 450, 550, 560, 650, 670; SoundStation 5000 and 7000).

Proceeding outgoing call state on one line is adversely affected by an outgoing call on another line (applies to SoundPoint IP 321, 325, 330, 331, and 335).

The displays on a SoundPoint IP 650 with expansion modules no longer freeze during a consultative transfer.

SoundPoint IP 650 phones with two expansion modules no longer reboot while monitoring continuous BLF traffic.

In packets sent from the client, the Parameter Request List option no longer contains two duplicate requests for the options Router (3) and Domain Name (15) (applies to SoundStation IP 6000 and 7000).
56641 Phone no longer ignores the LLDP broadcast from a switch. It will default to the data VLAN instead of the voice VLAN. There is a LOSS of LINK during the boot process causing LLDP to fail (applies to SoundStation IP 6000 and 7000).

56836 After dialing and then adjusting the volume, lifting the handset no longer dials the last hot-dialed number immediately (applies to SoundPoint IP 550, 560, 650, and 670).

57133 The SoundPoint IP 321, 330, and 331 phones can display a customer supplied logo.

57457 The LoudRing.wav audio file has been distributed in release 3.2.2.

57796 Invalid Message-Summary Event no longer results in invalid MWI notification.

57849 The SoundPoint IP 330 and 550 phones can acquire the correct VLAN via LLDP.

58024 The Hold function on the VVX 1500D no longer fails in a specific customer scenario.

58024 The Hold function on the VVX 1500D no longer fails in a specific customer scenario.

Configuration File Enhancements

Refer to Software Version 3.2.3 – Configuration File Parameter Enhancements table for a list of enhancements made to the SIP 3.2.3 configuration file parameters.

Software Version 3.2.3 – Configuration File Parameter Enhancements

<table>
<thead>
<tr>
<th>File</th>
<th>Change</th>
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<tr>
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</table>
### Understand Updates to SIP 3.2.2

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.2 beside their respective Polycom tracking ID number.

**New or Enhanced Features**

- **41450** Change of the real time operating system *(applies to VVX 1500)*.
- **43760** H.323 signaling protocol support for video *(applies to VVX 1500)*.
- **43862** Support for Webkit browser to replace the XHTML browser *(applies to VVX 1500)*.
- **45172** Support for iLBC audio codec *(applies to VVX 1500)*.
- **47173** Support for H.261 video codec *(applies to VVX 1500)*.
- **48557** Max video bit rate defaults to 384 kbps *(applies to VVX 1500)*.
- **48743** Upgraded curl library to version 7.19 *(applies to VVX 1500)*.
- **48961** Support for H.235 security *(applies to VVX 1500)*.
- **49069** Added support for iLBC audio codec *(applies to SoundStation IP 6000 and 7000)*.
- **49079** Support for mutual TLS authentication *(applies to VVX 1500)*.
- **49277** Support for LLDP protocol *(applies to VVX 1500)*.

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<table>
<thead>
<tr>
<th>File</th>
<th>Change</th>
<th>Configuration Parameter</th>
<th>New Value</th>
</tr>
</thead>
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</tbody>
</table>
Added ITU-T G.719 vocoder (applies to VVX 1500)
Outgoing calls support dual (SIP /H.323) protocols (applies to VVX 1500).
Support for video fast update request via RTCP, RFC 5104 (applies to VVX 1500).
Menu support applicable to H.323 usage (applies to VVX 1500).
Formalized support for DTMF via SIP INFO (initially supported in SIP 3.2.0).
Increased maximum size of contact directory to 128 to facilitate complex dialing scenarios.
Added user accessible menu option to select the video call rate. Default configured using the configuration parameter video.callRate (applies to VVX 1500).

Discontinued Features
Removed Launchpad Feature (applies to VVX 1500).

Enhanced Capabilities
Improved phone UI response when a local conference is active (applies to VVX 1500).
Phone falls back to configured video codec configuration for Tx video when incoming signaling lacks codec modifiers (applies to VVX 1500).
Text font no longer randomly changes (applies to VVX 1500).
Using the XML API, when the user is inside an XHTML Form Field, the Submit soft key displays properly.
CDP power usage advertisement matches the peak power conditions (applies to SoundPoint IP 450).
EFK feature can establish conference calls (applies to VVX 1500).
Soft keys are restored after rejecting a call from within the Applications UI context (applies to VVX 1500).
Recording (R) no longer stops or reboots phone in various high load scenarios such as (a) recording during SRTP conference call, or (b) recording while browsing the application menu during non-SRTP conference call (applies to VVX 1500).
Digit key presses are no longer missed in certain scenarios (applies to VVX 1500).
Change non-null sticky primary filter, search (filtered) bar remains on old data (applies to VVX 1500).
Media Statistics menu displays correctly for several languages (applies to VVX 1500).
Pressing page down key # does not move entry list after pressing page up key * in quick search menu (applies to VVX 1500).
The SoundStation IP 7000 phone can startup without network connection when using the PIC cable.
Phone sends a 603 Decline message when an inbound call times out.
A small number on the left side of the scrolling status bar has been removed.
Out of Dialog Refer based dialing on the VVX 1500 no longer fails. SDP on INVITE from VVX is missing media attributes, generating a 606 response.

Backlight intensity change updates appropriately in Overrides configuration file.

VVX 1500 phones correctly handle back-to-back Push requests.

Japanese displays properly on the SoundStation IP 6000 and VVX 1500.

Display text on the SoundPoint IP 450 looks clearer.

Handling of Hold re-Invites is correct after one-touch blind transfer to full park orbit.

HTTP request messages are directed to proxy.

Hot-dial on the VVX 1500 works in headset mode.

Auth Password field can no longer be viewed in Web configuration page.

Phones can easily transition from LLDP to CDP.

Removing Ethernet cable from the SoundStation IP 7000 no longer un-mutes the muted phone.

The parameter `daylightSavingsTime` can now be disabled. Introduced in SIP 3.2.0 (applies to SoundStation IP 6000 and 7000).

The Retrieve, Directed, and Group soft keys no longer disappear after entering some digits. This occurs when using the Call Park/Pick-Up feature using SIP signaling. Introduced in SIP 3.2.0 (applies to SoundPoint IP 430, 450, and SoundStation 6000).

When using enhanced BLF, ringtones are no longer suppressed when a user is parked.

The SoundStation IP 7000 phone plays DTMF tone with the default configuration.

Delayed DTMF audio feedback is heard when conferencing third POTS end while using the SoundStation IP 7000 User Interface.

The VVX 1500 phone supports transcoding of video codecs that are not included in the far-ends capability set.

Using the quick/AdvFind search on full last name in the Corporate Directory no longer misses some entries.

License menu displays Active to indicate a license with no expiry date.

Message-summary SUBSCRIBE is sent when `reg.x.type=shared`.

Phone no longer enables the user to enter more than the maximum allowed (32) characters in hot dial and contact directory operations.

Split soft key no longer displays while transferring calls if the call per line limit is reached.

When a call is placed to a shared line, the ringer for an IP 650 no longer stutters when the call is picked up at another station.

