



APRIL 2021 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

ENGINEERING ADVISORY 210826

3725-47130-012

This engineering advisory provides details about configuration changes planned for April 2021 to Poly UC Software. This notice is updated as new information becomes available.



Note: This Shipping Configuration Notice is the latest version

This revision of Engineering Advisory is the latest product shipping configuration notice and supersedes all previous shipping configuration notices for VVX business media phones. Note that this notice does not apply to VVX phones with SKUs ending with 019, purchased for use in a Skype for Business environment.

This configuration change notice applies to the following phones.

Beginning April 2021, shipping configuration changes apply to the following phones:

- VVX 101, 201, 301, 311, 401, 411, 501 and 601 business media phones
- VVX 150, 250, 350 and 450 business media phones.

Background

Factory Installed Software for VVX Business Media Phones

Poly periodically updates the configuration of Poly UC Software on certain phone products shipped from the factory to ensure that they are delivered with the most up to date software. With the introduction of the VVX x50 line of phones, Poly's goal is to ensure that all phones within the VVX portfolio ship with the same version of software.



Note: Carefully review shipping configuration changes

If you are a system administrator, be sure to review these shipping configuration changes in detail as they might impact your phone deployment and the method you use to provision phones. Poly strongly recommends testing a single phone configured with the new shipping configuration before planning or updating a full deployment.

New Shipping Configurations

The following tables provide information about the upcoming configuration changes for the VVX family of phones:

VVX Shipping Configurations

<i>Product</i>	<i>New Software Version</i>	<i>Current Software Version</i>
VVX 150	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 250	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 350	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 450	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 101	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 201	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 301	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 311	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 401	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 411	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 501	UC Software 5.9.6.2996	UC Software 5.9.5.0614
VVX 601	UC Software 5.9.6.2996	UC Software 5.9.5.0614

Default Factory Settings

The following table lists the current factory settings for each configuration.

Current Factory Settings

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
DHCP Client	Enabled	Enabled
DHCP Menu		
TimeOut	3	3
Boot Server	Custom+Option66	Custom+Option66

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<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
BootSrvOpt	160	160
BootSrvType	String	String
VLAN Disc	Fixed	Fixed
VLAN Disc Opt	129 ¹	129
Option 60 Format²	ASCII String	ASCII String
Phone IP Address	000.000.000.000	000.000.000.000
Subnet Mask	255.000.000.000	255.000.000.000
IP Gateway	000.000.000.000	000.000.000.000
Server Menu		
Server Type	FTP	FTP
Server Address	<Null>	<Null>
Server User	PlcmSplp	PlcmSplp
Server Password	PlcmSplp	PlcmSplp
File Tx Tries	3	3
Retry Wait	1	1
Tag SN to UA	Disabled	Disabled
Poly ZTP	Disabled	-
Polycom ZTP	Enabled	Enabled
Prov. Method	Default	Default
SNTP Address	<Null>	<Null>
GMT Offset	0	0
DNS Server	000.000.000.000	000.000.000.000
DNS Alt Server	000.000.000.000	000.000.000.000
DNS Domain	<Null>	<Null>

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<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Current Factory Setting</i>
Ethernet Menu		
LLDP	Enabled	Enabled
CDP-Compatibility	Enabled	Enabled
VLAN ID	<Null>	<Null>
VLAN Filtering	Disabled	Disabled
Storm Filtering	Enabled	Enabled
AN Port Mode	Auto	Auto
PC Port Mode	Auto	Auto
EM Power	Enabled	Enabled
Server Address	<Null>	<Null>
Login Credentials		
Domain	<Null>	<Null>
User	<Null>	<Null>
Password	<Null>	<Null>
Syslog Menu		
Syslog Server Address	<Null>	<Null>
Quick Setup	Disabled	Disabled
TLS	1.2	1.2

1. Since the VLAN Disc is set to Fixed, Option 129 is not used by the phone in the factory default configuration. For more information, see [Technical Bulletin 54041: Using DHCP Vendor Identifying Options](#)

Downgrade Limitations

You can downgrade phones shipped from the factory to the earliest version compatible.

