



VVX D230 DECT IP Phone

This release covers the following hardware and software versions:

- Handset software: 0.1.27
- Base station software: 7.1.0

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What's New

These release notes provide information on software updates, features, and known and resolved issues for VVX D230 DECT IP phones (wireless handsets and base stations). This release includes the following features:

- [California SB-327 Password Requirement](#)
- [Multiline Setup Web Interface Page](#)
- [Distinctive Ring Configuration in Alert-Info](#)
- [Directory Entries Automatically Download](#)
- [Option to Hold a Second Call](#)
- [Enhanced Call Park and Status Indicator](#)
- [UC Software-Style Group Paging](#)
- [Diversion Header Information for Forwarded Calls](#)
- [Configurable LED Indicators](#)

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- [In-Call Conference Option](#)
 - [SRTP Crypto Suite up to AES-256](#)

For more information on these new features, see the Poly VVX D230 DECT IP Phone Administrator Guide at the [Poly Online Support Center](#).

California SB-327 Password Requirement

VVX D230 phones now meet California SB-327 password mandates by requiring administrators to generate a new password before granting access to the system and the system web interface.

Important: You can't use the default password (admin) as the newly generated password. If the VVX D230 phone currently uses the default administrator password, the system requires you to change it to a unique password following an update to 7.1.0.

Multiline Setup Web Interface Page

In the system web interface, you can now configure service provider and OBiTALK lines for registered handsets on the **Multiline Setup** page. You can configure the following features in the web interface:

- Inbound service provider lines
- Outbound service provider lines
- OBiTALK (peer-to-peer) line
- Primary Line
- Handset Name

See the *Poly VVX D230 DECT IP Phone Administrator Guide* for information on configuring this feature in the system web interface.

Distinctive Ring Configuration in Alert-Info

VVX D230 DECT IP phones now recognize the information provided in `Alert-Info` for incoming calls to set a distinctive ringtone.

You can add `Alert-Info` to the SIP invite header to configure distinctive ringtones based on how you set up incoming call parameters. In a SIP-based distinctive ring, the `RingName` is matched against the `Alert-Info` of the form `Alert-Info: <http://127.0.0.1/ring-name>`, where *ring-name* is one of the preloaded ringtones.

Directory Entries Automatically Download

When you access the enterprise directory, the default list of entries automatically downloads and is available before you enter any search criteria.

Option to Hold a Second Call

When you have two calls on your handset and one call is already on hold, you can also place the second call on hold.

Enhanced Call Park and Status Indicator

Enhanced call park enables you to park and retrieve calls from the monitored parking lot. Users can manually choose a parking lot for the call or press the star key (*) to enable the server to choose a parking lot automatically.

When you park a call, the message waiting indicator (MWI) glows solid red (the same as when a call is on hold on a shared line).

UC Software-Style Group Paging

VVX D230 handsets support 10 paging groups, group paging with UC Software multicast group paging, and group paging auto-answer.

Diversion Header Information for Forwarded Calls

You can configure the diversion header on the VVX D230 handset to display who the forwarded call is from and the phone number that forwarded the call.

Configurable LED Indicators

You can enable or disable the LED indicator for the following notifications:

- Message waiting (blinking red)
- Missed call (blinking red)
- Call hold/park (solid red; only available for shared line call hold and call park)

In-Call Conference Option

During an active call, users can now start a conference call and add additional participants to the call.

SRTP Crypto Suite up to AES-256

You can configure SRTP encryption to enhance the security of your calls. VVX D230 handsets support the following crypto suites:

- AES_CM_128_HMAC_SHA1_32
- AES_CM_128_HMAC_SHA1_80
- AES_CM_192_HMAC_SHA1_32
- AES_CM_192_HMAC_SHA1_80

- AES_CM_256_HMAC_SHA1_32
- AES_CM_256_HMAC_SHA1_80
- AES_192_CM_HMAC_SHA1_32
- AES_192_CM_HMAC_SHA1_80
- AES_256_CM_HMAC_SHA1_32
- AES_256_CM_HMAC_SHA1_80

Release History

The following table lists the release history of VVX D230 DECT IP phones.

Release History

<i>Release</i>	<i>Release Date</i>	<i>Description</i>
7.1.0	July 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> • California SB-327 Password Requirement • Multiline Setup Web Interface Page • Distinctive Ring Configuration in <i>Alert-Info</i> • Directory Entries Automatically Download • Option to Hold a Second Call • Enhanced Call Park and Status Indicator • UC Software-Style Group Paging • Diversion Header Information for Forwarded Calls • Configurable LED Indicators • In-Call Conference Option • SRTP Crypto Suite up to AES-256
7.0.2	February 2020	Includes an important field fix to enhance DHCP provisioning.
7.0.1	January 2020	Includes important field fixes and support for the following features: <ul style="list-style-type: none"> • Local call park, park status, and music on hold • Local call park call back • Cisco Discovery Protocol (CDP) • Generic network directory • DNS NAPTR • DHCP Option 160 by default • Maximum handset number limitation • Report call quality metrics to PDMS-SP
7.0.0	September 2019	Initial release of VVX D230 DECT IP phone software.

Security Updates

Please refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

Resolved Issues

The following table lists the resolved issues in this release of the VVX D230 software.

Resolved Issues

Category	Issue ID	Version	Description
General	EN-180554	7.1.0	DNS SRV records are nameserver record types that return the port as well as the weight and priority. Under rare conditions, the server might return an empty record that the system mishandles.
Interoperability	EN-174480	7.0.2	The system isn't able to process <code>_sips.tcp</code> NAPTR responses.
User Interface	EN-146756	7.0.0	When the base station is rebooting and you attempt to go to the Base Station Information page during initialization, the user might see the base station header hidden behind Time and Handset Number .
User Interface	EN-167653	7.0.2	The Extension field is view-only under the directory.

Known Issues

The following table lists known issues in this release of the VVX D230 software.

Note: These release notes don't provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

Category	Issue ID	Description	Workaround
Call Management	EN-140232	Available menu options aren't relevant during a page call.	None.

Call Management	EN-146098	During an intercom call between two VVX D230 handsets, when the originating caller puts the call on hold, the receiving party can't resume the call by pressing the Resume button.	None.
Device Management	EN-140065	After you factory reset the base station, the handset still shows the old handset name.	None.
Network	EN-139746	The phone supports LLDP and DVD DHCP options 141 and 191 for VLAN discovery, but not at the same time.	None.
Shared Lines	EN-144485	Shared line status under the Line option might take a few more seconds to update if all eight lines are configured as shared line.	None.
Shared Lines	EN-146439	The Call Forward/Divert softkey shows during ringing for a shared line. It happens only if the shared line is configured for VVX D230 handset inbound calls but not as a line for the handset.	Add the shared line to the VVX D230 handset outbound services.
User Interface	EN-143175	The call log Back softkey works slowly if you try to delete a missed call entry during an active call.	None.

Get Help

For more information about installing, configuring, and administering Poly products or services, go to the [Poly](#) site, click Support, and choose the option best suited to your needs.

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Licensing & Product Registration, Self-Service, Account Management, Product-Related Legal Notices, and Documents & Software downloads.
- The [Polycom Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.

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- The [Polycom Collaboration Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

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