



RELEASE NOTES

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# Polycom® RealPresence Centro™



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# Polycom RealPresence Centro Release

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Polycom announces a new software release for the Polycom® RealPresence Centro™ collaboration solution for Open-SIP, Microsoft® Lync® 2013, and Microsoft® Skype™ for Business 2015 environments. These release notes provide the latest information for software version 5.1.1 for the Polycom RealPresence Centro.

## New Features

There are no new features for this release.

## Language Support

The RealPresence Centro system web and local user interfaces provide support for the following languages:

- Arabic
- Chinese (Simplified)
- Chinese (Traditional)
- English (UK)
- English (US)
- French
- German
- Hungarian
- Italian
- Japanese
- Korean
- Norwegian
- Polish
- Portuguese (Brazilian)
- Russian
- Spanish

## Release History

This following table shows the release history of the RealPresence Centro system.

**<Product Name> Release History**

Release	Release Date	Features
5.1.1	April 2016	Resolved some known issues.
5.1.0	February 2016	Initial release of the RealPresence Centro system, which included support for the following features: <ul style="list-style-type: none"> <li>• Touch User Interface Control</li> <li>• Active Speaker Detection</li> <li>• VisualBoard application</li> <li>• SmartPairing Control and Content Sharing</li> </ul>

## Products Tested in this Release

The following table lists products that were tested with the RealPresence Centro system. The following list is not a complete inventory of compatible equipment. It simply indicates the products that have been tested for compatibility with this release.

Polycom strives to support any system that is standards-compliant and investigates reports of Polycom systems that are not interoperable with other vendor systems.



Polycom recommends that you upgrade all of your Polycom systems with the latest software versions. Any compatibility issues may already have been addressed by software updates. Go to [PolycomService/support/us/support/service\\_policies.html](https://polycomservice.com/support/us/support/service_policies.html) to see the Current Polycom Interoperability Matrix.

### Tested Polycom Products

Product	Version
Polycom Distributed Media Application™ (DMA®)	6.3.1
Polycom RealPresence® Resource Manager	9.0.1
Polycom® Immersive Telepresence (ITP) Series	3.1.7
Polycom® HDX® Series	3.1.10
Polycom® Multipoint Layout Application	3.1.5.4
Polycom® OTX® Studio	5.1.1
Polycom® People + Content IP™	1.3.1
Polycom® RealPresence Touch™	5.1.1 Panel Software 1.2.0 Operating System
Polycom® RealPresence® Access Director™	4.2.2
Polycom® RealPresence® Collaboration Server (RMX®)	8.6.3.6
Polycom® RealPresence® Collaboration Server 1500	8.5

### Tested Polycom Products

Product	Version
Polycom® RealPresence® Debut™	1.1.0
Polycom® RealPresence® Desktop	3.5.1
Polycom® RealPresence® Group Series	5.1.1
Polycom® RealPresence® Immersive Studio	5.1.1
Polycom® RealPresence® Media Suite™	2.6.0
Polycom® RealPresence® Mobile	3.5.1
Polycom® SoundStructure®	1.7.2

### Supported Web Browsers

The RealPresence Centro system administrator web interface is supported in the following web browsers:

- Windows® Internet Explorer 9 or 10 on Windows 7
- Apple® Safari® 6.0.4 on Mac OS® X (Lion)
- Mozilla Firefox 22 on Windows 7.

## Integrating with the Polycom RealPresence Touch

To integrate a Polycom RealPresence Touch with a RealPresence Centro system, the touch panel and system must have compatible software versions.

After pairing with the RealPresence Centro system, the RealPresence Touch verifies the compatibility of the RealPresence Touch panel software and requests a software update. Polycom recommends that you update the software on RealPresence Touch to match the RealPresence Centro system software.

You can update The RealPresence Touch operating system software through the administration pages on the RealPresence Touch or through the RealPresence Touch web interface.

## Security Updates

For information about known and resolved security vulnerabilities, refer to the [Polycom Security Center](#).

# Known Issues

The following table lists the known issues and any suggested workarounds for the 5.1.0 software release for the RealPresence Centro system..

## Known Issues in Release 5.1.0

Category	Issue No.	Release	Description	Workaround
Audio	GS-29904	5.1.1	You cannot route the RealPresence Centro microphones to SoundStructure to send audio from the system to the far-end. Only external microphones connected to SoundStructure can send audio to the far-end.	
Content	GS-26662	5.1.0	During a conference with <Product Name> and RealPresence Mobile, content sent from People + Content IP freezes when content is sent from RealPresence Mobile.	Click the Play icon in the People + Content application.
Directory	GS-27414	5.1.0	When searching for a contact in the Global Directory, contacts with special characters in their names do not display in the search results.	
Hardware	GS-27622	5.1.0	When the RealPresence Centro system reboots, there is a 15-20 second delay between when the Home screen displays on the monitors and when the camera is on.	
RealPresence Touch	GS-26788	5.1.0	The Place a Call screen on the RealPresence Touch displays the Keypad sub menu, even when a different sub menu is selected from the Select Preferred Sub Menu drop-down list in the RealPresence Centro system web interface.	From the RealPresence Touch Home screen, tap the Place a Call icon, then choose a sub menu.
Security	GS-27301	5.1.0	When using the onscreen keyboard to enter a password, the key presses display on all the monitors.	

# Resolved Issues

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The following table lists the resolved issues for the 5.1.1 software release for the RealPresence Centro system..

## Known Issues in Release 5.1.1

Category	Issue No.	Release	Description
Audio	GS-28310	5.1.0	The correct microphone labels do not display for the corresponding audio meters.