VVX - Earliest Software Versions

<i>Product</i>	<i>Software Version</i>	<i>Updater Version</i>
VVX 150	UC Software 5.8.0.12848	5.9.5.13643
VVX 250	UC Software 5.8.0.12848	5.9.5.13643
VVX 350	UC Software 5.8.0.12848	5.9.5.13643
VVX 450	UC Software 5.8.0.12848	5.9.5.13643
VVX 101	UC Software 5.4.0	5.6.0
VVX 201	UC Software 5.4.0	5.6.0
VVX 301	UC Software 5.4.1F	5.6.1
VVX 311	UC Software 5.4.1F	5.6.1
VVX 401	UC Software 5.4.1F	5.6.1
VVX 411	UC Software 5.4.1F	5.6.1
VVX 501	UC Software 5.4.1F	5.6.1
VVX 601	UC Software 5.4.1F	5.6.1

Implementation Date

Poly anticipates that phones shipping with the new configuration will reach customers and distributors shortly after the implementation date. However, some phones with the old configuration may continue to be received by customers for several months after implementation due to inventory movement through distributors and warehouses.

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You can determine whether your phone includes the new software by examining the date code listed on back of the phone and on the shipping boxes, as shown in the following two example figures [V VX 601 Console Label and Revision Code](#) and [V VX 601 Shipping Box Label and Revision Code](#). This notice will be updated to reflect the actual codes as information becomes available.

Note that in the two figures the date code starts with the following Chinese characters 生产日期 followed by the date code format YYYYMMDLL, indicating when the phone was built. (The suffix LL indicates the manufacture location.)

V VX 601 Console Label and Revision Code

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VVX 601 Shipping Box Label and Revision Code



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The following table lists date codes for the console part number or product identification number for the various phone models.

Revision Codes Based on Console Part Number

<i>Platform</i>	<i>Console Part Number</i>	<i>Revision Code*</i>
VVX 150	2201-48810-001	W
	G2201-48810-001	W
VVX 250	2201-48820-001	W
	G2201-48820-001	W
VVX 350	2201-48830-001	M
VVX 450	2201-48840-001	W
VVX 601	2201-48600-001	AF
VVX 501	2201-48500-001	AF
VVX 411	2201-48450-001	AE
VVX 401	2201-48400-001	AD
VVX 311	2201-48350-001	AE
VVX 301	2201-48300-001	ZC
VVX 201	2201-40450-001	P
	G2201-40450-001	J
VVX 101	2201-40250-001	L
	G2201-40250-001	G

*Revision codes may change at the time of the shipping configuration change. This notice will be updated at the time of this change.

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The following table lists the relevant date codes based on shipping box part number.

Revision Codes Based on Shipping Box Part Number

<i>Platform</i>	<i>Shipping Box Part Number</i>	<i>Revision Code*</i>
VVX 150	2200-48810-001	ZB
	2200-48810-025	ZB
	G2200-48810-025	ZB
VVX 250	2200-48820-001	ZB
	2200-48820-025	ZB
	G2200-48820-025	ZB
VVX 350	2200-48830-001	ZB
	2200-48830-025	ZB
	G2200-48830-025	ZB
VVX 450	2200-48840-001	ZB
	2200-48840-025	ZB
	G2200-48840-025	ZB
VVX 601	2200-48600-001	AH
	2200-48600-025	AK
	G2200-48600-025	V
VVX 501	2200-48500-001	AF
	2200-48500-025	AF
	G2200-48500-025	R
VVX 411	2200-48450-001	Z
	2200-48450-025	AG
	G2200-48450-025	W
VVX 401	2200-48400-001	Y
	2200-48400-025	ZB
	G2200-48400-025	V

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<i>Platform</i>	<i>Shipping Box Part Number</i>	<i>Revision Code*</i>
VVX 311	2200-48350-001	Y
	2200-48350-025	ZB
	G2200-48350-025	U
VVX 301	2200-48300-001	Y
	2200-48300-025	AF
	G2200-48300-025	U
VVX 201	2200-40450-001	R
	2200-40450-025	V
	G2200-40450-025	K
VVX 101	2200-40250-001	P
	2200-40250-025	T
	G2200-40250-025	K

*Revision codes may change at the time of the shipping configuration change. This notice will be updated at the time of this change.



Note: Determining the revision or date code

If you have difficulty determining the revision or date code of the phone from the shipping or product boxes, contact your Polycom channel partner or representative.

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