

Patch Notes

Polycom® RealPresence® Collaboration Server

Build ID: 8.7.4.332
Released File: OVA, ISO, BIN, Upgrade File
Release Date: March 12, 2018
Part Number: NA

Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.7.4.4 release.

ID	Description
EN-76801	Media Suite dialed into a PIN-protected conference without being prompted for a PIN.
EN-73173	While changing the conference layout on an active conference, all participants were removed from the conference and migrated to the second RMX in the MCU pool maintained by the RealPresence DMA system.
EN-76992	People could not dial into an RMX2000 (MPMRX) conference when the number of participants approached 80. A few minutes later, 60 participants were dropped from the conference. The RMX indicated the disconnection cause was "MCU internal problem."
EN-73010	Content was dropped in a RealConnect call between Skype users and endpoints connected to the RMX. RCA requested.
EN-76943	An MCU used as part of the Aqua service cannot decode video from Cisco Spark Room Kit.
EN-75494	Video bleed and green patches occurred during a conference with spotlight enabled.
EN-75982	RMX does not set the ToS(QoS) byte for content RTP packets over SIP, it only does it for audio and video packets.
EN-75858	No audio and video from remote on CUCM-registered Group Series endpoint in amVEQ to VMR call.
EN-74981	RMX 2000 rebooted and all calls were disconnected
EN-69087	In a RealConnect conference, endpoints receive a frozen video frame from the RMX when an RMX cascade participant is locked to spotlight and a new Skype for Business client joins the conference and starts sending video.
EN-69099	After an RMX upgrade to 8.6 or 8.7, customer is getting an "IVR List corrupted. Default Services Selected" error.

These patch notes document only the changes from the prerequisite generally available (GA) release. Please refer to the Release Notes for that GA release for the complete documentation of that release.

Prerequisites and Configuration Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Limitations

Following limitations exist over the limitations specified in *Polycom RealPresence Collaboration Server 8.7.4 Release Notes*:

ID	Description
EN-73248	In a long call (after more than 12 hours) some cells were missing from the layout. The issue is intermittent in nature and has been observed only on SoftMCU.

Installation Notes

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Rollback Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.