

April 2021 Product Shipping Configuration Change Notice

Engineering Advisory 210949

April 2021 | 3725-47158-002

This engineering advisory shows detailed information about the product shipping default configuration changes made for the certificate Common Name (CN) on the Poly VVX D230 DECT IP Phone and Polycom® Analog Telephone Adapters (ATAs).

This engineering advisory applies to the following Poly solutions:

- Poly VVX D230 DECT IP Phone
- Polycom Analog Telephone Adapter (ATA) OBi 300, 302, 312, 504, and 508

List of Products with CN = MAC Certificate

Below is the list of products and their part number/description/revision:

Poly VVX D230 DECT IP Phone

Poly VVX D230 with CN = MAC certificate should have the following on its product label:

| Part Number | Description | Revision |
|----------------|-------------------------------------------|----------|
| 2155-49231-711 | SW,SYS,7.1.1,VVX D230 | A |
| 2200-49230-001 | VVX D230 DECT IP PHONE KIT, NA | E |
| 2200-49230-002 | VVX D230 DECT IP PHONE KIT, JP | C |
| 2200-49230-015 | VVX D230 DECT IP PHONE KIT, EU/ANZ/UK | E |
| 2200-49235-001 | VVX D230 DECT IP PHONE HANDSET, NA | E |
| 2200-49235-002 | VVX D230 DECT IP PHONE HANDSET, JP | C |
| 2200-49235-015 | VVX D230 DECT IP PHONE HANDSET, EU/ANZ/UK | E |

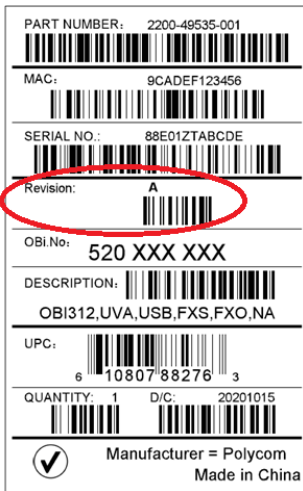
Note: All VVX D230 with MAC Address starting from **9CADEFA8503B** onwards and manufacturing date from **May 2020** have CN = MAC certificate.

Polycom ATA 300, 302, 312, 504, AND 508

Polycom ATAs with CN = MAC certificate should have the following product label:

| Part Number | Description | Revision |
|----------------|------------------------------------|----------|
| 2200-49530-001 | OBI300,UVA,USB,FXS,SIP,NA | B |
| 2200-49530-002 | OBI300,UVA,USB,FXS,SIP,JP | A |
| 2200-49530-012 | OBI300,UVA,USB,FXS,SIP,AU | A |
| 2200-49530-102 | OBI300,UVA,USB,FXS,SIP,UK | C |
| 2200-49530-122 | OBI300,UVA,USB,FXS,SIP,EU | C |
| 2200-49532-001 | OBI302,UVA,USB,2FXS,SIP,NA | B |
| 2200-49532-002 | OBI302,UVA,USB,2FXS,SIP,JP | A |
| 2200-49532-012 | OBI302,UVA,USB,2FXS,SIP,AU | D |
| 2200-49532-102 | OBI302,UVA,USB,2FXS,SIP,UK | D |
| 2200-49532-122 | OBI302,UVA,USB,2FXS,SIP,EU | D |
| 2200-49535-001 | OBI312,UVA,USB,FXS,FXO,NA | A |
| 2200-49550-001 | OBI504,UVA,ENT,4 FXS,SIP,GV,NA | A |
| 2200-49550-012 | OBI504,UVA,ENT,4 FXS,SIP,GV,AU | A |
| 2200-49550-102 | OBS,OBI504,UVA,ENT,4 FXS,SIP,GV,UK | A |
| 2200-49550-122 | OBS,OBI504,UVA,ENT,4 FXS,SIP,GV,EU | A |

| Part Number | Description | Revision |
|----------------|------------------------------------|----------|
| 2200-49552-001 | OBI508UVA,ENT,8 FXS,SIP,GV,NA | A |
| 2200-49552-012 | OBI508,UVA,ENT,8 FXS,SIP,GV,AU | A |
| 2200-49552-102 | OBS,OBI508,UVA,ENT,8 FXS,SIP,GV,UK | A |
| 2200-49552-122 | OBS,OBI508,UVA,ENT,8 FXS,SIP,GV,EU | A |



How to Identify CN = MAC Certificate Products

The user may access the device webpage on a web browser, and navigate to the following section:
Status – System Status – Product Information – CustomizationStatus

The parameter value for `CustomizationStatus` should be `Poly Generic` instead of `NA` or `Generic`.

LLDP Enabled by Default on ATAs

`LLDP-MED` is set to enabled as the default setting for all OBi3 series ATAs.

Use the parameter `LLDP-MED` under **DeviceInfo.WAN. (Router Configuration > WAN Settings > Internet Settings)** to configure. By default, the value is set to `true`.