



SOLUTION GUIDE

November 2018 | 3725-84753-002C

Integrating Polycom TrioTM Systems with Zoom Rooms

A decorative graphic at the bottom of the page features several overlapping, curved bands. One prominent band is a vibrant red, while others are a light blue-grey. The bands curve from the bottom left towards the right, creating a sense of movement and depth.

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Integrating Polycom Trio Systems with Zoom Rooms

Topics:

- [Polycom Cameras Recommended for Zoom Rooms](#)
- [Polycom UC Software and Zoom Rooms Software Integration](#)
- [Prerequisites](#)
- [Configure Your Polycom Trio System](#)
- [Connect the Polycom Trio System](#)
- [Complete Setup of the Zoom Room](#)

Polycom has teamed with Zoom to offer the integration of Polycom Trio systems with Zoom Rooms. You can integrate the Polycom Trio system with Zoom Rooms as a Zoom Rooms controller, speaker, and microphone.

Polycom Cameras Recommended for Zoom Rooms

Polycom now offers several camera options to integrate Polycom Trio system with Zoom Rooms. Polycom recommends matching a camera for your room size.

For more help and details on Polycom cameras, see [Peripherals](#) on Polycom Support.

Product	Software Version	Room Size
Polycom® EagleEye™ Mini USB camera	9.0.14 or later	Small to medium room
Polycom® EagleEye™ IV USB camera	1.2 or later	Medium to large room
Polycom® EagleEye™ Director II camera	2.1 or later	Large to very large room

Polycom UC Software and Zoom Rooms Software Integration

The Zoom Rooms controller application is integrated with the Polycom UC Software running on the Polycom Trio system.

Prerequisites

When configuring a Polycom Trio system with Zoom Rooms, there are prerequisites for the Polycom Trio system and for Zoom Rooms.

Polycom Trio System Prerequisites

Polycom Trio system requires UC Software 5.7.2 or later to integrate with Zoom Rooms.

If you need to update your UC Software version, install UC Software using one of the following methods:

- Your own provisioning server. For information on setting up your own provisioning server, see the latest Polycom Trio System Administrator Guide on [Polycom Trio](#).
- Polycom® RealPresence® Resource Manager software. For details, see [RealPresence Resource Manager](#) on Polycom Support.
- Polycom Device Management System. For information, see [Polycom Device Management Service](#).
- The Web Configuration Utility for your Polycom Trio system provides a Software Upgrade feature to update software on a per-device basis. For information, see [Configure Your Polycom Trio System](#) on page 3.

Zoom Rooms Prerequisites

Before you begin configuring Polycom Trio system with Zoom Rooms, complete the following Zoom Rooms prerequisites:

- To integrate Polycom Trio systems with Zoom Rooms, you must meet minimum Zoom Rooms system and hardware requirements listed on [System Requirements for Zoom Rooms](#) on the Zoom Help Center.
- Ensure the PC/Mac® computer is running the latest Zoom Rooms software as Zoom has enhanced their software to work with the Polycom Trio system.

Configure Your Polycom Trio System

Configure a few settings on the Polycom Trio system after you complete Polycom Trio system prerequisites. You can configure these settings using same method you used to complete the system prerequisites.

Procedure

1. To enhance security, change the default administrator password (456) on your Polycom Trio system to a non-default password.
2. Ensure that the Polycom Trio system is configured with a valid time server and the correct time zone.
3. If you are using the Web Configuration Utility to configure your Polycom Trio system, set the Base Profile to **Zoom Rooms**:
 - a. Get the Polycom Trio system IP address by going to **Settings > Status > System Information**.
 - b. Access the Web Configuration Utility for your Polycom Trio system to entering its IP address to a browser.

- c. Log in as Admin. The default password is 456.
- d. Go to **Simple Setup > Base Profile** and set the **Base Profile** field to **Zoom Rooms**. The Polycom Trio system reboots.

Connect the Polycom Trio System

After you configure your Polycom Trio system, set up and connect your hardware.

Procedure

1. Connect your USB camera to the PC/Mac[®] computer.
2. Connect the Polycom Trio system to the PC/Mac computer by USB cable.
3. Connect the Polycom Trio system to a network that allows Polycom Trio to route IP traffic to and from the Zoom Rooms PC/Mac using a local area network (LAN) cable with Power over Ethernet (PoE). The Polycom Trio system automatically boots up.
If PoE isn't available, you can use the optional Polycom Trio system power supply/power injector kit to provide PoE+ and full functionality to the Polycom Trio system.
4. Turn on your PC/Mac computer. A pairing code displays on the PC/Mac computer monitor.

Complete Setup of the Zoom Room

After you connect your hardware, complete setup of the Zoom Room. To complete this procedure, you need the pairing code that displays on the Polycom Trio system.

Procedure

1. After the Polycom Trio system boots up, sign in to Zoom Rooms. For instructions, see [Signing In To Zoom Rooms](#) on the Zoom Help Center. After you complete the sign in steps, the Zoom Room is activated with a Zoom account.
2. Verify that the Polycom Trio system is selected as the microphone and speaker for the Zoom Room. You can complete this step on the Zoom Rooms controller interface on the Polycom Trio system or in the Zoom portal.
3. On the Zoom Room application on the Polycom Trio system screen, verify that the time shown is correct.