LLDP reported power usage in logs indicates appropriate power consumption.

Packet Loss and Burst Gap Loss metrics too high when calling IVR, caused by valid gap in audio sent from IVR.

The SoundPoint IP 320, 321, 330, and 331 phones no longer reboot when the user presses NN# from idle screen to invoke Contact Directory entry screen for NN speed dial index.
Phone no longer reboots when the efkprompt label is longer than 32 characters.

The Directory soft key on the VVX 1500 does not disappear after selecting Blind transfer mode.

VQMon on the VVX 1500 phone computes RFactor and MOS quality scores for the G7221C codec.

SUBSCRIBE for BLA with expires: 0 received from server is recognized as terminating the subscription.

VVX 1500 enables users to change Auth Password for SIP Lines through the phone’s user interface.

Side-tone disappears after a call hangs up on headset using GN9350e with EHS.

Part number in Phone Status menu displays proper part number.

When a phone's extension has an underscore in the name, followed only by numbers, the underscore is no longer removed in SIP signaling and the device can be found.

Phone no longer reboots in a certain scenario when using the Join key.

SoundPoint IP 320, 330, 321, and 331; SoundStation IP 7000: Phone displays Dir soft key in Korean and Slovenian languages.

SoundPoint IP 550, 560, 650, and 670 phones no longer randomly display the time and date behind a custom idle display.

Phones will send a SUBSCRIBE message in a certain scenario when using SCA with barge in enabled.

The VVX 1500 phone no longer generates loud static when CNG packets are received.

Consultative transfer uses the correct URI on REFER.

The Ethernet status menu on the SoundPoint IP 320 and 321 displays the correct information.

The Voice/Video call type prompt on the SoundStation IP 7000 defaults to Voice.

The VVX 1500 phone fails to resend INVITE after 401 from server when second INVITE is roughly 1500 bytes.

VVX 1500 phones can establish calls properly when booted without a network connection.

Phones send re-Invite with SDP containing session attribute a=sendrecv upon resuming a call when the call is initiated with a=sendrecv offered.

New REQUESTS sent directly to far end; route set ignored after a call is placed on MOH, resulting in a loss of audio.

Additional parameter in the From header of INVITE no longer causes 1-way audio when it is not found in the ACK to a 200 OK.

Configuration File Enhancements

Refer to Software Version 3.2.2 – Configuration File Parameter Enhancements table for a list of enhancements made to the SIP 3.2.2 configuration file parameters.
## Software Version 3.2.2 – Configuration File Parameter Enhancements

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<th>File</th>
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### New or Enhanced Features

**48947** Support for the SoundPoint IP 335 product.

### Configuration File Enhancements

Refer to [Software Version 3.2.1B – Configuration File Parameter Enhancements](#) table for a list of enhancements made to the SIP configuration file parameters.

### Software Version 3.2.1B – Configuration File Parameter Enhancements

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**Understand Updates to SIP 3.2.1B**

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.1B beside their respective Polycom tracking ID number.

### New or Enhanced Features

**48947** Support for the SoundPoint IP 335 product.
## Understand Updates to SIP 3.2.1

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.1 beside their respective Polycom tracking ID number.

### Enhanced Capabilities

- **53322** Setting `voIpProt.local.port` to a non standard port does not send from or advertise that port.
- **53611** User Language Selection is retained during an upgrade to SIP 3.2.0.
- **53685** Phones no longer ignore `nat.ip` parameters.
- **53852** DTMF duration on the SoundStation IP 7000 defaults to 300ms for HDX integration.

## Understand Updates to SIP 3.2.0

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.2.0 beside their respective Polycom tracking ID number.

### New or Enhanced Features

- **22527** Implemented Scrolling Status Bar on the SoundPoint IP 320, 321, 330, 331, 550, 560, 650, 670, and SoundStation IP 6000 and 7000.
- **26754** Support for the iLBC codec on the SoundPoint IP 320, 321, 330, 331, 450, 550, 560, 650, and 670.
- **30079** Added support for mutual TLS authentication. See Technical Bulletin 52609 for more details on this feature.
- **32259** Microbrowser recognizes multiple mime types.
- **32753** Support for LLDP protocol. To take full advantage of this feature, you will need to use BootROM 4.2.0.
- **34782** Replaced libSRTP algorithms with OpenSSL versions.
- **35525** The DND icon contains text identifying that DND is active.
37118 Added the ability to take a screen capture.
39358 Added a Loud Ringer Ringtone selection. See Technical Bulletin 39358 for instructions on how this can be configured.
30855 Create a SoundStation IP 7000 Setup Guide.
41579 Met requirements of ETSI TS 102 027-2 v4.1.1 RFC 3261 compliance test for Anatel/Brazil.
43141 Support for Statically Configured BLF and Call Park and Retrieve enhancements.
43142 Support for single button Blind Transfer and Retrieve of a call designated as an automata in the dialog used for Statically Configured BLF.
43646 Improved boot speed in some situations where the boot server is incorrectly configured.
45057 Languages selection presented in appropriate language.
45174 Upgraded zlib to version 1.2.3.
45743 Upgraded curl library to version 7.19.2.
45787 Added instructions to the SoundPoint IP 450, 550, 560, 650, and 670 for changing label colors in the User Guides.
45791 Added a configuration option on the SoundStation IP 7000 to disable digit-map rules for Remote Dialing when connected to an HDX.
46093 Added the ability for User to enable/disable display of idle browser from menu.
46113 Added navigation button shortcuts in Idle Mode consistent with other phone models (applies to SoundPoint IP 320, 321, 330, and 331).
46248 Added an Admin menu option on the SoundStation IP 7000 to manually specify the value to be used as the extension displayed on the phone screen.
46424 Improved readability of Menu items when using Background images on the display.
46446 New menu option to view the status of feature licenses.
46683 Removed Background from scrolling Status Bar for improved readability.
47355 Scrolling Status Bar gives equal time to each status message.
47390 Added configuration parameters for select ETSI SIP compliance requirements.
47463 Phones allow for secure entry of passwords in the micro-browser API.
47487 Added the ability to enable/disable a Back soft key in the microbrowser
47689 Added support for SoundStation IP 7000/HDX6000 Integration. This feature requires a future update release to the HDX6000 software.
47749 Support Transmission of Join Header as per RFC 3911.
48004 Support for BLF call pick-up using Dialog-info within an INVITE with Replaces header.
48055 Improved user experience of the Enhanced BLF feature when an incoming call occurs whilst the user is viewing BLF monitored line call details.
48109 Included fmtp attribute specifying Mode=30 in the SDP when 13.33 kbps iLBC is used.
48136 Removed platform specific TFTP code and instead used TFTP support in curl library 7.19.2.
48137 Support for BLF call pick-up using Dialog-info within an INVITE with Replaces header.

48205 Support for the iLBC Codec (applies to SoundStation IP 6000 and 7000).

48559 Consistent scrolling status line on various phones (applies to SoundPoint IP 450, 550, 560, 650, and 670; SoundStation IP 6000 and 7000).

