

Quick Start Guide



Polycom® RealPresence® Collaboration Server 800s Virtual Edition System

This guide describes the initial installation of a Polycom® RealPresence® Collaboration Server 800s™ Virtual Edition video collaboration infrastructure server.

Contents

This guide includes these topics:

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Documentation Resources

In addition to this guide, the available documentation that describes the Polycom RealPresence Collaboration Server 800s system includes:

- *Polycom RealPresence Collaboration Server 800s Virtual Edition Getting Started Guide*
- *Polycom RealPresence Collaboration Server 800s Virtual Edition Administrator's Guide*
- *Polycom RealPresence Collaboration Server 800s Virtual Edition Release Notes*

Preparations

Before you install a Polycom RealPresence Collaboration Server 800s system, collect these materials:

- Polycom RealPresence Collaboration Server 800s system shipment
- PC running Microsoft® Windows® (XP Pro, Vista, or Windows 7) with:
 - 1280x1024 (SXGA) minimum display resolution; 1680x1050 (WSXGA+) or greater recommended
 - USB and Ethernet ports
 - Microsoft Internet Explorer® 7 or newer

- The Polycom RealPresence Collaboration Server 800s USB memory stick that comes with your system

The PC and USB memory stick will be needed when you continue the installation and configuration as described in the *Getting Started Guide*.

Unpack and Install the Server Components

The Polycom RealPresence Collaboration Server 800s system uses a Polycom-branded Dell server.

To unpack and install the hardware:

- 1 Examine the shipping containers for damage. If you find damage, file a claim with the delivery carrier. Polycom is not responsible for damage sustained during shipment of this product.
- 2 Open and review the container packing slips.
- 3 Open the containers and examine the contents. A single-server Polycom RealPresence Collaboration Server 800s system shipment includes:
 - 1 Polycom RealPresence Collaboration Server 800s system server
 - 2 power cords
 - 2 LAN cables
 - 1 slide rail kit with cable management arms
 - 1 bezel with Polycom badge and a key
 - 1 server *Product Information Guide*
 - 1 copy of this *Polycom RealPresence Collaboration Server 800s System Quick Start Guide*
 - 1 Polycom RealPresence Collaboration Server 800s system recovery disk (included for recovery purposes; the software on the disk is already installed on the server)
 - 1 USB memory stick with hardware Diagnostic utilities (to be used only under the direction of Polycom Global Services)
 - 1 USB memory stick that includes the configuration utility required for initial system configuration, support utilities, and documentation.



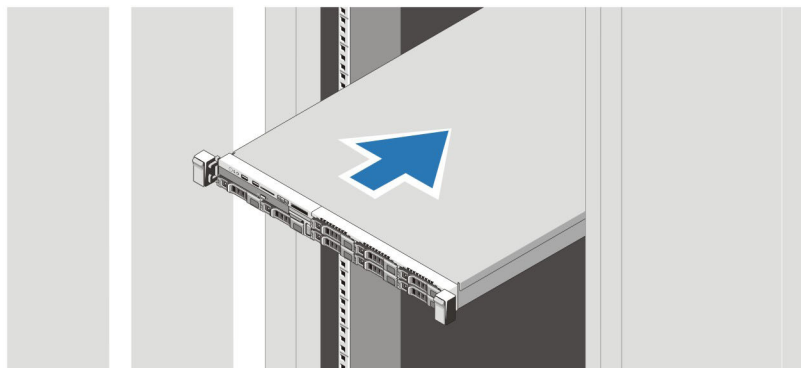
The system recovery disk should be inserted into the RealPresence Collaboration Server 800s system server, not a PC. If you insert the system recovery disk into a PC that can boot from the optical drive and that PC is rebooted, it will erase all information on the PC.



