



# Patch Notes

## Polycom<sup>®</sup> RealPresence<sup>®</sup> Collaboration Server

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**Build ID:** 8.9.0.3758  
**Released File:** OVA, ISO, BIN, QCOW2, Upgrade File  
**Release Date:** February 22<sup>nd</sup>, 2021

### Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.9.0.4 release.

<i>Issue ID</i>	<i>Category</i>	<i>Description</i>
EN-193472	Video	The Virtual Edition of the RealPresence Collaboration Server can't decode the incoming video from Cisco 8845 IP Phone, because it uses H.264 high profile with weighted prediction.
EN-192996	Stability	An RMX system crash and reboot was observed due to an invalid pointer reference.
EN-192239	Audio	During a conference, an endpoint received black video and noise due to specific audio decoder.
EN-191241	Stability	An RMX system rebooted with alerts showing media recovery.
EN-196052	General	An audio and video quality issue was observed in conference due to bad network conditions in the participant network. The RMX system will now monitor each participant in the conference and raise a participant alert if there is a packet loss on any media stream beyond a defined threshold.

These patch notes document only the changes from the prerequisite generally available (GA) release. Refer to the Release Notes for that GA release for the complete release documentation.

### Prerequisites and Configuration Considerations

For information on prerequisites and configuration, please refer to the *Polycom RealPresence Collaboration Server v8.9.0 Release Notes* and *Polycom RealPresence Collaboration Server 8.9.0 Administrator Guide*.

## **Installation and Upgrade Notes**

For information on installation and upgrade, please refer to the Polycom RealPresence Collaboration Server 8.9.0/8.9.0.2 Release Notes.