48578 Reduced the local Contact Directory maximum to 99 on the SoundPoint IP 430.

48579 Reduced the maximum number of calls supported to 4 (from 8) on the SoundPoint IP 430.

48664 Added user accessible menu option to display whether a device certificate is installed.


48738 Added configurable behavior for Directed Call Pick-Up as used for Enhanced BLF.

48780 Added option to apply digit-map rules to tel:URI initiated calls.

48846 Added configuration option for whether the call appearance on a remotely monitored BLF line should be presented on the monitoring/attendant phone.

48861 Add configuration option voIpProt.SIP.strictReplacesHeader to control whether the phone requires call-id, to-tag, and from-tag to perform and INVITE with Replaces.

48984 Phone will populate the display-name field in the To header of responses that it generates.

48998 Added configuration option for the phone to send 486 Busy when a call is rejected.

49309 Combined the SoundPoint IP 550 and 560 user guides.

49465 Updated Destination of outbound call based on the display name in the SIP To header responses.

49660 During call forwarding user=phone should be included in refer-to parameter of Refer header.

49695 Allow for SDP offer or answer in provisional reliable response and PRACK request and response.


50769 Added support for Hook-Flash during POTS calls on the SoundStation IP 7000.

50927 Added Equifax Secure eBusiness CA-1 to the trusted CA list.

51419 RFC2543 Hold not working when video SDP present in certain scenarios.

**Discontinued Features**

48283 Removed support for SoundPoint IP 301, 501, 600, and 601 phones.

48698 Removed support for SoundStation IP 4000.

**Enhanced Capabilities**

Application load progress bar matches actual progress.

29148 Phone formats the file system when it notes an error on the screen while loading large configuration files.
HTTP Digest Authentication works on IIS.
Logs are uploaded when phone resets to factory default.
When two phones with a shared line simultaneously resume a held call, the phone which did not retrieve the call shows call in progress on its shared line indicator.
The parameters `stickyAutoLineSeize` and `call.enableOnNotRegistered=0` do not seize correctly if the 1st line is unregistered.
The Web Configuration Utility uses less memory during initialization.
The Roaming Buddy list with Office Communicator reports the proper status of all buddies.
The SoundStation IP 6000 displays Japanese language correctly.
The SRTP call displays proper line icons in a certain scenario on the SoundPoint IP 320, 321, 330, and 331.
Performing a Blind Transfer from an encrypted phone to an unencrypted private line establishes the new call as encrypted.
Phones no longer show SRTCP authentication failure at log level 0.
After audio diagnostics such as Record and Play in handset, the 1st call is no longer established in handset mode even if the handset is ON-HOOK.
Attaching a cell phone cable to the SoundStation IP 7000 no longer invokes the Cell phone UI until a physical cell phone is attached.
The P-Asserted-Identity header in initial INVITE message is no longer used for caller ID.
The navigation icon in the Corporate Directory correctly displays the available navigation options when using the keypad to navigate (applies to SoundPoint IP 320, 321, 330, and 331).
Changing the status on the MyStatus menu of the SoundStation IP 6000 changes the OC client status when `roaming_buddies.reg= 1`.
The Time/Date is displayed on the SoundStation IP 7000 when the first phone call is established.
The user is not able to play the WAV file when it has a call on hold and also in remote busy state. Junk characters appear in audio player.
Special Slovenian characters are included in the phone’s fonts.
The SIP: string displays on the SoundStation IP 7000 when using URL dialing.
Recording no longer begins when a full USB drive is attached.
Pressing the Content soft key on the SoundStation IP 7000 no longer prompts the user to choose VGA input.
The microbrowser can process an http response which contains an image/bmp.
Configured sampled wave files can be downloaded onto the phone depending on sufficient RAM Disk size.
Missing glyphs in the Katakana bit stream fonts on the SoundStation IP 7000.
Call display names containing an @ symbol no longer truncate characters after the @ symbol.
44248  The microbrowser displays an error message when unsupported media is configured in the microbrowser URL.

44273  Phones can process all contacts in a SIP Contact header containing a comma separated list.

44278  Phone numbers are displayed correctly on line keys when the length of a phone number is more than 10 characters.

44301  The Date is displayed on the SoundStation IP 6000 and 7000 when the idle browser is enabled.

44377  The Redial key can be reassigned.

44443  The Menu exit via the Menu key is ignored while in Edit mode (applies to SoundPoint IP 320, 321, 330, and 331).

44635  The SoundStation IP 6000 phone uses the correct configuration parameters to download customizable fonts.

44783  The Cipher list is the same for different TLS transactions.

44844  USB Call Recording can be stopped using the Stop soft key.

44855  When using Call Lists, the Missed Calls are incremented on Call Forward on Busy.

44892  When using SCA Barge-In on the SoundStation IP 6000 and 7000 phones, the user no longer barges in to the wrong call in certain scenarios.

44962  Phone no longer displays 3-way animation icon in held screen when conference legs on hold.

45143  When the maximum conference size is reached when using Centralized Conference, the phone no longer displays a local conference UI.

45327  When the user establishes a call between two phones configured as shared lines, and presses the down arrow key, all soft keys no longer disappear.

45428  An unexpected re-INVITE no longer occurs before BYE when removing a leg from a conference call.

45650  In a double hold with music on hold and a non-Polycom SIP phone, – MOH no longer fails.

45658  The platform string in transmitted CDP packets is consistent across SoundPoint IP products.

45716  Text on the SoundPoint IP 450 is consistent as on other phones.

45835  Status Bar text on the SoundPoint IP 450 is easier to read on some backgrounds.

45943  Correct logic is used when picking line for outgoing call in a multiple registration scenario.

46068  Transfer On Proceeding is supported when using a proxy server.

46334  DTMF local rendering does not stop. If the far end holds while local digit key is pressed then the far end resumes.

46478  On the EFK feature, the phone sends invite when executing $Cwaitdialtone$.

46513  Dialog Event Package Content Guideline 6B (Local Identity).

46514  Dialog Event Package Content Guideline 6C (Local Target).

46547  Warning Header Text notification on the SoundStation IP 7000 displays on phone (when configured).

46550  Directed-Call-Pickup no longer fails when SIP server is a proxy.
46588  Info Soft key on the SoundStation IP 7000 is no longer missing in the Contact Directory.

46738  The attendant.ringType parameter is removed from the override file when default (silent) attendant ring type is selected.

46741  Using enhanced BLF, when the watched line hangs up an outgoing call, the remote call appearance screen times out on the console phone.

46770  On the microbrowser, the * and # buttons work correctly when the text input mode is set to numeric on input fields.

46899  When using the electronic hookswitch, audio is heard during an active call if the user answers by pressing the hookswitch button immediately on a Jabra headset under a specific scenario.

47039  The line LED flashes instead of remaining a stable green when an active call is kept on hold during an incoming call.

47123  When using the USB Call Recording, the missed call notification no longer displays on the audio player screen if an incoming call is not answered during playback.

