



Poly Workflow Suite comprises of | Easy Schedule| One Touch Dial (OTD)| Meeting Director.

These are provided as an application (.MSI) deployed on a Microsoft Windows server

Contents

Contents

What's New in Workflow Suite 2.0	2
High Availability	3
DMA super cluster Support	3
SMTP Error Alerting	3
One Touch Dial Starleaf Match rule	4
Meeting Director New controls	4
Security Feature Enhancements	4
Security Updates	5
Release History	5
Products Tested with This Release	6
System Requirements	10
System Capabilities	11
Installation and upgrade notes	13
Resolved Issues	15
Known Issues	16
System Constraints and limitations	16
Get Help	18
Privacy Policy	19
Copyright and Trademark Information	19

What's New in Workflow Suite 2.0

The Poly Workflow Suite 2.0 includes in its 3 features sets (Easy Schedule, One Touch Dial OTD and Meeting Director) Each are individually orderable or ordered together as the whole Workflow Suite. These release notes apply to if you have 1, 2 or all 3 of the feature sets.

These are sold as feature sets of an application provided as an .MSI file to be installed on a customer's Microsoft Windows server.

Part Number	Description
6867-08507-101	➤ Poly Easy Schedule App for Outlook and Google Gsuite. Scheduling plug-in for Microsoft Outlook or Google Gsuite to simplify scheduling of Poly on premise conferences
6867-08503-101	➤ Poly One Touch Dial App. Enables one click join on supported video endpoints that synchronize with Exchange, Google, or native calendars. One instance of OTD supports up to 1000 clients.
6867-08515-101	➤ Poly Meeting Director App for DMA and RMX conference management. Provides controls, manage video layout, disconnect unwanted participants, mute, unmute.

This 2.0 release has the following new functionality:

- High Availability
- DMA Super Cluster Support
- SMTP Error Alerting
- One Touch Dial Starleaf Match rule
- IPv6 Support
- Meeting Director New Controls:
 - New participant dial out
 - Video Mute
- Security Feature Enhancements
 - Password Security Policy
 - Encrypted logs

High Availability

In this version we have added High Availability (HA) within the product at the application level to provide an active passive failover mechanism for the 3 feature sets of Workflow Suite (Easy Schedule, One Touch Dial and Meeting Director)

To enable High Availability (HA) an add on instance of Workflow Suite or its feature set will need to be ordered and an additional Microsoft Windows server of the same specification as the primary will be needed for the HA instance along with an additional IP address for local HA.

High Availability can be setup from the Workflow Suite's administrative interface Once the other required services have been configured:

1. Login to Workflow Suite's administrative interface on primary <https://<workflowServerEnvironmentFqdn>/admin>
2. Select Configuration from the top menu bar and then the services tab
3. In the services tab enable High Availability
4. Select the High Availability Tab and click enable
5. Configure the address of the primary and standby instance addresses
6. Set the interface (this must be the same on both instances) and set virtual IP address (VIP)
7. Set the reference server address
8. Click Save. Warning! this will restart the services.
9. Once restarted login to the primary and check the assigned role and current role in the top right of the administrative interface (All services must be accessed through virtual address)

For more details please see the Workflow Suite 2.0 administrators guide.

DMA Support

Starting in Workflow Suite 2.0 there is support for DMA failover In a Poly DMA supercluster environment. If upgrading from a previous version of Workflow Suite or its feature sets Easy Schedule, One Touch Dial (OTD) or Meeting Director To support DMA High Availability, both primary and secondary DMA addresses need to be configured under the DMA lookup settings.

SMTP Error Alerting

SMTP error alerting has been added to the Workflow Suite and its feature sets from version 2.0. This allows Critical events to be emailed out to an administrator or email group for further investigation. This can be enabled by

1. logging into the Workflow Suite
2. Navigate to Configuration- SMTP
3. Click enable

4. Enter the SMTP server address
5. Check port to use
6. Mail address username and password for the Mail server
7. Under admin mail enter the email address of the administration or group the notifications are to be sent to
8. Click Save

One Touch Dial Starleaf Match rule

New in Workflow Suite 2.0 using the One Touch Dial (OTD) feature set is a match rule for Starleaf hosted meetings. This matches the Starleaf invite to obtain the H.323/ SIP dialing details and present to the endpoint registered to the workflow flow Suite as a click to join. This adds to the existing Match rules to support click to join for supported unified conferencing providers.

