



## Polycom RealConnect for Clariti for Teams FAQs

General	
Can RealConnect for Clariti for Teams and for Skype for Business be deployed together?	Yes. By configuring DMA and Workflow Server with a new dial rule, both Teams and Skype for Business meetings can be supported.
Is it possible to invite an external participant outside of my company to a RealConnect meeting?	Yes. Meeting organizers can invite external participants in the meeting invite. If they elect to join from a videoconferencing endpoint, they can follow the VTC dial-in instructions in the meeting invite.
Scheduling	
Is Outlook scheduling workflow any different for Microsoft Teams users?	No. It is similar to Skype for Business users. VTC dial-in information is embedded automatically in the Outlook meeting invite. Delegate scheduling is supported for Microsoft Teams users in RealConnect calls, while it is a roadmap item for Skype for Business Online users.
Licensing	
What licenses are required for RealConnect for Clariti for Microsoft Teams?	<ul style="list-style-type: none"> <li>• RealPresence Clariti licenses (Concurrent User Subscriptions or Concurrent Meeting Subscriptions)</li> <li>• RealConnect Service for Teams Concurrent Subscription for Clariti</li> </ul>
What licenses are required for RealConnect for Clariti for Skype for Business?	<p>RealPresence Clariti licenses (Concurrent User subscriptions or Concurrent Meeting subscription)</p> <p>No additional licenses are needed to support RealConnect for Clariti for Skype for Business.</p>
How many licenses are required?	RealConnect for Clariti for Microsoft Teams works with RealPresence Clariti. RealPresence Clariti has Concurrent User licenses (perpetual or subscription) and Concurrent Meeting licenses (perpetual or subscription). As a best practice we recommend the number of RealConnect Service for Teams Concurrent Subscription for Clariti to be half the total number of Clariti Concurrent User Licenses, or the same number of RealConnect Service for Teams Clariti subscriptions as the Clariti Concurrent Meeting Licenses.

<b>Solution Components</b>	
<p>What are the solution components for RealConnect for Clariti for Microsoft Teams</p>	<p>The solution components are as follows:</p> <ul style="list-style-type: none"> <li>• Polycom DMA v10.0.0.2 or higher</li> <li>• Polycom RealPresence Collaboration Server (Latest or N-1 release)</li> <li>• Polycom RealPresence Access Director (Latest or N-1 release)</li> <li>• Poly RealConnect Service for Microsoft Teams Concurrent Subscription for Clariti</li> <li>• Poly Cloud One Touch Dial (for calendaring and One Touch Dial from video endpoints)</li> </ul>
<p>Is there any solution component that can be retired after moving to RealConnect for Clariti for Teams?</p>	<p>Yes. Once migration of Teams is completed and the Skype for Business meeting is no longer required, the following components can be retired:</p> <ul style="list-style-type: none"> <li>• Polycom Content Connect (or content transcoding)</li> <li>• Polycom Workflow Server (for calendaring). Workflow Server can still be used with RealConnect for Clariti for Teams or can be replaced with Poly Cloud One Touch Dial.</li> <li>• Polycom Cloud Relay (for MS SIP signaling). Cloud Relay may remain deployed on the customer network if the Cloud One Touch Dial is configured, and Cisco endpoints exist in the network.</li> </ul>
<b>User Experience</b>	
<p>What will be the user's video experience be like for Microsoft Teams participants and videoconferencing room participants?</p>	<p>Microsoft Teams users will see the default video layouts supported by the client application. For instance, Teams PC client, mobile client and Microsoft Teams Rooms support up to 4 live video streams today. In the RealConnect for Clariti for Microsoft Teams, one active video stream is sent from the Virtual Meeting Room (VMR) to the Teams meeting.</p> <p>Video conferencing rooms joining on the VMR on the RealPresence Collaboration Server, support up to 16 active video participants (15 videoconferencing users plus 1 active Teams user), and the video layout will be determined by the conference template configured. Immersive telepresence layout may be supported using the Polycom Multipoint Layout Application (MLA).</p>