

Patch Notes



Polycom[®] DMA[™] 7000 System

Release label: 6.3.1_P1
Built on version: Polycom DMA 7000 System v6.3.1
Released file(s): upgrade file for 6.1.x, 6.2.x and 6.3.x

Purpose

Patch 1 for DMA 6.3.1 (i.e. v6.3.1.1 or v6.3.1_P1) contains code changes to address an issue identified in the DMA 6.3.1 release.

- DMA-15810 Incorrect memory allocation is causing system performance issues when DMA 6.3.1 runs on servers with 8GB of memory or less (this includes Dell R610, R220 or a Virtual Edition with less than 8GB of memory)
- DMA-15805 The database archive cleanup logic was not being properly executed taking up unnecessary disk space.

Prerequisites/Configuration Considerations

- Systems may have Polycom DMA 7000 v6.1.x, v6.2.x or v6.3.x installed
- When upgrading from DMA 6.1.x, 6.2.x or 6.3.x to 6.3.1_P1, the system will not preserve the call history information. To keep this data, backup the databases, upgrade the DMAs, and then restore the databases.

<i>From Version</i>		<i>To Version</i>	<i>New License Required?</i>	<i>Upgrade Package</i>
5.0.x	→	5.2.x	Yes	DMA-upgrade_5.2.2.6-bld9r144761.bin
5.1.x	→			
5.2.x	→	6.2.2.2 *	Yes	rppufconv.bin (Pre 6.1.0 to 6.2.2.1)
6.0.x	→			6.2.2_P2_Build_202581-rppufconv.bin

<i>From Version</i>		<i>To Version</i>	<i>New License Required?</i>	<i>Upgrade Package</i>
6.1.x	→	6.3.1.1	6.1.x Yes	full.bin (Upgrade to 6.3.1.1)
6.2.x	→		6.2.x Yes	6.3.1_P1_Build_211335-full.bin
6.3.x	→		6.3.x No	

- Note: 6.2.2.2 was selected because it is the most recent GA release that will allow an upgrade from a pre-6.1.0 system.

Installation Notes

1. Download the upgrade file for dma_6.3.1.1
2. Login to DMA and navigate to Maintenance > Software Upgrade
3. Select "Upload and Upgrade" and choose the upgrade file
4. DMA processes and applies patch