IPv6 support

In Workflow Suite 2.0 we have added support for IPv6, this is both for the application itself and the devices registered to it. It is recommended this is configured with DNS and fully qualified domain names are used in the same way this is recommended for IPv4 addresses used with WorkFlow Suite.

Meeting Director New controls

Two new controls have been added to the Workflow Suite Meeting Director conference control page:

Dial out participant, when enabled this allows the user to dial out either to a registered room which can be selected from a list or to a SIP address or H.323 ID.

Video Mute, This allows the user controlling the conference to suspend the video being sent from a participant or endpoint into the conference.

Security Feature Enhancements

In Workflow Suite 2.0 several security enhancements have been introduced

Password security policy for local accounts. This provides controls on password age, password complexity and expiry warning. This allows the customer to configure the local account policy to be in line with their own internal IT security policies.

Encryption of log files, to ensure privacy data which needs to be written into logs remains secure this is being encrypted in Workflow Suite 2.0. These will remain encrypted when downloaded and will be decrypted only when provided to Poly for issue investigation. The current error log view can still be seen from in the Workflow Suite Administrative interface under the logs tab.

Security Updates

This release includes the following security updates:

Description	CVE numbers
Updated engine.io	CVE-2020-36048
Updated Angular	CVE-2020-15133
Updated Socket.IO parser	CVE-2020-36049
Updated UA parser.js	CVE-2020-7793
Updated Socket.IO	CVE-2020-28481
Migrate Certificate private keys to Windows registry	NA
Encrypt Cisco and other device information AES-256	NA
Encrypt log files AES 256	NA

Release History

The Following table lists the release history of the Poly Workflow Suite and its 3 feature sets, Easy Schedule, One Touch Dial and Meeting Director:

Release	Release Date	Features
1.7.2	June 2020	Added OAuth Modern Authentication Support for Studio X series codecs Added passcode to click to join for Easy Schedule conferences A Match rule for Zoomgov.com Touch plus removed
1.7.1	October 2019	Added support for Trio Gsuite supported in Easy Schedule Multi browser support added

Release	Release Date	Features
1.7.0	January 2019	Meeting Directory Feature set added Match rules added for O365, Webex and Zoom Touch plus feature added
1.6.3	January 2018	Support for DMA 6.4 and later Security feature to disconnect sessions when self-signed cert is presented
1.6.2	March 2017	Support for Realconnect O365

Products Tested with This Release

Poly tests the Workflow Suite and its 3 feature sets Easy Schedule, One Touch Dial and Meeting Director, with other products. The following tables list the products tested for compatibility with this release but don't include a complete inventory of compatible equipment.

Poly strives to support any system that is standards-compliant and investigates reports of Poly systems that don't interoperate with other standards-compliant vendor systems.

Note: Poly recommends that you upgrade your Poly devices with the latest software versions, as compatibility issues may already have been addressed by software updates.

Poly and Polycom Devices

Poly tested the following Poly and Polycom devices with this release.

Product	Tested Versions
Poly Studio X	3.1/ 3.3.1
Poly G7500	3.1
Poly Group Series	6.2.2
Polycom HDX 8000	3.1.14

Product	Tested Versions
RealPresence Desktop	3.11.2
RealPresence Mobile	On supported device with calendar
Trio	7.0
DMA	10.0.0.6/ 10.0.0.8
RMX	8.8.1
Poly RealConnect Skype for Business	

Third-Party Devices with One Touch Dial Feature

Poly tested the following third-party devices with One Touch Dial in this release. Third Party devices are not supported for Meeting Director Endpoint Control.

Product	Tested Versions
C Series	7.3.17
EX series	7.3.17
WebEx Room and Board series	OS 2019-07-02 a37dc2ce640

VaaS Providers

Poly tested the following video as a service (VaaS) invites with the One Touch Dial feature including supported Certified Video interop (CVI) for Microsoft Teams

Product
Poly RealConnect
Poly Custom match rules common string

Product
Amazon Chime
BlueJeans
BlueJeans - CVI
GotoMeeting
Pexip
Pexip- CVI Teams
Pexip- Google Meet Gateway
Ringcentral
Starleaf
WebEx
WebEx- CVI
Zoom
ZoomGov

Calendaring for One Touch Dial

Microsoft Exchange and Workflow Suite Easy Schedule plugin has been tested with the following versions:

Product
Microsoft Exchange Online
Microsoft Exchange Server 2019
Google G Suite calendaring using Chrome

OTD supports calendar retrieval from Exchange 2010 through 2019 on premise editions, Office 365 Exchange Online and Google calendaring.

