



# Patch Notes

## Polycom<sup>®</sup> RealPresence<sup>®</sup> Collaboration Server

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**Build ID:** 8.7.5.913  
**Released File:** OVA, ISO, BIN, Upgrade File  
**Release Date:** May 29<sup>th</sup>, 2020

### Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.7.5.9 release.

Issue ID	Category	Description
EN-177503	Stability	Media card reboot observed causing all active calls to drop.
EN-176783	Stability	RMX4000 rebooted unexpectedly. (See Installation and Upgrade Notes below, for important information about applying this fix.)

These patch notes document only the changes from the prerequisite generally available (GA) release. Refer to the Release Notes for that GA release for the complete release documentation.

### Prerequisites and Configuration Considerations

For information on prerequisites and configuration, please refer to the *Polycom RealPresence Collaboration Server 8.7.5 Release Notes* and *Polycom RealPresence Collaboration Server 8.7.1 Administrator Guide*.

### Installation and Upgrade Notes

For information on installing this patch and upgrading a RealPresence Collaboration Server 8.7.5 release, please refer to the *Polycom RealPresence Collaboration Server 8.7.5 Release Notes*.

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**IMPORTANT:** Once the RMX server is upgraded to 8.7.5.10, you are required to perform a manual reboot using the RMX Manager. Because EN-176783 is related to the upgrade process, you must manually reboot the system for the software fix to be applied.

This is a one time only requirement.

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