

# Patch Notes

## Polycom® RealPresence® Collaboration Server

---

**Build ID:** 8.7.4.274

**Released File:** OVA, ISO, BIN, Upgrade File

**Release Date:** November 14, 2017

**Part Number:** NA

### Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.7.4.1 release.

| ID           | Description   |
|--------------|---|
| BRIDGE-27487 | RealConnect cascade link failing intermittently.  |
| BRIDGE-27628 | ICE Manager core dump observed on RMX 1800 after multiple RealConnect calls.  |
| BRIDGE-27631 | MIPS along with MFA Error faults generated resulting in call disconnection in case of Skype Direct call with load almost around 40 %.                                     |
| BRIDGE-27623 | Audio bleed experienced. Problem has been reported by other teams within the company.   |
| BRIDGE-27632 | RealConnect call not working in Prefer TIP conference.  |
| BRIDGE-27555 | RMX randomly rebooted.  |
| BRIDGE-27464 | Error events and conference quality disturbances observed.  |
| BRIDGE-27633 | Core dump when trying to access invalid confparty during call close.  |
| BRIDGE-27500 | Group Series v6.1.2 endpoints randomly have to dial 2 to 3 times to establish a call to RealConnect VMR due to RMX OLC rejects.   |
| BRIDGE-27559 | The defined DMA Skype Roster cascade link name intermittently flip from the defined name to conf_id@domain.com if CSS or Softblade is used in the RealConnect conference. |
| BRIDGE-27523 | RMX created many MIPS followed by a card crash.   |
| BRIDGE-27641 | CUCM- and DMA-registered Polycom ITP connect, but with layout issues, to Prefer TIP VMR   |
| BRIDGE-27634 | Delay in receiving IX5000 left and right codec in RMX VEQ to VMR call.  |
| BRIDGE-27636 | IX5000 left and right codec not seen in RMX conference.   |
| BRIDGE-27540 | RMX2 rebooted. Core file created.   |
| BRIDGE-27278 | Audio artifact (buzz) is heard by audio party when joining VMR via VEQ.   |
| BRIDGE-27688 | Audio/Video blocked from RMX when enabling TIP in conference.   |
| BRIDGE-27865 | Conference recording IVR for pause and resume with H.323 Recording link isn't working.  |

| ID           | Description  |
|--------------|--|
| BRIDGE-27552 | RMX rebooted during a meeting due to WD policy decision. Core dump generated.  |
| BRIDGE-27629 | DMA-registered Cisco C60 not receiving content in RealConnect call.  |
| BRIDGE-25262 | Weird sound (buzz sound) heard while joining DX70 EP in a Non TIP conference call.   |
| BRIDGE-27826 | RMX "reset due to WD policy," ConfParty core dumps generated during RealConnect Connect/Disconnect call on short duration.                   |
| BRIDGE-27798 | RMX video ports went to 0 while running overnight RealConnect Connect/Disconnect and Static Load.  |
| BRIDGE-27539 | RealConnect cascade link fails to connect intermittently during continuous connections/disconnections from endpoint                          |
| BRIDGE-27600 | Conference phone calling in to a VMR gets a slow robotic voice for the first 20 seconds of the call.   |
| BRIDGE-27742 | 1-way audio issue. Avaya phone participant cannot hear audio from RMX H.323 endpoint.  |
| BRIDGE-26680 | RMX tries to establish audio/video session when call is in O365 lobby.   |
| BRIDGE-27791 | During RMX calls, Cisco Immersive Telepresence (CTS 3010 / IX5000) two out of 3 microphones in the room will stop working.                   |
| BRIDGE-27674 | Server spontaneously rebooted "reset due to WD policy decision." ConfParty core dumps generated-   |
| BRIDGE-25692 | Core dump and media card reboot/power off problem observed after placing multiple RealConnect calls. Call drop during Realconnect conference |
| BRIDGE-27832 | Intermittent audio issue. No audio heard by AVMCU participants (RMX -> AVMCU).   |
| BRIDGE-27790 | RMX roll call notification stuck in a loop.  |
| EYE-804      | ICE offer failure  |

These patch notes document only the changes from the pre-requisite generally available (GA) release. Please refer to the Release Notes for that GA release for the complete documentation of that release.

## Prerequisites and Configuration Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

## Limitations

Following limitations exist over the limitations specified in *Polycom RealPresence Collaboration Server 8.7.4 Release Notes*:

| ID           | Description  |
|--------------|--|
| BRIDGE-27932 | AVMCU cascade link remains in connecting state occupying MCU's resources even after disconnecting it from RMX Manager in a long duration call. |
| BRIDGE-27956 | SoftMCU, O365 DMA VMR - SFB participant disconnects from the conference after escalation to video in a DMA VMR call.                           |

## Installation Notes

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.

---

# Rollback Considerations

Please refer to the *Polycom RealPresence Collaboration Server v8.7.1 Administrator Guide*.