47207  When the MUTE is active on the SoundStation IP 7000, it no longer covers up the dialing fields.

47248  Hot dial works when lifting the handset for the second call when call.stickyAutoLineSeize=1.

47300  URL dial disabled message displays and successfully routes to voicemail from Message Center tab.

47336  The Received\Missed call list on the SoundStation IP 7000 no longer shows the IP address of the SIP server instead of the Extension number of a call received/Missed from a SIP extension.

47464  When two incoming calls are active on a phone, lifting the handset or pressing the handsfree key to answer the call no longer results in the most recent call being answered even though the ring tone is played according to the first incoming call (applies to SoundPoint IP 320 and 330, and SoundStation IP 7000).

47535  The soft keys no longer reset to the default layout on an inbound call in some multiple call handling scenarios.

47566  When an internal URI is executed with multiple VolUp and VolDown action URIs, the Ringer horizontal bar is seen and the Volume sound going UP and Down is heard.

47578  When using the Corporate Directory on the SoundPoint IP 320, 321, 330, 331, the sticky attributes are saved.

47612  When using BLF, cancelling a Transfer for a call that was initiated using Directed Call Pick-Up sequence results in the correct caller-id display to the user.

47641  The Network Link Down message on the SoundStation IP 7000 displays on the screen unless the phone reboots and comes up with Ethernet cable.

47695  When the phones have two registrations, the NewCall soft key no longer displays for alerting call appearance when there are max call appearances (applies to SoundPoint IP 320, 321, 330, 331, 430, and 450).

47699  When using XML API Internal URIs on the SoundStation IP 6000, the Tel URI is works properly if embedded within a couple of internal URI actions.

47712  A local contact directory search on the SoundPoint IP 320, 321, 330, and 331 works correctly.
<table>
<thead>
<tr>
<th>Issue</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>47724</td>
<td>Mute icon and Call appearance counter on the SoundPoint IP 450 no longer conflict when DND is turned on and multiple call appearances are present on the phone.</td>
</tr>
<tr>
<td>47729</td>
<td>The on-hook dialing widget no longer uses multi-tap behavior but is not in multi-tap mode.</td>
</tr>
<tr>
<td>47746</td>
<td>The NewCall soft key is not displayed when phone holds max conference calls.</td>
</tr>
<tr>
<td>47798</td>
<td>The location of the Transfer and Conference soft keys on the SoundStation IP 7000 are more easily accessible during conference setup.</td>
</tr>
<tr>
<td>47847</td>
<td>When using BLF, the monitoring phone continues ringing if a shared line is seized while the monitored line has an incoming call.</td>
</tr>
<tr>
<td>47853</td>
<td>When the headset memory mode is active, the Headset key continues blinking during incoming calls after ending the first active call.</td>
</tr>
<tr>
<td>47862</td>
<td>The Time and Date on the SoundStation IP 6000 displays during a call.</td>
</tr>
<tr>
<td>47863</td>
<td>The phone’s HTTP server is no longer sending some HTTP traffic in very small TCP segments.</td>
</tr>
<tr>
<td>47916</td>
<td>The Resume soft key on the SoundPoint IP 320, 321, 330, and 331 is available for 2nd call appearance after splitting conf established through Join from different shared line registrations.</td>
</tr>
<tr>
<td>47921</td>
<td>The order of call appearances on the SoundPoint IP 320, 321, 330, and 331 is consistent with other phones after splitting a conference.</td>
</tr>
<tr>
<td>47929</td>
<td>Rendering special characters like no longer break the hyperlink style display.</td>
</tr>
<tr>
<td>47932</td>
<td>The Call widget counter (1/n) appears while in the dial tone state.</td>
</tr>
<tr>
<td>47951</td>
<td>Transfer has precedence over pickup of a ringing BLF line when pressing the line key during a call transfer.</td>
</tr>
<tr>
<td>47953</td>
<td>Call info display on the SoundStation IP 6000 displays properly when volume up/down key is pressed.</td>
</tr>
<tr>
<td>47958</td>
<td>More than one contact can be added when the SoundStation IP 7000 is configured with no Ethernet cable connected + HDX.</td>
</tr>
<tr>
<td>47962</td>
<td>An incorrect icon is no longer displayed when Redialing POTS call on the SoundStation IP 7000.</td>
</tr>
<tr>
<td>48003</td>
<td>The SoundStation IP 7000 phone no longer dials a POTS call as a video call when dialing from the idle state for a certain configuration.</td>
</tr>
<tr>
<td>48011</td>
<td>Use of the Idle Browser on the SoundStation IP 7000 no longer interferes with some display elements such as the Mute Icon, Video/Phone Call Pop-up when connected to HDX.</td>
</tr>
<tr>
<td>48019</td>
<td>The pop-up message <em>Video or Phone Call?</em> is no longer overwritten by the idle browser on the SoundStation IP 7000.</td>
</tr>
<tr>
<td>48045</td>
<td>When using enhanced BLF, the phone holds the first call when pressing the Dial soft key to make the second call to the same called party.</td>
</tr>
<tr>
<td>48049</td>
<td>When using BLF, the attendant phone displays all remote calls on a BLF monitored line if the Monitored Phone has a call in the Ringing state.</td>
</tr>
<tr>
<td>48061</td>
<td>When using enhanced BLF, the attendant phone updates the 1/x widget when the BLF monitored line has one or multiple incoming calls being ended.</td>
</tr>
<tr>
<td>48069</td>
<td>When using the SCA Barge-In feature, extra soft keys are no longer displayed on remote shared phone while viewing call appearance list by long pressing line key.</td>
</tr>
</tbody>
</table>
48071  Key: Handsfree internal URI action is executed by the phone in a certain scenario.
48115  HDX no longer plays a ring sound after answering POTS call on the SoundStation IP 7000.
48131  Call Forwarding Status now shows multiple Call Forward Types are selected.
48149  SDP attribute is no longer truncated when first character of the value is a digit.
48162  The Boot Server status field no longer shows an incomplete or blank path if a / is included in the setting.
48174  A failed call no longer causes subsequent calls to skip URL/Number mode selection.
48179  A called Party number is no longer shown overlapped in incoming event notification when IP dialed calls are made between unregistered phones.
48209  Left-most character can be deleted before character selection timeout.
48213  Key: LineX is executed only if X is a supported line key for that platform.
48333  When using the USB Call Recording, the USB busy indicator appears on main screen when recording in progress.
48414  The phone no longer occasionally fails to act on the electronic hookswitch up/down signal from Plantronics and Hydra headsets.
48700  When using the USB Call Recording, playback can be stopped through a Stop soft key.
48745  LDAP Critical Extension Error 0x0c no longer causes the CD Server to not respond to messages from phone.
48981  SRTP no longer fails in 3.1.2 when the user presses Hold then Resume during a call. This happens on several different models of IP phone.
48996  Phone tags correct DSCP value to some packets (Trying, Ringing and OK).
49106  The entire dialed URL is saved in the phone’s call history
49251  The Polish XML Dictionary includes Polish characters.
49300  Ensure that the DTMF tones are being sent via the dtmf start/stop Clink2 API (applies to SoundStation IP 7000).
49417  The phone no longer reports MOH dialog if SUBSCRIBE received while on hold.
49459  Cancel works after entering hot dial digits.
49461  DND symbol(X) appears after the DND feature is disabled in a certain configuration.
49473  When using the Corporate Directory on the SoundPoint IP 320, 321, 330, 331, using the # key to change text entry mode it resets the Quick Search timeout timer.
49476  The scrolling indicators on the Corporate Directory work better.
49512  HTTP Refresh header response loads the specified URL on the phones after the specified amount of time has passed, in a certain situation.
49516  Hanging up the handset terminates calls in Audio or Display Diagnostics.
49523  Asian fonts are clearer on the SoundPoint IP 450 and SoundStation IP 7000.
49548  The Edit and Delete soft keys on the SoundPoint IP 320, 321, 330 and 331 disappear after deleting the last contact.
When using the Corporate Directory on the SoundStation IP 7000, numeric characters can be entered in the Quick Search entry field.

