



Poly OBi Edition

Applies to Poly VVX 150, VVX 250, VVX 350, and VVX 450 Business IP Phones, OBi Edition

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What’s New in This Release

These release notes provide information on software updates, phone features, and known issues for Poly VVX 150, VVX 250, VVX 350, and VVX 450 business IP phones, OBi Edition.

This release includes the following features:

- [Poly MAC Address OUI](#)

Poly MAC Address OUI

This release introduces support for OBi edition VVX business IP phones manufactured with new Poly MAC addresses in the following format: 48:25:67:XX:XX:XX. Poly recommends all customers upgrade all OBi Edition VVX phones within the new MAC address range to firmware version 6.4.2 or later. Failing to do so may result in connectivity issues with the Poly PDMS-SP platform.

Release History

This following table lists the release history of Poly VVX business IP phones, OBi Edition.

Release History

Release	API Release	Release Date	Features
6.4.3	6.4.3	August 2021	<p>This release includes important field fixes and support for the following features:</p> <ul style="list-style-type: none"> • Poly MAC Address OUI
6.4.2	6.4.2	March 2021	<p>This release includes important field fixes and support for the following features:</p> <ul style="list-style-type: none"> • AES 256-bit encryption support for SRTP • SIPS+D2T and SIP-D2S support for NAPTR records • Enabling and disabling the handset • Enabling and disabling the speaker button and headset button • Showing notification icons for disabled handset, speaker button, and headset button • Support for 4G LTE network access for VVX 350 and VVX 450
6.4.1	6.4.1	December 2019	<p>This release includes important field fixes and support for the following features:</p> <ul style="list-style-type: none"> • Enhanced Opus support • Generic hot-desking without reboot • Local phone book import and export • Main menu customization enhancement • Custom notification icon enhancements • Enhanced caller ID logging in call history • Emergency call web hook • Page group enhancements • Clear local phone books and call histories • EM50 background picture customization • Progress alert messages customization • Internal string customization • QR code generation • Support for Cisco Discovery Protocol (CDP) • Hold notification tone

Release	API Release	Release Date	Features
6.4.0	6.4.0	July 2019	<p>This release includes important field fixes and support for the following features:</p> <ul style="list-style-type: none"> • Support for SideCar/Expansion Module (EM50) on VVX 450 • Support for streaming live phone audio to NLP (Natural Language Processing) • Support for USB flash drive for transferring user-generated content
6.3.1	6.3.1	February 2019	<p>This release includes important field fixes and support for the following features:</p> <ul style="list-style-type: none"> • DNS NAPTR Support • Enable call quality report back to PDMS-SP • Language selection • Password masking for hoteling login • Removed prefix in Number Field for BroadSoft remote office feature • Search phone book contacts list • Wi-Fi address change reboot confirmation • Background firmware update • 3CX plug-and-play provisioning with uaCSTA support • Phone app shows all pages of line keys on screen • Web hooks for call events
6.3.0	6.3.0	November 2018	Initial release of OBi Edition on VVX business IP phones

Security Updates

Please refer to the [Poly Security Center](#) for information for information about known and resolved security vulnerabilities.

Resolved Issues

Category	Issue ID	Found in Release	Description
Device Management	EN-207136	6.4.2	DTMF Digits were missing when a user entered the digits rapidly.

Known Issues

There are no known issues in this release.

System Constraints and Limitations

This release includes the following constraints and limitations when using Poly VVX 350 and VVX 450 business IP phones, OBi Edition:

- When you use 4G LTE for network traffic, upgrading the software over 4G LTE is not supported in Poly UPDATER and is automatically disabled. To upgrade software using UPDATER, use Ethernet or Wi-Fi.
- When you use 4G LTE for network traffic, upgrading the software over 4G LTE is supported when using the background software update option with the *.fw* firmware format.
 - You must convert the phone to use the *.fw* firmware format. For OBi or OBi2 SKUs, the phones ship from the factory with the *.fw* firmware preloaded.
 - During the background software update, the *.fw* file downloads over 4G LTE while the phone is in normal operation. However, the *.fw* file download halts and postpones during a call.

Get Help

For more information about installing, configuring, and administering Poly/Polycom products or services, go to the [Poly Online Support Center](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.
- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com.

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