

Patch Notes



Polycom[®] DMA[™] 7000 System

Release label: 6.2.1_P1

Affected version: Polycom DMA 7000 System v6.2.1

Released file(s): dma_6.2.1.1 upgrade file for pre-6.1;
upgrade file for 6.1.x and 6.2.x

Purpose

Patch 1 for DMA 6.2.1 (i.e. v6.2.1.1) contains code changes to address the following issues:

- ❑ DMA-14416 DMA CDR Reporting - takes too long to create CDRs
- ❑ DMA-14380 Promoting Guest to Chair as they joined resulted in them being dropped
- ❑ DMA-14365 CDR export operation put DMA in unresponsive and inconsistent state.
- ❑ DMA-14364 Garbage collection pause observed on DMA.
- ❑ DMA-14452 Enhancement to allow upgrade from DMA 6.2.1 to 6.2.1.1

Prerequisites/Configuration Considerations

- Systems may have Polycom DMA 7000 v6.0.x; v6.1.x, or v6.2.1 installed
- When upgrading from DMA 6.1.x to 6.2.1.1, the system will not preserve the call history information. To keep this data, backup the databases, upgrade the DMAs, and then restore the databases.

Installation Notes

1. Download the upgrade file for dma_6.2.1.1
2. Login to DMA and navigate to Maintenance > Software Upgrade
3. Select "Upload and Upgrade" and choose the upgrade file
4. DMA processes and applies patch