Calendaring for Easy Schedule

Microsoft Exchange and Workflow Suite Easy Schedule plugin has been tested with the following versions:

Product
Microsoft Exchange Online
Microsoft Exchange Server 2019
Google G Suite calendaring using Chrome
Office 365 Outlook release
Office 2019 Outlook
Office 2019 Outlook for Mac
Office 365 Outlook for Mac

Browsers tested with Meeting Director.

Poly Workflow Suite Meeting Director has been tested with the following browser versions:

Product
Microsoft Edge
Google Chrome 88.0
Apple Safari 14

System Requirements

Your client system and network performance must meet the following requirements before you install or upgrade to this release.

Workflow Suite is an application with the 3 feature sets described earlier in this document for installation on a Customer provided Microsoft Windows Server. The minimum requirements for the server are as follows:

To Support up to 500 Devices

- Windows Server 2012R2, 2016 or 2019 for hosting the Workflow Server application
- 2 CPU's or better
- 8GB RAM or better

To support up to 1000 Devices

- Windows Server 2012R2, 2016 or 2019 for hosting the Workflow Server application
- 4 CPU's or better
- 16GB RAM or better

To support up to 1000 devices you will need to increase the memory allocation under **Configuration-System** increase the default **Memory allocation gigabytes** to **4** then click **Save**.

Once installed the configuration is accessed over a web interface using either Google Chrome or Microsoft Edge.

Network Performance Requirements

The following table describes Workflow Suite network connections and the related network performance requirements.

Workflow Suite Network Connection	Network Performance
Between 2 Workflow Suite instances in HA configuration	<ul style="list-style-type: none">• Bandwidth above 10 Mbps, regardless of packet loss or latency• Less than 1% packet loss if network latency is 300 ms or less (one-way)• Second Network interface configured
Between Workflow Suite and all DMA's	<ul style="list-style-type: none">• 100 Mbps link• Less than 200 ms round-trip latency
Between Workflow Suite and all RMX's (For Meeting Director)	<ul style="list-style-type: none">• 10 Mbps link• Less than 200 ms round-trip latency• Less than 2 percent round-trip packet loss
Between Workflow Suite and and Microsoft Active Directory (if integrated)	<ul style="list-style-type: none">• Less than 200 ms round-trip latency• Less than 4 percent round-trip packet loss

System Capabilities

Workflow Suite One Touch Dial(OTD)

OTD supports calendar retrieval from Exchange 2010 through 2019 on premise editions, Office 365 Exchange Online and Google calendaring.

Each Workflow Server instance supports enablement of One Touch Dial (OTD) calendaring up to 1000 devices. Deployments greater than 1000 devices require additional orders and instances of the OTD feature set.

The OTD Exchange Transport Rule Monitored Mailbox feature is limited to retrieval of 1000 calendar entries for any combination of ongoing meetings and meetings scheduled to start in the next 60 minutes.

Support for Poly TRIO devices is limited to software releases 5.9.0 and 5.9.1, for Exchange on premise or O365 Exchange online deployments. Google calendaring is not supported in this release.

Poly Workflow Suite One Touch Dial (OTD) feature set has been tested with up to 5 concurrent calendaring environments.

Easy Schedule

Easy Schedule supports calendar integration with Exchange 2010 through 2019 on premise editions, Office 365 Exchange Online and Google calendaring.

For Exchange 2013 through 2019 and Office 365, installation of the add-in for OWA and/or Outlook 2013 through 2019 and Office 365 is via a manifest file uploaded through the ECP. For Exchange 2010 or Outlook 2010 installation of a shim and the manifest on each PC is required. Office 2011 for Mac is not supported.

Support for Google calendaring is via a Chrome extension.

Each Easy Schedule deployment supports a single Microsoft Active Directory (AD) forest. Deployments with more than 1 AD forest require orders and additional instances of the Easy Schedule feature set, and a DMA instance per AD forest.

