



Poly Rove DECT IP Phone

These release notes announce the release Poly Rove DECT IP phone software 8.0.1 and provide important information on supported features.

This release covers the Poly Rove handsets, base stations, and repeater hardware on firmware version 8.0.1.0013.

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What’s New in This Release

The Poly Rove Wireless DECT IP phone system provides secure conversations with DECT™ technology. Poly Rove DECT IP phones support all standard SIP-based voice services and have a minimum signal range of 50 m (165 ft) indoors and 300 m (980 ft) outdoors.

Poly offers the following Poly Rove devices:

- Poly Rove 30 wireless handset
- Poly Rove 40 wireless handset
- Poly Rove B2 single/dual-cell base station
- Poly Rove B4 multi-cell base station
- Poly Rove R8 repeater

The following are a list of new features available on Poly Rove DECT IP phone:

- [Configure TLS Cipher Suite](#)
- [Support for ITSP SIP User Agent Name](#)
- [Removed X_LineName Parameter](#)
- [Added Ability to Remove Handsets and Repeaters through Provisioning](#)
- [New Device Maintenance Description](#)

Configure TLS Cipher Suite

You can select a default or custom cipher suite for a TLS client-server handshake before starting a TLS secure communication by configuring the parameter `X_CipherSuite`. The `X_CipherSuite` parameter is in the **Device Admin > TLS Platform Profile**.

Support for ITSP SIP User Agent Name

We now have support for the `X_UserAgentName` parameters in **ITSP Profile x > SIP**. The `X_UserAgentName` parameters allow you to use different SIP user agent names for different ITSPs.

Removed X_LineName Parameter

The `X_LineName` parameter in SP Service x has been removed.

Added Ability to Remove Handsets and Repeaters through Provisioning

You can configure the IPEI number to `FFFFFFFFFFFF` on a Poly Rove handset or Poly Rove R8 repeater to remove the handset or repeater.

New Device Maintenance Description

The **Device Update** menu in System Management was renamed to **Device Maintenance**.

Release History

This section lists the release history of Poly Rove DECT IP phone.

Release History

Release	Release Date	Features
8.0.1	July 2021	This release added new features and addressed known issues.
8.0.0	March 2021	This release included the following features: <ul style="list-style-type: none">• Single/Dual-Cell and Multi-Cell Base Stations• Wireless Handset and SIP Registrations• DECT Repeaters• Antimicrobial Coating• Bluetooth Pairing• Programmable Emergency Button• Programmable Function Keys• UC Software Configuration

Security Updates

Please see the [Security Center](#) for the security advisories, bulletins, and related acknowledgments and recognition.

System Constraints and Limitations

This section identifies any limitations and constraints when using this product:

DHCP in SIP Server Configurations

Poly Rove doesn't override DNS server details received in DHCP with the locally configured DNS server for SIP server configuration. As a workaround, switch the operating mode from DHCP to Static IP for SIP server configurations.

Known Issues

This section identifies the known issues in this release.

IMPORTANT: These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

Category	Issue ID	Description	Workaround
Call Management	O-340	When Poly Rove receives a negative or rejected request from a BroadSoft-centralized conference call request, the initial call fails.	None
Calling	O-155	Poly Rove doesn't have a ringing timeout option for intercom calls. All intercom calls will ring continuously until the user answers or disconnects the call.	The user must answer the call or disconnect the call.
Configuration	O-281	Poly Rove doesn't request configuration files when it receives a check-sync SIP NOTIFY request.	In the system web interface, go to Service Providers -> Common Settings -> SIP and enable X_RebootOnResync .
General	O-197	Poly Rove doesn't support SIP messages with multipart content types.	None
General	O-286	Poly Rove base stations exclude the to-tag in the 200 Okay response from the server's SIP options request.	None
User Interface	O-248	The Poly Rove wireless handsets don't show a held call indicator when a far-end user is on hold.	None
User Interface	O-217	The Poly Rove wireless handsets occasionally display UTF-8 characters incorrectly on the Call screen.	None
User Interface	O-309	The Poly Rove wireless handset shows the server address when caller ID information is not available for incoming calls.	None

Resolved Issues

This section identifies the resolved issues in this release.