The phone plays a dial tone after a hold reminder is played in certain scenarios.

The call waiting beep plays on phone when call hold reminder is set.

Volume settings for Recording work in handsfree mode.

The Handsfree dial tone is no longer interrupted by hold reminder and call waiting ringtones.

Call info display on the SoundStation IP 6000 and 7000 displays properly while changing volume.

The phone complies with RFC4475 3.1.2.3 Negative Content-Length.

On SoundPoint IP 320, 321, 330, and 331, you can enter URLs with uppercase letters.

The seconds colon in the time display blinks for every second on the SoundPoint IP 450.

The ACD icon is displayed when the parameter `voIpProt.SIP.serverFeatureControl.cf=1` is enabled.

After a long LAN outage while downloading a new application, when the phone re-connects to the network, it displays an error message.

The SoundStation IP 7000 phone response with `reg.1.server.1.expires=5` setting is consistent.

The SIP Extension display on the SoundStation IP 7000 is no longer disabled after disconnecting from HDX with HDX-Preference option.

The SoundStation IP 7000 phone displays Network Link is Down after the cable is disconnected from a hub.

The SoundStation IP 7000 phone no longer gets into a bad state and can recover from temporarily unplugging network connection during an active call.

If `dir.corp.user` is misconfigured, the phone displays Login Error.

When using the Corporate Directory, the phones no longer display `Enter More Chars...` when submitting a string that returns no results in the Quick search mode.

When using the Corporate Directory, the black background for the Search bar displays consistently on different platforms.

NTP Time synchronization is reliable in a particular scenario.

When using the Corporate Directory, if VLV indexing is configured and an Advanced Find yields more results than the configured page Size (Default is 64), scrolling through the entries works correctly.

If the Corporate directory is down and the phone reboots, the phones displays a static Please try again message.

Incoming ring tones are played on the phone in a certain enhanced BLF use case.

The SoundPoint IP 320, 321, 330, and 331 phones no longer auto-increment the new contacts speed dial index to 100 even though the maximum amount of entries is 99.

After an AdvFind search, exit and re-enter Corp Dir menu, phone displays search bar as Search: not Search (Filtered) (applies to SoundPoint IP 320,321,330,331 and VVX 1500).
49929 The SoundStation IP 7000 displays HDX Extension, when voice call type is set to Auto and phone is not registered to SIP server.

49981 After rebooting the SoundStation IP 7000, the proper HDX extension is displayed.

49982 The SoundPoint IP 320, 321, 330, and 331 phones reconfigure when DHCP lease expires.

49989 The SoundStation IP 7000 phone is no longer adding contact directories from the call list with the existing speed dial number.

49977 The SoundPoint IP 320, 321, 330, and 331 phones display the selected status under MyStat menu.

50090 The SoundStation IP 7000 phone displays an Active Conference screen on joining a remotely held SLA call without first holding the local call.

50099 Consultative Transfer no longer fails if the second leg is forwarding and its 302 response is handled by proxy.

50109 Volume levels on the SoundStation IP 7000 are in sync when Dialing a Video call.

50110 An Enter number message displays for Video and audio calls once the Ethernet is removed on the SoundStation IP 7000.

50115 The DTMF tone of the first digit on the SoundStation IP 7000 plays at the SoundStation IP 7000 volume instead of the HDX volume.

50118 Dial tone volume and Hands Free volume are in sync on the SoundStation IP 7000.

50137 The volume no longer resets to default on the SoundStation IP 7000 after a POTS call is connected if voice.volume.persists.handsfree=0.

50153 When using the Corporate Directory, setting the Primary Attribute as sticky
dir.corp.attribute.1.sticky=1 gives a clearer user interface behavior.

50159 When using the Corporate Directory, a Quick search on a non-null sticky primary filter is no longer missing records.

50189 SIP responses are no longer missing the to-tag after the phone challenges INVITE.

50212 Scrolling upward for a while on the Corporate Directory sorts the phone entry list in order.

50253 When using the Corporate Directory on the SoundStation IP 7000 and the edit phone number attribute in AdvFind menu, pressing on the 1/A/a soft key creates an Encoding soft key.

50254 The phone does honors SDP sent in PRACK.

50255 SIP Reliable Provisional responses are retransmitted.

50256 When not yet registered, phones will experience a random delay of 30-60 sec between registration attempts.

50264 Global prefix +present on calls made from Placed Calls list.

50299 When using the Corporate Directory on the SoundStation IP 7000, Quick search text input starts at the first multi tap character.

50381 Pressing the left navigation key on the SoundPoint IP 320, 321, 330, and 331 before the character selection timeout no longer moves cursor 2 spots.

50397 The SoundStation IP 7000 phone displays licenses correctly in the status screen.
50407 When the Corporate Directory server is down with phone connecting to LDAP server, a quick search results in the phone displaying a proper error message.

50523 When using the Corporate Directory on the SoundPoint IP 320, 321, 330, 331, the phone displays the Contact title in the View menu.

50546 With URL dialing disabled, a BLIND soft key appears in the third soft key slot after pressing TRANSFER.

50811 P-Asserted ID display name is a sticky on UI call appearance and in the placed call list.

50869 The phone will only offer SRTP when SRTP crypto suite is selected.

50891 The Resume soft key on the SoundStation IP 6000 and 7000 is displayed when the phone is put on hold on another shared line phone.

50989 Receiving a 603 Decline by a BLF monitored user plays a reorder tone.

51041 Regarding X-IdleBrowserSelectUrl, http://url is no longer remembered by the phone.

51245 BLF state is updated on receipt of the first full state NOTIFY after a reboot.

51320 The message Conference in Another Video or phone call? Is no longer displayed in a loop for each press on Conf hard key (applies to SoundStation IP 7000).

51432 The Conference Hard key Popup Message on the SoundStation IP 7000 does not display any message except directly allowing the user to make a video call..

51554 Phones no longer add an additional CRC to some 802.1X packets received on the PC port.

51567 Server based CFWD/DND sync no longer fails on 3.1.2.0392.

51605 API Push request will no longer be lost if it immediately follows another push request.

51631 The phone releases the first assigned IP address when VLAN is set via DHCP.

51633 The phone plays busy/reorder tone upon a refer-based transfer when it gets a 603 or 486 response.

51644 Certain Japanese strings now display correctly.

51690 The EFK feature is used for one touch Voicemail dialing. When using EFK with SIP 3.1.3, the phone honors the stickyautolineseize.

