

Patch Notes



Polycom[®] DMA[™] 7000 System

Release label: 6.2.1_P2
Built on version: Polycom DMA 7000 System v6.2.1
Released file(s): upgrade file for 6.1.x and 6.2.x

Purpose

Patch 2 for DMA 6.2.1 (i.e. v6.2.1.2) contains code changes to address the following issues:

- ❑ DMA-14094 - Possible premature quarantining device
- ❑ DMA-14166 - DMA runs out of memory and crashes when CDRServer logic is running.
- ❑ DMA-14279 - GroupSeries Codec outbound SIP call to an audio only device thru Avaya SBC fails
- ❑ DMA-14345 - DMA removing already registered aliases on an ADDITIVE RRQ.
- ❑ DMA-14395 - "Bit rate to bandwidth conversion factor" has strange behavior when set to "1" instead of "1.000"
- ❑ DMA-14449 - Under rare circumstances the "Admin -> Integrations -> Polycom CDR Service" menu item is unintentionally displayed even though the associated logic has not been completed
- ❑ DMA-14519 - Supercluster environment: VMR H323 calls hanging up after 2 minutes
- ❑ DMA-14549 - All muted users icon state changes to un-muted state when one participant/guest shares the content and get muted again when content sharing is stopped
- ❑ DMA-14587 - Data is not shown on the "Network -> Endpoints" and "Network -> Active Calls" displays when running with a DMA super cluster that has one or more unregistered active calls.

Prerequisites/Configuration Considerations

- Systems may have Polycom DMA 7000 v6.1.x, or v6.2.1 installed

- When upgrading from DMA 6.1.x to 6.2.1.2, the system will not preserve the call history information. To keep this data, backup the databases, upgrade the DMAs, and then restore the databases.

Installation Notes

1. Download the upgrade file for dma_6.2.1.2
2. Login to DMA and navigate to Maintenance > Software Upgrade
3. Select "Upload and Upgrade" and choose the upgrade file
4. DMA processes and applies patch