



# Patch Notes

## Polycom RealPresence Collaboration Server

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**Build ID:** 8.9.2.4609  
**Released File:** OVA, ISO, BIN, QCOW2, Upgrade File  
**Release Date:** March 4, 2022  
**Part Number:** 3725-87628-002A

### Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.9.2.1 release.

<i>Issue ID</i>	<i>Category</i>	<i>Description</i>
EN-216227	Stability	The cascade link between two RMX systems disconnected and could not be reconnected, leading to call failure.
EN-218958	Conference	Dial-in calls ended up in the Entry Queue instead of the Virtual Meeting Room, as the RMX system doesn't send conference reservation data to Poly Clariti Core for a locked conference.
EN-217377	Alert Management	On an RMX 1800 system, when an admin selected <b>RTM ISDN &gt; Rescue</b> , the RMX Manager displayed an "Insuffience resources" message was observed.
EN-217378	Application	The RMX system was not allowing calls when the Poly Clariti license was disabled.
EN-214015	Content	Content shared by Poly Clariti App users on Media Relay was not received by endpoints connected to the RMX system.
EN-214632	Stability	When a Skype for Business participant shares content, other participants may not be able to join the call due to resource issue.

These patch notes document only the changes from the preceding generally available (GA) release. Refer to the Release Notes for that GA release for the complete release documentation.

### Prerequisites and Configuration Considerations

For information on prerequisites and configuration, please refer to the *Polycom RealPresence Collaboration Server v8.9.2 Release Notes* and *Polycom RealPresence Collaboration Server 8.9.2 Administrator Guide*.

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## **Installation and Upgrade Notes**

For information on installation, please refer to the Polycom RealPresence Collaboration Server 8.9.2 Release Notes.