Meeting Director

The Workflow Suite Meeting Director is a browser-based Video meeting control tool. The application enables management of videoconferences running on the Poly Core infrastructure (DMA and RMX) We recommend this is scheduled via the Poly Workflow Suite Easy Schedule. The Workflow Suite Meeting Director calendar displays the day's scheduled videoconferences, with a convenient filtering tool enabling Video Admins to easily locate a given meeting.

Meeting Director interacts with the following devices:

- Control of Polycom HDXs via the Telnet and HTTP/HTTPS APIs
- Control of Poly Group Series via the HTTP/HTTPS RESTful APIs
- Control of Poly Studio X series via the HTTP/HTTPS RESTful APIs
- Control of Poly DMA via the HTTPS RESTful API
- Control of Poly RMXs via the HTTP/HTTPS RESTful APIs
- Retrieval of calendar entries from Microsoft Exchange Web Services (EWS) via HTTPS for rooms equipped with a Polycom Group Series or HDX device
- User Authentication and Active Directory group membership via an LDAP/LDAPS connection to a domain controller

Installation and upgrade notes

The Poly professional services installation service is included with the software order. The below steps are for the 30 day trial.

The installation steps for a single server are:

1. Prepare the environment for installation.
 - a. Arrange a Microsoft Windows server which meets the minimum requirements has been setup (This can be on a Physical or virtual server)
 - b. Ensure this Microsoft Windows server meets your organizations IT and Security Policies
 - c. Check the network requirements are met
 - d. Setup a DNS A record for the Workflow Suite and test both forward and reverse lookup
2. Login with Administrator privileges either locally or via Microsoft Remote Desktop
3. Download the installation file either provided by your Poly Professional services team or from <https://support.polycom.com/content/support/north-america/usa/en/support/network/workflow-server/polycom-workflow-server.html>
4. Execute the .MSI installer
5. Click Next at the Welcome to the Workflow Suite Setup Wizard
6. Read and Accept the End User License agreement then click next
7. Click next on the destination folder for the installation
8. Click install
9. Once Complete test by browsing to <https://localhost/admin>
10. See your professional services team or administration guide for configuration steps.

Note: If using the 30 day trial a banner will appear advising this is a trial.

Poly Workflow Suite Software Upgrade - Single Instance

The steps to upgrade the Workflow Server application are as follows:

1. Stop the windows Workflow Server Service
2. Backup the c:\programdata\polycom\workflowServer\ folder
3. Uninstall Workflow Server via Windows Programs and Feature. Note the configuration files will not be removed
4. Install the new version by double clicking the MSI file. Once complete, confirm you can login to the application using Chrome web browser on the Windows Server, browsing to <https://localhost/admin>

Poly Workflow Suite Software Upgrade- Poly Workflow Suite HA

The steps to upgrade the Workflow Server application are as follows:

1. Login to Workflow Suite Primary instance with administrator privileges
2. Go to services tab and disable HA service. Wait 1 min for HA to disable.
3. Stop the windows Workflow Server Service
4. Backup the c:\programdata\polycom\workflowServer\ folder
5. Uninstall Workflow Server via Windows Programs and Feature. Note the configuration files will not be removed

6. Install the new version by double clicking the MSI file. Once complete, confirm you can login to the application using Chrome web browser on the Windows Server, browsing to <https://localhost/admin>
7. Login to the passive instance of workflow suite with administrator privileges
8. Repeat steps 3 to 6 on the passive node
9. Login to the workflow suite Primary instance with administrator privileges
10. Go to Services tab and enable HA
11. Go to the HA tab and enable HA, check configuration.

We recommend involving Poly professional services to switch to the new Workflow Suite Application layer HA if you previously have used the older Microsoft Windows Cluster HA solution. Please see your Poly account manager for details

Poly Workflow Server Software Upgrade – Windows Cluster HA Pair

The steps to upgrade the Workflow Server application are as follows:

