

# Patch Notes



## Polycom<sup>®</sup> DMA<sup>™</sup> 7000 System

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**Release label:** 6.3.0\_P2  
**Built on version:** Polycom DMA 7000 System v6.3.0  
**Released file(s):** upgrade file for 6.1.x, 6.2.x and 6.3.x

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### Purpose

Patch 2 for DMA 6.3.0 (i.e. v6.3.0.2 or v6.3.0\_P2) contains code changes to address the following issues:

- ❑ DMA-15180 Mesh limit in Conference Templates is not set after upgrade from DMA 6.3.0 to 6.3.0.1
- ❑ DMA-15188 \*Customer problem\* ContentConnect sharing failed during RealConnect conference after all parties hung up and redialed again before the VMR conf in ended
- ❑ DMA-15234 API and DMA not working properly when creating and getting a Conference Room
- ❑ DMA-15247 Collabutron calls terminate after 30 or so seconds
- ❑ DMA-15257 \*customer escalation\* When configuring Create Polycom Conference Contacts, under Presense Publishing dma errors out with {Invalid key: error.code.}
- ❑ DMA-15262 DMA Gatekeeper incorrectly handling h225 facility request
- ❑ DMA-15316 Endpoints not showing under DMA GK registration

DMA v6.3.0\_P2 also merges all improvements and code changes that were released in DMA v6.2.2, v6.2.2\_P1 and v6.3.0\_P1

- ❑ This release includes enhancements made to call reporting for external calls and preset dial-out calls initiated through the RealPresence Collaboration Server. External calls are calls that participate in RealPresence DMA system VMRs, but whose signaling does not pass through the RealPresence DMA system. They are assigned UUIDs, and you can control these calls using the API.
- ❑ Details of these enhancements were included in the release in which they were first introduced. Please refer to the following documents:
  - [http://downloads.polycom.com/network/dma\\_7000/dma\\_rn\\_6\\_2\\_2.pdf](http://downloads.polycom.com/network/dma_7000/dma_rn_6_2_2.pdf)
  - [http://downloads.polycom.com/network/dma\\_7000/dma\\_rn\\_6\\_2\\_2\\_1.pdf](http://downloads.polycom.com/network/dma_7000/dma_rn_6_2_2_1.pdf)
  - [http://downloads.polycom.com/network/dma\\_7000/dma\\_rn\\_us\\_6\\_3\\_0\\_p1.pdf](http://downloads.polycom.com/network/dma_7000/dma_rn_us_6_3_0_p1.pdf)

### Prerequisites/Configuration Considerations

- Systems may have Polycom DMA 7000 v6.1.x, v6.2.x or v6.3.x installed

- When upgrading from DMA 6.1.x, 6.2.x or 6.3.x to 6.3.0\_P2, the system will not preserve the call history information. To keep this data, backup the databases, upgrade the DMAs, and then restore the databases.

<i>From Version</i>		<i>To Version</i>	<i>New License Required?</i>	<i>Upgrade Package</i>
5.0.x	→	5.2.x	Yes	DMA-upgrade_5.2.2.6-bld9r144761.bin
5.1.x	→			
5.2.x	→	6.2.2.1 *	Yes	rppufconv.bin (Pre 6.1.0 to 6.2.2.1)
6.0.x	→			6.2.2_P1_Build_200033-rppufconv.bin
6.1.x	→	6.3.0.2	6.1.x Yes	full.bin (Upgrade to 6.3.0.2)
6.2.x	→		6.2.x Yes	6.3.0_P2_Build_202593-full.bin
6.3.x	→		6.3.x No	

- Note: 6.2.2.1 was selected because it is the most recent GA release that will allow an upgrade from a pre-6.1.0 system.

## Installation Notes

1. Download the upgrade file for dma\_6.3.0.2
2. Login to DMA and navigate to Maintenance > Software Upgrade
3. Select "Upload and Upgrade" and choose the upgrade file
4. DMA processes and applies patch