

Updating to the Latest Versions of the Polycom® Better Together over Ethernet (BToE) and Polycom® Desktop Connector (PDC) Desktop Applications

Engineering Advisory 318

This engineering advisory provides advanced notice regarding a security fix in the upcoming release of Polycom UC Software 5.8.0 that requires users to update the latest versions of the Better Together over Ethernet (BToE) and Polycom Desktop Connector (PDC) desktop applications.

This engineering advisory applies to the following Polycom products and desktop applications:

- Polycom VVX 201, 300 series, 400 series, 500 series, and 600 series business media phones
- Better Together over Ethernet (BToE) desktop application
- Polycom Desktop Connector (PDC) desktop application

Polycom UC Software 5.8.0 contains important security fixes that affect the previous versions of the BToE and PDC applications working in conjunction with Polycom phones upgraded to UC Software 5.8.0 or later. Polycom recommends you upgrade existing BToE and PDC desktop applications to the latest version starting with Polycom UC Software 5.8.0. If you update the BToE or PDC application without updating to UC Software 5.8.0 or upgrade to UC Software 5.8.0 without updating the applications, the applications will not work with your Polycom phone.

UC Software 5.8.0 is not backward compatible with versions 3.7.0 or earlier of the BToE application.

Updating to the Latest Version of the BToE Application

You can download the latest version of the BToE installer, version **PBC Installer V3.8.0.0**, from [Polycom UC Software Support](#) site. This version is compatible with UC Software 5.8.0 and all future releases of UC Software. This version of the application is not compatible with software versions earlier than UC Software 5.8.0.

Refer to *Feature Profile 87907: Connecting Polycom VVX Business Media Phones with Better Together over Ethernet* on [Polycom Support](#) for more information.

Updating to the Latest Version of the PDC Application

Refer *Feature Profile 52855: Extend Your PC to Your Phone with the Polycom Desktop Connector* on [Polycom Support](#) for information on updating to the latest version of the desktop application.

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