1. Remote desktop to the two instances of Windows Server hosting the Workflow Server App
2. On one of the instances, launch Windows Failover Cluster Manager and select Roles. Highlight the FQDN assigned to the Workflow server pair and select stop role
3. On both instance launch Regedit. Expand HKEY_LOCAL_MACHINE > System > CurrentControlSet > Services > Polycom Workflow Server > Parameters. Note with Workflow Server release 1.7.1 the path has been changed to HKEY_LOCAL_MACHINE > System > CurrentControlSet > Services > Poly Workflow Server > Parameters
Take a screenshot or copy to notepad the Windows Cluster shared storage volume path values assigned to the keys
 - a. AppEnvironmentExtra (NODE_CONIG_DIR=)
 - b. AppStdErr
 - c. AppStdOut
4. On each host open Chrome web browser and request URL <https://localhost/admin>. Only one of the instances should return the webpage, indicating is the active instance
5. Login to the active instance and make a note or take a screenshot of the total number of active sessions
6. Backup the workflow Server folder of the Windows cluster shared volume to one of the desktops.
7. Uninstall Workflow Server on the inactive Windows Server via Windows Programs and Feature. Note the configuration files will not be removed
8. Install the new version by double clicking the MSI file. Once complete, confirm you can login to the application using Chrome web browser on the Windows Server, browsing to <https://localhost/admin>. Note Workflow Server will default to creating and using a local configuration, not the shared volume, therefore ignore the configuration
9. Stop the Workflow Server Windows service
10. Refresh the registry and observe the keys listed in step 3 have defaulted to the path `c:\programdata\polycom\workflowServer\...` Modify each of the values to be the same as noted

during step 3. Double check these values against the current active Workflow Server instance, which has yet to be upgraded

11. Stop the Workflow Server Windows service on the active instance and start on the upgraded instance. Login to the Admin UI <https://localhost/admin>. Wait for 5 minutes and confirm the total number is close to step 5
12. Repeat steps 7 through 11 for the other instance.
13. On one of the instances, launch Windows Failover Cluster Manager and select Roles. Highlight the FQDN assigned to the Workflow server pair and select start role. Confirms the role starts successfully
14. Restart the Windows Server hosting the current active Workflow Server instance. Confirm the Workflow Server Windows Service is automatically started on the other instance. If necessary, repeat to swap back to the original instance

Supported Upgrade paths

You Can upgrade to Workflow Suite 2.0 from any 1.6x or 1.7x installation of Poly workflow Suite previously called Workflow Server.

For Earlier versions please upgrade to 1.7 before then upgrading to 2.0

Resolved Issues

The following table lists the issues resolved in this release

<i>Category</i>	<i>Issue ID</i>	<i>Found in release</i>	<i>Description</i>
Workflow Suite	EN-195046	1.7.2	Upgrade NodeJS library to latest LTS version
Workflow Suite	EN-193830	1.7.2HF3	Workflow suite is automatically logging out of the session and redirecting to login page when trying to download large log files
Meeting Director	EN-193741	1.7.2HF3	Meeting Director Calendar view Some older recurring meetings are no longer show in the calendar
OTD	EN-192126	1.7.2	TRIOs are not receiving the correct invite from Workflow server when using the Skype-Native Integration rule
OTD	EN-188811	1.7.2	Match rule for Pexip Teams Gateway does not match when a custom domain is used rather than pexip.me
OTD	EN-193660	1.7.2	Workflow Suite OTD is not parsing messenger@webex.com dial string from Webex meeting scheduled via web

Known Issues

The following table lists the known issues in this release.

Important: These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Category	Issue ID	Found in release	Description
Polycom HDX	EN-195527	HDX	HDX is unable to fetch calendar after HDX endpoint was reset as the date on the endpoint cannot be set past year 2020- Whilst not a Workflow Suite issue it does affect Workflow Suite OTD if being used by a HDX endpoint

System Constraints and limitations

The following table lists limitations of the Workflow Suite or other products that may cause interoperability issues.

Feature	Limitation	Workaround
One Touch Dial	Poly Debut and HDX devices are limited to NTLM authentication and therefore do not support pass through of authentication credentials to Office 365 Exchange online	Configure Workflow Suite environment to authenticate Debut and HDX devices locally and use a service account to retrieve the calendar on behalf of the device
One Touch Dial	Workflow Suite does not notify Administrator if Exchange or Office 365 Exchange online service account password is incorrect or has expired.	None
Easy Schedule	Easy Schedule add-in fails to authenticate if Environment > Credentials > Realm1 is set to local instead of domain authentication	Move domain authentication to Realm1 using the up arrow.
Easy Schedule	Easy Schedule add-in with office 2016, 2019 or Office 365 for Mac fails to authenticate if user credentials are defined in keychain as a UPN (user@domain)	Define as domain\user