51718 The phone no longer continues to ring after a call has been answered with a certain call signaling sequence.

51763 When adding video to an existing call on a SoundStation IP 7000, pressing the Mute key successfully mutes the far end.

51838 Japanese characters are properly displayed.

52014/53597 In SIP 3.x.x, when an IP phone picks up a transferred call in a certain scenario, the call is connected instead of being placed on hold.

52017 The Web interface issue Password entry is masked when entered.

52108 The phone successfully restores destination to Asserted Identity or Remote ID after a transfer fails.
Configuration File Enhancements

Refer to Software Version 3.2.0 – Configuration File Parameter Enhancements table for a list of the parameters that have been added, changed, or deleted from the template phone1.cfg and sip.cfg files. You can find further descriptions of parameters in Administrators’ Guide for the SIP 3.2.0 Release.

Note also that the template file 000000000000.cfg has been modified in order to facilitate support for the Legacy phones and the VVX 1500 in this release.

Software Version 3.2.0 – Configuration File Parameter Enhancements

<table>
<thead>
<tr>
<th>File</th>
<th>Change</th>
<th>Configuration Parameter</th>
<th>Old Value</th>
<th>New Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sip</td>
<td>added</td>
<td>call.directedCallPickup Method</td>
<td></td>
<td></td>
<td>See Administrators Guide for SIP 3.2.0 for details.</td>
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<tr>
<td>sip</td>
<td>added</td>
<td>call.parkedCallRetrieve Method</td>
<td></td>
<td></td>
<td>See Administrators Guide for SIP 3.2.0 for details.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>call.parkedCallRetrieve String</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>dialplan.applyToRemote Dialing</td>
<td></td>
<td></td>
<td>A flag to determine if the dial plan applies to calls made through the Polycom HDX system.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>dialplan.applyToTelUriDial</td>
<td></td>
<td></td>
<td>A flag to determine if the dial plan applies to uses of the tel:// URI.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>ind.class.2.state.35.index</td>
<td>44</td>
<td>44</td>
<td>Changes Relating to screen layout modifications.</td>
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<tr>
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<td>196</td>
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<td>File</td>
<td>Change</td>
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<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
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<tr>
<td>sip</td>
<td>changed</td>
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<td>ind.gi.IP._450.3.physW</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._450.3.physX</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._450.3.physY</td>
<td>2</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.13.physH</td>
<td>103</td>
<td>111</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.13.physY</td>
<td>0</td>
<td>25</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.4.physY</td>
<td>105</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.6.physH</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.6.physW</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.6.physX</td>
<td>113</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._600.6.physY</td>
<td>110</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._7000.3.physH</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._7000.3.physW</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ind.gi.IP._7000.3.physX</td>
<td>20</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.1.label</td>
<td></td>
<td></td>
<td>简体中文 (zh-cn) Language selection displayed in the appropriate language.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.10.label</td>
<td></td>
<td></td>
<td>日本語 (ja-jp)</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.11.label</td>
<td></td>
<td></td>
<td>한국어 (ko-kr)</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.12.label</td>
<td></td>
<td></td>
<td>Norsk (no-no)</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.13.label</td>
<td></td>
<td></td>
<td>Polski (pl-pl)</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.14.label</td>
<td></td>
<td></td>
<td>Português (pt-br)</td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
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<td>-------------------------------</td>
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<td>-------------</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.15.label</td>
<td></td>
<td>сский (ru-ru)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.16.label</td>
<td></td>
<td>Slovenski (sl-si)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.17.label</td>
<td></td>
<td>Español (es-es)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.18.label</td>
<td></td>
<td>Svenska (sv-se)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.2.label</td>
<td></td>
<td>Dansk (da-dk)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.3.label</td>
<td></td>
<td>Nederland (nl-nl)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.4.label</td>
<td></td>
<td>English (en-ca)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.5.label</td>
<td></td>
<td>English (en-gb)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.6.label</td>
<td></td>
<td>English (en-us)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.7.label</td>
<td></td>
<td>Français (fr-fr)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.8.label</td>
<td></td>
<td>Deutsch (de-de)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>lcl.ml.lang.menu.9.label</td>
<td></td>
<td>Italiano (it-it)</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>log.level.change.lldp</td>
<td></td>
<td>4</td>
<td>Control the logging detail level for the LLDP feature.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>mb.main.autoBackKey</td>
<td></td>
<td>1</td>
<td>See Administrators Guide for SIP 3.2.0 for details.</td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>ramdisk.minfree</td>
<td>3072</td>
<td>3150</td>
<td>Minimum amount of free space that must be left after the RAM disk has been created.</td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>--------</td>
<td>--------------------------------</td>
<td>-----------</td>
<td>-----------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.13.name</td>
<td>Sampled 1</td>
<td></td>
<td>Customer ringer file names.</td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.14.name</td>
<td>Sampled 2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.15.name</td>
<td>Sampled 3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.16.name</td>
<td>Sampled 4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.17.name</td>
<td>Sampled 5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.18.name</td>
<td>Sampled 6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.19.name</td>
<td>Sampled 7</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.20.name</td>
<td>Sampled 8</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.21.name</td>
<td>Sampled 9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>se.pat.ringer.22.name</td>
<td>Sampled 10</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>added</td>
<td>sec.srtp.requireMatchingTag</td>
<td></td>
<td>0 or 1</td>
<td>A flag to determine whether or not to check the tag value in the crypto attribute in an SDP answer.</td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>tone.dtmf.rfc2833Payload</td>
<td>101</td>
<td>127</td>
<td>The phone-event payload encoding in the dynamic range to be used in SDP offers.</td>
</tr>
<tr>
<td></td>
<td>added</td>
<td>up.idleBrowser.enabled</td>
<td></td>
<td>0 or 1; default is 0</td>
<td>A flag to determine whether or not the background takes priority over the idle browser. Used in conjunction with up.prioritizeBackground.enabled.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>up.prioritizeBackgroundMenuItem.enabled</td>
<td></td>
<td>0 or 1; default is 1</td>
<td>If set to 1, the Prioritize Background menu is available to the user. The user can then decide whether or not the background takes priority over the idle browser. Used in conjunction with up.idleBrowser.enabled.</td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
</tr>
<tr>
<td>------</td>
<td>--------</td>
<td>--------------------------</td>
<td>-----------</td>
<td>-----------</td>
<td>-------------</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>up.screenCapture.enabled</td>
<td></td>
<td>0 or 1; Default is 0</td>
<td>A flag to determine whether or not the user can get a screen capture of the current screen shown on a phone. The flag is cleared when the phone reboots.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.13_33kbps.payloadSize</td>
<td></td>
<td>30</td>
<td>See Administrators Guide for SIP 3.2.0 for details.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.15_2kbps.payloadSize</td>
<td></td>
<td>20</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.jitterBufferMax</td>
<td></td>
<td>160</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.jitterBufferMin</td>
<td></td>
<td>40</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.jitterBufferShrink</td>
<td></td>
<td>500</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.iLBC.payloadType</td>
<td></td>
<td>110</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>removed</td>
<td>voice.audioProfile.Lin16.44.1ksps.payloadType</td>
<td>120</td>
<td>Parameter renamed.</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.Lin16.44_1ksps.payloadType</td>
<td></td>
<td>120</td>
<td>See Administrators Guide for SIP 3.2.0 for details</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.audioProfile.Lin16.8ksps.payloadType</td>
<td></td>
<td>116</td>
<td>See Administrators Guide for SIP 3.2.0 for details</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.iLBC.13_33kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.iLBC.15_2kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_6000.iLBC.13_33kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_6000.iLBC.15_2kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
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<td>------------------------------------------</td>
<td>-----------</td>
<td>-----------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_650.iLBC.13_33kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_650.iLBC.15_2kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_7000.iLBC.13_33kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voice.codecPref.IP_7000.iLBC.15_2kbps</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.SDP.early.answerOrOffer</td>
<td></td>
<td></td>
<td>If set to 1, an SDP offer or answer is generated in a provisional reliable</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>response and PRACK request and response. If set to 0, an SDP offer or</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>answer is not generated.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.SDP.offer.iLBC.13_33kbps.includeMode</td>
<td></td>
<td></td>
<td>See Administrators Guide for SIP 3.2.0 for details.</td>
</tr>
<tr>
<td>sip</td>
<td>changed</td>
<td>voIpProt.server.1.port</td>
<td>5060</td>
<td></td>
<td>The port of a SIP server that accepts registration.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.address</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.expires</td>
<td></td>
<td></td>
<td>Minimum now 10</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.expires.lineSeize</td>
<td></td>
<td>30</td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.expires.overlap</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.lcs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.port</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.register</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.retryMaxCount</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>voIpProt.server.2.retryTimeOut</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
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<td>-------------</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>volpProt.SIP.compliance.RFC3261.validate.contentLength</td>
<td></td>
<td></td>
<td>If set to 1, validation of the SIP header content language is enabled.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>volpProt.SIP.compliance.RFC3261.validate.uriScheme</td>
<td></td>
<td></td>
<td>If set to 1 or Null, validation of the SIP header URI scheme is enabled.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>volpProt.SIP.strictReplacesHeader</td>
<td></td>
<td></td>
<td>This parameter applies only to directed call pick-up attempts initiated against monitored BLF resources.</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>volpProt.SIP.use486forReject</td>
<td></td>
<td></td>
<td>If set to 1 and the phone is indicating a ringing inbound call appearance, phone will transmit a 486 response to the received INVITE when the Reject soft key is pressed.</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.behaviors.display.remoteCallerID.automata</td>
<td>1</td>
<td></td>
<td>Flags to determine whether or not remote party caller ID information is presented to the attendant.</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.behaviors.display.remoteCallerID.normal</td>
<td>1</td>
<td></td>
<td>Flags to determine whether or not a call appearance is spontaneously presented to the attendant when calls are alerting on a monitored resource.</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.behaviors.display.spontaneousCallAppearances.automata</td>
<td>0</td>
<td></td>
<td></td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.behaviors.display.spontaneousCallAppearances.normal</td>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>File</td>
<td>Change</td>
<td>Configuration Parameter</td>
<td>Old Value</td>
<td>New Value</td>
<td>Description</td>
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<td>---------------------------------------------</td>
<td>-----------</td>
<td>-----------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.resourceList.x. address</td>
<td></td>
<td></td>
<td>The value of x depends on the phone. For IP 450 x=1-2; IP 550, 560 X=1-3; IP 650, 670 x=1-47 The user referenced by attendant.reg= will subscribe to this URI for dialog.</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.resourceList.x. label</td>
<td></td>
<td></td>
<td>Text label to appear on the display. adjacent to the associated line key</td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>attendant.resourceList.x. type</td>
<td>normal</td>
<td></td>
<td>Type of resource being monitored.</td>
</tr>
<tr>
<td>phone1</td>
<td>changed</td>
<td>attendant.ringType</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>phone1</td>
<td>added</td>
<td>dialplan.1.applyToTel</td>
<td></td>
<td>1</td>
<td>When present, and if dialplan.x.digit map is not Null, this attribute overrides the global dial plan defined in the sip.cfg configuration file.</td>
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Understand Updates to SIP 3.1.7

