

Patch Notes

Polycom[®] RealPresence[®] Collaboration Server

Build ID: 8.7.4.4

Released File: OVA, ISO, BIN, Upgrade File

Release Date: March 2018

Part Number: NA

Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server (RMX) 8.7.4.4 release.

ID	Description
EN-73000	RMX self rebooted.
EN-68896	The AVMCU cascading failed.
EN-68995	SoftMCU 8.7.4 sends the wrong video resolutions. Sending 432x240 instead of CIF. Appliance edition is correct.
EN-69043	RMX alerting "Media is recovering." At the same time, all participants were disconnected from a Real Connect conference..
EN-68901	On an RMX2000 8.7.4.243 system, intermittently standards-based endpoints see freezing in video from Skype participants.
EN-69228	RMX failing WebRTC calls with the message Not all Translators Activated.
EN-68944	Audio is cut off intermittently after an MPMx (8.5.3) to MPMRx (8.7.3) upgrade.
EN-69106	Although the ISDN line shows as OK, no call can be established.
EN-68924	RMX-1830-No AVMCU cascading fails in Realconnect call.
EN-69237	RMX-1800- RMX sending oversized video packet, which causes packet loss and audio gets delayed.
EN-69924	Audio from IX5000 not received on Skype for Business client in a RealConnect call.
EN-69057	Font size of Site Names and Message Overlay are bigger in RMX1800-0 and smaller in 1800-3.
EN-69045	RMX 1800 lost address book.
EN-69092	AVMCU cascade failed with MIP error.
EN-68901	Intermittently standards-based endpoints see freezing in video from Skype participants.
BRIDGE-27993	All endpoints were disconnected when another endpoint dialed into the conference.
BRIDGE-28149	(NGB) RMX4000 media card restarted during a meeting.

These patch notes document only the changes from the pre-requisite generally available (GA) release. Please refer to the Release Notes for that GA release for the complete documentation of that release.

Prerequisites and Configuration Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Limitations

Following limitations exist over the limitations specified in *Polycom RealPresence Collaboration Server 8.7.4 Release Notes*:

ID	Description
EN-73248	In a long call (after more than 12 hours) some of the cells were missing from the layout. The issue is intermittent in nature and has been observed only on SoftMCU

Installation Notes

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

Rollback Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.