



VVX D230 DECT IP Phone

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Product Overview

The VVX D230 DECT IP phone is a standalone, SIP-based wireless phone that enables you to manage calls to your line at any time while you are away from your desk.

Security Updates

Please go to the [Polycom Security Center](#) for information about known and resolved security vulnerabilities.

Release History

This following table lists the release history of the VVX D230 DECT IP phone.

Release History

<i>Release</i>	<i>Release Date</i>	<i>Description</i>
7.0.0	September 2019	Initial release of VVX D230 DECT IP phone software

Limitations or Known Issues

The following table lists known issues and suggested workaround for VVX D230 software.

Known Issues

<i>Category</i>	<i>Issue ID</i>	<i>Description</i>	<i>Workaround</i>
Call Management	EN-146098	During an intercom call between two VVX D230 handsets, when the originating caller puts the call on hold, the receiving party can't resume the call by pressing the Resume button.	None.
Call Management	EN-140232	Available menu options aren't relevant during a Page call.	None.
Device Management	EN-140065	After you factory reset the base station, the handset still shows the old handset name.	None.
Network	EN-139746	The phone supports LLDP and DVD DHCP options 141 and 191 for VLAN discovery, but not at the same time.	None.
Shared Lines	EN-146439	The Call Forward/Divert softkey shows during ringing for a shared line. It happens only if the shared line is configured for VVX D230 handset inbound calls but not as a line for the handset.	Add the shared line to the VVX D230 handset outbound services.

Shared Lines	EN-144485	Shared line status under the Line option might take a few more seconds to update if all eight lines are configured as shared line.	None.
User Interface	EN-147365	The VVX D230 handset doesn't support visual call park status notifications.	None.
User Interface	EN-146756	When the base station is rebooting and you attempt to navigate to the Base Station Information page during initialization, the user might see the base station header hidden behind Time and Handset Number .	Power cycle or reboot the base station.
User Interface	EN-143175	The call log Back softkey works slowly if you try to delete a missed call entry during an active call.	None.

Related Poly and Partner Resources

See the following sites for information related to this release.

- The Polycom Support Site is the entry point to online product, service, and solution support information including Licensing & Product Registration, Self-Service, Account Management, [Product-Related Legal Notices](#), and Documents & Software downloads.
- The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Polycom Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Polycom Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Polycom Collaboration Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

GETTING HELP

For more information about installing, configuring, and administering Poly/Polycom products or services, go to Polycom Support.

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