This section lists additions and changes, removals, enhancements, and configuration file parameter changes to SIP 3.1.7 beside their respective Polycom tracking ID number.

New or Enhanced Features

**61028**  Added support for SoundPoint IP 430.

**61547**  Phones now send a 486 (Busy) response to a received INVITE message when a call is rejected.
Enhanced Capabilities

51718 Under certain configurations, phone no longer continues to ring after the call has been answered.

52968 Deleted instant messages can be removed from the main screen.

53975 The phones send a SUBSCRIBE message in a certain scenario when using an SCA with barge-in enabled.

55884 The displays on a SoundPoint IP 650 with expansion modules no longer freeze during a consultative transfer.

58689 The phones no longer send a 486 if an INVITE is received after a NOTIFY for the alerting state and the configuration parameter `callsPerLineKey` is set to 1.

58728 The phone presents the NewCall soft key and the EndCall soft key to allow the user to release the call and place the phone into idle state after hanging up the call during a consultative transfer.

59789 On the SoundPoint IP 650, the user is able to properly resume a held call after answering a different call.

60051 On the SoundPoint IP 650 using a BLA, the display does shows the status of the remotely held call while there is an active call currently displayed. Pressing the Down Arrow key followed by the Up Arrow key refreshes the display to properly show the status of the held call.

60141 On the SoundPoint IP 650, on a Bridged Line Appearance BLA line, the display incorrectly indicates 2 call appearances when there should only be one for the active call. The 2nd call appearance is for the previously held remote call that is no longer on hold.

60145 On the SoundPoint IP 650 using a BLA, the display on the phone correctly presents 2 call appearances instead of only one.

60177 The display on the SoundPoint IP 5xx and 6xx presents hot-dialed digits when the idle display feature is enabled.

60264 During a call using a BLA line, when the display is showing the dialing screen, remote call appearances are no longer displayed when the remote phones BLA line resumes a call.

60340 The Join soft key no longer displays for phones with BLA lines when there is only one call active on the phone.

60480 A phone monitoring other BLA lines show the presence (LED goes out) of a BLA line when that monitored line joins two other calls.

60756 A phone monitoring a Shared Call Appearance line presents a correct presence indication of a BLA line when that monitored line joins two other calls in a centralized conference.

61264 Calls placed on hold using a shared BLA line timeout when a remote phone picks up the held call (on the BLA line).

61283 When a user attempts to place a conference call on hold and the phone receives a 400 Bad request. The phone no longer sends a NOTIFY with `<paramname=sip.rendering pvalue=no />`.

61298 When 1.2Mbps of multicast traffic is passed through the PC port on the SoundPoint IP 601 phone, the data port no longer experiences a packet loss of 17%.

61299 When a phone has established a centralized conference call, the user is able to transfer a third incoming call.
When a phone joins a centralized conference bridge, other monitoring phones correctly show the BLA line as being on hold instead of being in use.