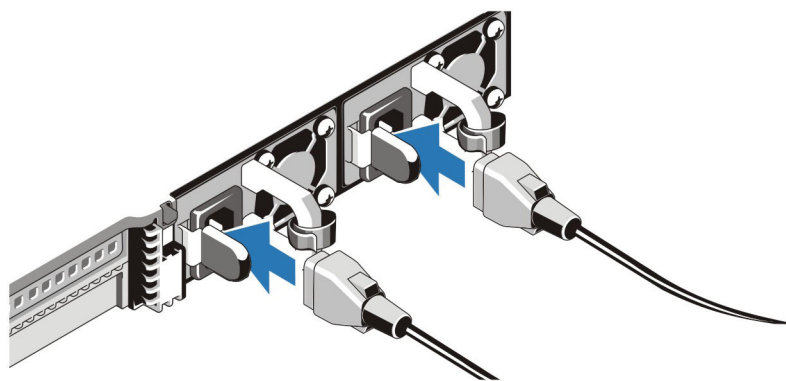
If your server shipment was sent shortly after a new release, the box may contain two disks. One contains the software installed on the server at manufacturing, and the other contains the newer version, which was added before shipment but not installed on the server. In that case, you should use the newer version disk (check the version number on the label) to install that version of the software.

- 4 Examine the contents for damage. Again, if you find damage, file a claim with the delivery carrier.
- 5 Unpack your system and identify each item. Keep all shipping materials in case you need them later.
- 6 Assemble the rails and install the server in the rack.

To rack-mount a server, see the *Rack Installation Guide* (available at <http://support.dell.com/support/edocs/systems/peR620/en/index.htm>).



- 7 Connect the power cable(s) to the server(s).

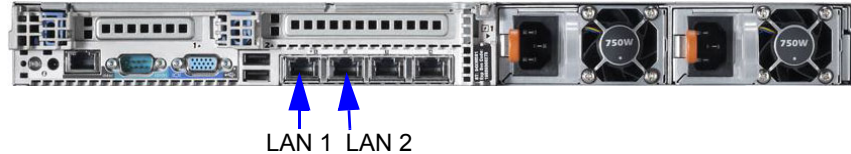


- 8 Plug the other end of the cable into a grounded electrical outlet or separate power source such as an uninterruptible power supply (UPS) or a power distribution unit (PDU).



Don't turn on the server(s) at this time.

- 9 Connect the Polycom RealPresence Collaboration Server 800s system server(s) to the network:



- a Connect a LAN cable between the leftmost Ethernet port (LAN1) and the enterprise network.
This is the eth0 Management Network interface, which must be used for this purpose.
- b Connect the second LAN cable between the second Ethernet port (LAN2) to the network to be used for signaling and media traffic.
This is the eth1 network interface, which must be used for this purpose.



Don't turn on the server(s) at this time.

Continue the installation and configuration process as described in the *Polycom RealPresence Collaboration Server 800s Getting Started Guide*.

Environmental and Regulatory Notices

Battery Safety and Recycling

In addition to the information provided in the *Product information Guide* provided with this product shipment, more information can be found at www.polycom.com/batteries.

Product Recycling

In addition to the information provided in the *Product information Guide* provided with this product shipment more information can be found at www.polycom.com/WEEE.

Material information

The *Product information Guide* provides information on the materials present in this product.

EU RoHS and REACH

This product complies fully with the requirements of the EU RoHS Directive 2011/65/EU.

More information can be obtained by contacting RoHSinformation@polycom.com

EEA Regulatory Notices

This Polycom RealPresence Collaboration Server 800s system has been marked with the CE mark. This mark indicates compliance with EEC Directives 2006/95/EC and 2004/108/EC. A full copy of the Declaration of Conformity can be obtained from Polycom Ltd, 270 Bath Road, Slough, Berkshire, SL1 4DX, UK.

Other Regulatory Notices

For other regulatory notices, refer to the *Product information Guide* provided with this product shipment.

Trademark Information



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All other trademarks are the property of their respective owners.

Patent Information

The accompanying product is protected by one or more U.S. and foreign patents and/or pending patent applications held by Polycom, Inc.

End User License Agreement

Use of this software constitutes acceptance of the terms and conditions of the Polycom RealPresence Collaboration Server 800s 7000 system end-user license agreement (EULA).

The EULA is included in the release notes document for your version, which is available on the Polycom Support page for the Polycom RealPresence Collaboration Server 800s 7000 system.

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