Feature	Limitation	Workaround
Easy Schedule	Easy Schedule add-in with office 2016, 2019 or Office 365 for Mac is not able to update password from Outlook application	None If not prompted for password Delete or modify keychain entry
Easy Schedule	Easy Schedule fails to update meetings if DMA prefix is changed.	If it is necessary to change the DMA prefix, advise users any meetings scheduled with the old prefix should be cancelled and rescheduled.
Easy Schedule	Easy Schedule shim/add-in fails to populate the comments (body) of meeting invitations	The problem occurs if the template .txt, .rtf, and .htm template files do not include the <AGENDA/> attribute. To prevent this issue, ensure the attribute <AGENDA/> is included in all templates.
Easy Schedule	When Easy Schedule Monitor mailbox is first enabled, or workflow server is restarted red highlighted "LDAP connection not found is printed once to the logs"	None. Does not impact system operation
Easy Schedule	Moving a meeting scheduled start date back more that 7 days without selecting the Easy Schedule button in the calendar, does not update the DMA meeting scheduled start date.	Select the Easy Schedule button prior to sending the update.
Easy Schedule	Removing the Easy Schedule monitored mailbox as an attendee from the invite will result in Workflow server not updating the DMA scheduled date and time.	Do not remove the Easy Schedule monitored mailbox from the invite.
Easy Schedule	Creating a new meeting invitation, selecting the Easy Schedule Random conference and closing the meeting invitation creates a DMA scheduled conference, even though the invitation was not sent.	None. Is transparent to the organizer and DMA will delete the conference as part of the nightly cleanup of conferences with an end date and time greater than 24 hours in the past.
Easy Schedule	Modifying the date and time of a previously scheduled Easy Schedule Random conference, selecting the Easy Schedule but not selecting send update, applies the revised date and time to the conference.	Before closing the invite set the date and time range back to the original date and time.

Feature	Limitation	Workaround
Easy Schedule	There is currently an Easy Schedule limitation whereby the “-external” template will only be selected if the email address is validated by Outlook before moving the cursor from the ‘TO’ field. Validated email addresses are identified by being underlined. If you click into another field before the email address is underlined Outlook will not notify the Easy Schedule add-in or shim and therefore the template will fail to flip. Polycom will address this limitation in a later release.	Add the external email addresses before clicking the Easy Schedule add-in button, or when adding the email addresses select the ‘Check Names’ button before leaving the ‘TO’ field.
Meeting Director	Meeting Director does not support cascade conferences	None
Meeting Director	Meeting Director does not support RealConnect conferences	None
Meeting Director	User managing meeting on Meeting Director will be redirected to calendar/active meeting list page on renewal of subscriptions.	Only occurs on Workflow Suite or DMA supercluster failover
Meeting Director	The solution does not support HDX ATX, TPX, RPX and OTX telepresence rooms.	None
Meeting Director	DMA terminates active meetings if the secondary server is hosting active meetings and goes down. User will not be able to manage that active meeting using Meeting Director.	Only occurs on DMA supercluster failover

Get Help

For more information about installing, configuring, and administering Poly products or services, go to the Poly site, click Support, and choose the option best suited to your needs.

Related Poly and Partner Resources

See the following sites for information related to this product.

- The [Poly Online Support Center](#) is the entry point to online product, service, and solution support information including Licensing & Product Registration, Self-Service, Account Management, Product-Related Legal Notices, and Documents & Software downloads.
- The [Polycom Documentation Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can

easily access and view installation, configuration, or administration content from any online device.

- The [Polycom Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Polycom Partner Network](#) are industry leaders who natively integrate the Poly standards-based RealPresence Platform with their customers' current UC infrastructures, making it easy for you to communicate face-to-face with the applications and devices you use every day.
- The [Polycom Collaboration Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.

Privacy Policy

Poly products and services process customer data in a manner consistent with the [Poly Privacy Policy](#). Please direct comments or questions to privacy@poly.com

Copyright and Trademark Information

© 2020 Plantronics, Inc. All rights reserved. No part of this document may be reproduced, translated into another language or format, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Plantronics, Inc. Plantronics, Inc.

(Plantronics + Polycom, Now together as Poly)
345 Encinal Street
Santa Cruz, California
95060

Poly and the propeller design are trademarks of Plantronics, Inc. All other trademarks are the property of their respective owners.