The phone sends a 486 Busy message when a call (INVITE) is rejected. A binary configuration parameter is added to sip.cfg called voIpProt.SIP.use486forReject. By default, (parameter is 0) the feature is disabled. If the parameter equals 1, the feature is enabled. If enabled and the phone is indicating a ringing inbound call appearance, then upon pressing the Reject soft key, the phone will transmit a 486 Response to the originator of the received INVITE message.

Users can pick up a held call after multiple hold/resume interactions on the phone.

The phone honors a retry-after header in a 500 Glare message responding to a BLA re-SUBSCRIBE message.

The SoundPoint IP 3xx phone continues sending DTMF RTP EVENTS when receiving a second incoming call while it is already active on a previously established call.

The SoundPoint IP 650 phone properly updates the number of held calls after sending 200 OK messages as part of the notifications process.

The Blind transfer soft key on the SoundPoint IP 650 is presented on the display when the Transfer soft key is pressed on the second call.

The phone no longer crashes after resuming a held call using a BLA.

The phone no longer proceeds to join a conference after receiving a 403 Forbidden from the switch.

The phone no longer establishes a 1-way audio path after it has re-established a centralized conference call with the dropped 3rd party. This behavior is observed with Sylantro switches.

The presence indicator on a Bridged Line Appearance displays correctly after the phone receives a 486 message.

Using a BLA configuration, a dial tone is present when pressing the second line key followed by lifting handset after holding a call on first line appearance.

The call status on a BLA Bridged Line Appearance (configured for 1 call per line appearance) of a monitoring phone is updated correctly when transfer/conference soft key is pressed.

The SoundPoint IP 650 phone correctly displays a call appearance labeled Unknown Party if the remote party is held while reorder tone is played locally.

In certain situations, the monitored Busy Lamp Field line invokes an incoming call notification (icon and tone).

In certain situations, the status of the monitored Busy Lamp Field lines on the SoundPoint IP 670 is removed from the display even though the status has been updated by the switch.

The phone no longer generates a redundant NOTIFY message when triggered by a 100 response during a re-INVITE.

When multiple phones try to resume a held Bridge Line Appearance BLA line at the same time, the presence indicator on the BLA line is preserved on the trailing phone when the reorder tone is played.
Either Directed Call Pickup DCP or Group Call Pickup feature (using soft keys instead of *53 and *54 feature access codes) no longer fail when the user enters an account code. The account code is appended to the user portion of the URI.

The presence indicator of a Bridged Line Appearance BLA is updated correctly on monitoring phones when the phones LAN data cable is disconnected and then re-connected.

The Resume soft key on the SoundPoint IP 3xx is displayed when the line key is pressed continuously while the line is in a remote held call state. This occurs when the line is configured as callsPerLineKey=1.

The phones monitoring Bridged Line Appearance BLA line, configured for one call per line, can pickup the held call after the call on a BLA line has been put on hold using the Transfer/Conference key.

The phone’s Part Number is listed correctly instead of YYYY-YYYYY-YYY.

Invoking the Call Park feature with the soft key on the SoundPoint IP 3xx functions correctly when the soft key is configured as 1 line and 1 call per line.

The SoundPoint IP 3xx phone sends a proper hold NOTIFY message after a consultative transfer is canceled when the configuration parameter notifyTransferHoldAsActive is disabled.

In an attempt to answer an incoming call, the call is no longer unintentionally terminated. This occurs when the incoming calls line key is pressed simultaneously as the handset is lifted.

In an attempt to resume a held call, the held call is no longer unintentionally terminated when the user inadvertently seizes two line keys simultaneously.

In an attempt to answer an incoming call with the user inadvertently pressing 2 line keys, the user is no longer connected to both lines one with an incoming caller on one and a dial tone on the other.

The indicator, on a Bridged Line Appearance BLA line that is monitoring other lines, blink after the monitored phone performs the following sequence: Transfer > Split > EndCall > Resume > Hold.

The display on the SoundPoint IP 3xx showing a remote call appearance times out when the user presses continuously a BLA line key followed by pressing a down arrow key while there are multiple calls on hold on the remote BLA.

When configuring the SoundPoint IP 3xx phones using sip_att.cfg, the phone no longer shows Service Unavailable when the speed dial key is pressed while the phone is off-hook.

Joining an internal extension with an external PSTN call no longer causes one call to drop.

When a Bridged Line Appearance BLA line is presented in a dialing screen, the remote call appearance is correctly displayed when the remote BLA line resumes a call.

A slow memory leak due to the receipt of hunt group INVITE containing replaces no longer occurs in the SIP stack.

All soft keys on the SoundPoint IP 301, 501, and IP 601 no longer disappear on the assistant phone when pressing down the arrow key after placing multiple calls on hold with the boss line appearance.
Configuration File Enhancements

Refer to Software Version 3.1.7 – Configuration File Parameter Enhancements table for a list of enhancements made to software version 3.1.7 configuration file parameters.

Software Version 3.1.7 – Configuration File Parameter Enhancements

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<th>Action</th>
<th>Parameter</th>
<th>Modification Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>sip</td>
<td>added</td>
<td>volpProt.SIP.use486forReject</td>
<td>Defaults to null</td>
</tr>
<tr>
<td>sip</td>
<td>added</td>
<td>call.localConferenceEnabled=1</td>
<td>Defaults to 1</td>
</tr>
</tbody>
</table>
Reference Documents

This section lists all documents referred to in these release notes as well as other relevant documents.

For information and support for all Polycom voice products and software, and for access to supporting documentation, see Polycom UC Software Support Center.

Polycom UC Software Administrators’ Guide
Polycom UC Software 4.1.0 Administrators’ Guide on the Polycom Connect web site.

Technical Bulletins, Quick Tips, White Papers, and Engineering Advisories
- White Paper: Configuration File Management on Polycom® SoundPoint® IP, SoundStation® IP, and VVX® Phones
- Technical Bulletin 35311: Maintaining Older Polycom® Phones Beyond Their Last Supported Software Release
- Technical Bulletin 39358: Using Custom Ringtones on Polycom® SoundPoint® IP, SoundStation® IP, and Polycom VVX® 1500 Phones
- Technical Bulletin 56449: Polycom® SoundPoint® IP /SoundStation® IP /VVX® Software Changes in the Next Release
- Quick Tip 57215: Phone Lock Feature on Polycom® Phones Running Polycom UC Software
- Technical Bulletin 60519: Simplified Configuration Enhancements in Polycom® UC Software 3.3.0
- Engineering Advisory 64731: Polycom® UC Software 4.0.x: Upgrade and Downgrade Methods
- Technical Bulletin 66743: Security Advisory Relating to Denial of Service Vulnerability on Polycom® SoundPoint® IP and SoundStation® IP Phones
- Feature Profile 72430: Using Polycom Phones with Microsoft Lync Server 2010

User Guides
- SoundPoint IP Phones
- SoundStation IP Phones
- VVX Business Media Phones

Miscellaneous
- SIP/UC software Downloads Matrix