



# APRIL 2020 PRODUCT SHIPPING CONFIGURATION CHANGE NOTICE

ENGINEERING ADVISORY 174898

3725-47130-009

This engineering advisory provides details about configuration changes planned for April 2020 to the Poly® UC Software – Skype for Business profile. This notice is updated as new information becomes available.

Beginning April 2020, shipping configuration changes will apply to Microsoft Skype for Business profile on the following Poly phones:

- Poly VVX 201, 250, 301, 311, 350, 401, 411, 450, 501 and 601 business phones

## Background

To ensure that phones are equipped with the most up-to-date software release, Poly periodically updates the configuration of UC Software on phone products shipped from the factory. Poly is planning a configuration change update for the following platforms:

- Microsoft Skype for Business Edition VVX 201, 301, 311, 401, 411, 501 and 601 business media phones
- Microsoft Skype for Business Edition Poly VVX 250, 350 and 450 Business IP Phones

A service provider or system administrator can upgrade or downgrade the phone UC Software version that is currently hosted on a provisioning server and distributed to the phones over a network. This advisory outlines restrictions on UC Software compatibility when upgrading or downgrading. These changes apply to units returned to Poly for Return Merchandise Authorization (RMA) repair. For information on the earliest software build compatible with your phone or limitations on downgrading software versions, see the section [Downgrade Limitations](#).



**Note: Carefully review shipping configuration changes**

If you are a system administrator, be sure to review these shipping configuration changes in detail as they might impact your phone deployment and the method you use to provision phones. Poly strongly recommends that you test a single phone configured with the new shipping configuration before planning a full deployment.

# New Shipping Configurations

The following tables provide information about the upcoming configuration updates:

- [Microsoft Skype for Business Edition VVX Phone Shipping Configuration](#) lists the configuration changes planned in April 2020 for the Poly Microsoft Skype for Business Edition VVX 201, 250, 301, 311, 350, 401, 411, 450, 501 and 601 business media phones.

## Microsoft Skype for Business Edition VVX Phone Shipping Configuration

<i>Product</i>	<i>New Software Version</i>	<i>Current Software Version</i>	<i>New BootROM Version</i>	<i>Current BootROM Version</i>
VVX 250	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 350	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 450	UC Software 5.9.5.0614	UC Software 5.8.0.12848	5.9.7.32930	5.9.5.13643
VVX 201	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 301	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 311	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 401	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 411	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 501	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248
VVX 601	UC Software 5.9.5.0614	UC Software 5.6.0.17325	5.9.7.32930	5.8.0.19248

The following table lists the current factory settings for each configuration.

## Factory Settings

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Previous Factory Setting</i>
Lync Base Profile	1	1
DHCP Client	Enabled	Enabled
<b>DHCP Menu</b>		
TimeOut	3	3
Boot Server	Custom+Option66	Custom+Option66
BootSrvOpt	161	161

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<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Previous Factory Setting</i>
BootSrvType	String	String
VLAN Disc	Fixed	Fixed
VLAN Disc Opt	129 <sup>1</sup>	129
<b>Option 60 Format<sup>2</sup></b>	<b>ASCII String</b>	ASCII String
Phone IP Address	000.000.000.000	000.000.000.000
Subnet Mask	255.000.000.000	255.000.000.000
IP Gateway	000.000.000.000	000.000.000.000
<b>Server Menu</b>		
Server Type	FTP	FTP
Server Address	<Null>	<Null>
Server User	PlcmSplp	PlcmSplp
Server Password	PlcmSplp	PlcmSplp
File Tx Tries	3	3
Retry Wait	1	1
Tag SN to UA	Disabled	Disabled
Upgrade Server (UCS 4.0.x)	<Null>	<Null>
ZTP	Enabled	Enabled
Prov. Method	Default	Default
SNTP Address	<Null>	<Null>
GMT Offset	0	0
DNS Server	000.000.000.000	000.000.000.000
DNS Alt Server	000.000.000.000	000.000.000.000
DNS Domain	<Null>	<Null>
<b>Ethernet Menu</b>		
LLDP	Enabled	Enabled
CDP-Compatibility	Enabled	Enabled
VLAN ID	<Null>	<Null>
VLAN Filtering	Disabled	Disabled

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<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Previous Factory Setting</i>
Storm Filtering	Enabled	Enabled
AN Port Mode	Auto	Auto
PC Port Mode	Auto	Auto
EM Power (650/670)	Enabled	Enabled
<b>Syslog Menu</b>		
Syslog Server Address	<Null>	<Null>
<b>Quick Setup</b>	Disabled	Disabled
<b>IPv6</b>		
Destination Unreachable	1	1
ICMP Echo Replies	1	1
ICMP Ignore Redirect	1	
TX Rate Limiting	1000	1000
IP Stack	0	0
Preferred Network	1	0
Address Disc	1	0
Privacy Extension	0	0
IP Address	<Null>	<Null>
IP ULA Address	<Null>	<Null>
IP Link Address	<Null>	<Null>
IP Gateway Address	<Null>	<Null>
DHCP LAN Disconnect Option	1	1
<b>Network</b>		
DHCP Boot Server	REMOVED	REMOVED
VLAN Filter	1	1
Storm Filter PPS Value	38	38
<b>SNTP</b>		
GMT Offest City ID	37	37
Server Name	time.windows.com	time.windows.com

