



# Patch Notes

## Polycom® CloudAXIS Services Portal

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**Software ID:** V1.3.1 Patch #1  
**Affected version:** V1.3.1  
**Released file:** [Polycom\\_CloudAxis\\_Edge\\_Service\\_Portal\\_1.3.1.466-135267.ova](#)

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### Purpose

This patch resolves four JIRA issues: CAXIS-4000, -4041, -5199, -5200.

### Prerequisites/Configuration Considerations

Deploy OVA and import settings from existing deployment

### Installation Notes

**To deploy the Experience Portal, complete the following tasks:**

1. Download the OVA.
2. Export settings from existing Services Portal.
3. Deploy new OVA.
4. Launch new Services Portal
5. Import settings from Step 2

### Rollback Notes

There is no procedure to uninstall this hot fix. Re-deploy original 1.3.1 OVA without patch.

### Resolved Issues

Defect #	Description
CAXIS-4000	Conference templates and pool order are not listed in cases where a proxy is enabled for social contacts. This results in the failure of meeting creation.
CAXIS-4041	The scheduling portal fails to fall back to the English language for some strings when the browser language is not one of the CloudAXIS-supported languages.
CAXIS-5199	Deleting an access point and updating the DMA changes the SIP Auth mode to Shared for the first access point. Failed calls may result.
CAXIS-5200	Successfully configuring a new DMA with Auth and NonAuth prefixes changes, the Auth mode to Shared. Failed calls may result.

### Known Issues

Defect #	Description
N/A	--

For all other known issues, please refer to the *Polycom CloudAXIS Release Notes* for v1.3.1.