Resolved Issues

Category	Issue No.	Description
Call Management	O-322	Poly Rove can't join two active calls to a BroadSoft-centralized 3-way conference call.
Call Management	EN-199973	Phone books exported using the Export Phone Book button in Handset Summary might contain illegible characters at the end of the phone book.
Calling	O-385	Three-way conference calls using the Opus codec aren't supported on Poly Rove B2 base stations.
Calling	O-333	Occasionally, when a call is picked up via a line key on another wireless handset within an enhanced call park group, the handset can't hold or resume the call.
Calling	O-330	When you manually park a call to the default lot by entering #, the call is successfully parked but a Call Could Not Be Parked message mistakenly displays on the handset screen.
Calling	EN-198894	You can't import a phone book to multiple handsets, when the multiple handsets option is checked in Import Phone Book under Handset Summary.
Configuration	O-409	The parameter <code>X_NoNatAdaptation</code> is always enabled regardless of its setting.
Configuration	EN-205558	The parameter <code>X_UseDifferentSipPorts</code> in Service Providers > Common Settings is always disabled regardless of its setting.
Configuration	EN-203811	For Poly Rove B2, the macro <code>\$PN</code> correctly expands to 3111-86820-xxx and for Poly Rove B4, the macro <code>\$PN</code> correctly expands to 3111-86830-xxx, where xxx is 001 for NA and 015 for EU/ANZ/UK.
Configuration	EN-203653	For Poly Rove B4, in the handset status table in DECT Wireless > Handset Summary , you can't delete handsets that aren't associated with a configured line.
Configuration	EN-203172	The SIP parameters <code>TimerB</code> , <code>TimerF</code> and <code>X_CheckFallbackInterval</code> are system-wide parameters and aren't part of the ITSP profile. These parameters have been moved from ITSP Profile x > SIP to Common Settings > SIP.

Category	Issue No.	Description
Configuration	EN-203022	Poly Rove supports only DNS SRV-based SIP proxy redundancy. Poly Rove doesn't support SIP proxy redundancy, so the following configurations parameters have been removed: <code>X_SecondaryProxyServer (Port, X_TertiaryProxyServer (Port) and X_FailOverInterval</code> in the ITSP Profile <code>x</code> menu.
Configuration	EN-200035	Server parameters that accept <code>host:port</code> don't work well if you include the schema (such as <code>https://</code>); for example, <code>X_XsiServer</code> in Service Providers > Common Settings.
Configuration	EN-199841	Poly Rove supports DNS servers (DNSServer1 and DNSServer2 in WAN Settings > IPv4 Settings) during provisioning, even when DHCP is enabled. Poly Rove also supports Local DNS Records during provisioning.
Configuration	EN-199214	The daylight saving parameters, <code>DSTStartDayOfWeek</code> and <code>DSTStopDayOfWeek</code> in WAN Settings, start and stop at the wrong day of the week.
Configuration	EN-198583	For Poly Rove B2, you can't configure or provision <code>DataSyncIP</code> in System > Dual-Cell Unit Settings.
General	O-291	The Poly Rove base stations aren't honoring the subscription expires value in the 200 Okay response from server
General	O-243	If the server sends an invite without SDP then PRACK with SDP, the system responds with missing SDP Offer in 200 Okay.
User Interface	O-280	If Howling is set as the only alarm option for Poly Rove 40 wireless handsets, without initiating a phone call, the wireless handset continues to howl until either the battery is removed from the handset or the user initiates a phone call.
User Interface	O-400	The parked call pickup screen doesn't display the user's phone number. Instead, it shows the display ID of the parked call.
User Interface	O-396	Some Poly Rove handsets don't display the Central Directory option when they should.
User Interface	O-338	When ring mute is activated or de-activated on the handset, the message ring silenced or ring unmuted displays.
User Interface	EN-205309	After logging out, you can access the Device web pages without entering your user credentials.
User Interface	EN-205255	The Clear button on the Statistics page in Platform doesn't work. The page displays a <code>URL not found</code> error message.

Category	Issue No.	Description
User Interface	EN-199419	Poly Rove renamed Device Update in System Management to Device Maintenance.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

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Plantronics, Inc. (Plantronics + Polycom, Now together as Poly)
345 Encinal Street

Santa Cruz, California
95060

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