<i>Configuration</i>	<i>Planned Factory Setting</i>	<i>Previous Factory Setting</i>
<b>Provisioning</b>		
Partial File Upload Error	0	0

<sup>1</sup> Option 129 is not used by the phone in the factory default configuration because the VLAN Disc setting is set to Fixed.

<sup>2</sup> For more information, see [Technical Bulletin 54041: Using DHCP Vendor Identifying Options](#)

## Downgrade Limitations

The following tables list the earliest software and BootROM versions you can downgrade to on Poly phones:

- [Microsoft Skype for Business Edition VVX Phones - Earliest Software Versions](#) lists the earliest compatible software and BootROM versions you can downgrade to for Microsoft Skype for Business Edition VVX business media phones.

### VVX Skype for Business Phones - Earliest Software Versions

<i>Product</i>	<i>Software Version</i>	<i>BootROM Version</i>
VVX 250	UC Software 5.8.0.12848	5.9.5.13643
VVX 350	UC Software 5.8.0.12848	5.9.5.13643
VVX 450	UC Software 5.8.0.12848	5.9.5.13643
VVX 201	UC Software 5.4.0.10182	5.6.0.14237
VVX 301	UC Software 5.4.1.17954	5.6.1.23318
VVX 311	UC Software 5.4.1.17954	5.6.1.23318
VVX 401	UC Software 5.4.1.17954	5.6.1.23318
VVX 411	UC Software 5.4.1.17954	5.6.1.23318
VVX 501	UC Software 5.4.1.17954	5.6.1.23318
VVX 601	UC Software 5.4.1.17954	5.6.1.23318

## Implementation Date

Poly anticipates that phones shipping with the new configuration will reach customers and distributors soon after the implementation date. However, some phones with the new configuration might arrive prior to this date and phones with the old configuration may continue to be received by customers for several months after.

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You can determine whether your phone includes the new software by examining the date code listed on the back of the phone and on the shipping boxes, as shown in the following two example figures [VVX 600 Console Label and Revision Code](#) and [VVX 600 Shipping Box Label and Revision Code](#). This notice will be updated to reflect the actual codes as information becomes available.

In the two figures, the date code starts with the following Chinese characters 生产日期 followed by the date code format YYYYMMDDLL, indicating when the phone was built. The suffix LL indicates the manufacture location.

### VVX 601 Console Label and Revision Code



### VVX 601 Shipping Box Label and Revision Code

The following table lists date codes for the console part number or product identification number of Poly phones.

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The following table lists date codes for the console part number or product identification number of Polyphones.

**Revision Codes Based on Console Part Number**

<i>Platform</i>	<i>Console Part Number</i>	<i>Revision Code*</i>
VVX 250	2201-48820-001	H
	G2201-48820-001	C1
VVX 350	2201-48830-001	J
VVX 450	2201-48840-001	L
VVX 201	2201-40450-001	N
	G2201-40450-001	J
VVX 301	2201-48300-001	ZB
VVX 311	2201-48350-001	AD
VVX 401	2201-48400-001	AC
VVX 411	2201-48450-001	AC
VVX 501	2201-48500-001	AE
VVX 601	2201-48600-001	AE

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The following table shows the relevant date codes based on shipping box part number.

### Revision Codes Based on Shipping Box Part Number

<i>Platform</i>	<i>Shipping Box Part Number</i>	<i>Revision Code*</i>
VVX 250	2200-48820-019	J
VVX 350	2200-48830-019	K
	G2200-48830-019	G
VVX 450	2200-48840-019	K
	G2200-48840-019	G
VVX 201	2200-40450-019	W
	G2200-40450-019	H
VVX 301	2200-48300-019	AC
	G2200-48300-019	L
VVX 311	2200-48350-019	AC
	G2200-48350-019	L
VVX 401	2200-48400-019	AC
	G2200-48400-019	L
VVX 411	2200-48450-019	AC
	G2200-48450-019	L
VVX 501	2200-48500-019	AG
	G2200-48500-019	M
VVX 601	2200-48600-019	AH
	G2200-48600-019	R

\*Revision codes are provided at the time of the shipping configuration change, and this notice will be updated at that time.

<sup>1</sup> Microsoft Skype for Business Edition



**Note: Determining revision or date code**

Contact your Poly channel partner or representative if you have difficulty determining the revision or date code of the phone from the shipping or product boxes.

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