Polycom Studio USB Video Bar

This document covers Polycom Studio (Model P009).

Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user (“Customer”) that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom’s sole obligation under this express warranty is at Polycom’s option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item,
or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom’s expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

**Exclusions**

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow installation, operation, or maintenance instructions provided by Polycom.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts, or omissions of Customer and persons under Customer’s control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

**Warranty Exclusive**

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

**Safety, Compliance, and Disposal Information**

- This equipment is intended for indoor use only.
- Always disconnect the system from power before cleaning or servicing.
- In order to remove all power from this unit, disconnect the power supply mains cord.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- This product is intended to be powered by an external (LPS) power supply - use only the type which is supplied with this product.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- This equipment is not intended to be operated by children.
- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0 - 40ºC and should not be exceeded.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L’Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

USA

Part 15 FCC Rules

This device is compliant with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interferences received, including interference that may cause undesired operation.

In accordance with part 15 of the FCC rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user’s authority to operate the equipment.
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**Modifications**

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom, Inc. could void the user’s authority to operate the equipment.

**Radiation Exposure Statement**

The antenna used for this transmitter must be installed to provide a separation distance of at least 20 centimeters from all persons and must not be co located or operating in conjunction with any other antenna or transmitter. This device with its antenna complies with FCC’s RF radiation exposure limits set forth for an uncontrolled environment. To maintain compliance, this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**Canada**

**Industry Canada Statement**

This device complies with RSS210 of the Industry Canada rules. Operation is subject to the two following conditions:

1. This device does not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes: (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

This Class [A] digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe [A] est conforme à la norme NMB-003 du Canada. Certification Number IC: 1849C-P009
FCC and Industry Canada Example Label

See an example of the Polycom Studio regulatory label below.

FCC ID: M72-P009
IC: 1849C-P009

EEA

CE Mark

The Polycom Studio is marked with the CE mark. This mark indicates compliance with Radio Equipment Directive (RED) 2014/53/EU, and EC 278/2009 (External Power Supply Regulation).

A full copy of the Declaration of Conformity can be obtained from Polycom (Netherlands) BV, Orlyplein 10, 23rd Floor 1043DP, Amsterdam.

Hereby, Polycom, Inc. declares that the radio equipment type: P009 is in compliance with Directive 2014/53/EU.

For the full text of the EU declaration of conformity, contact the following email address: TypeApproval@polycom.com.
Polycom Studio Radio Operating Frequency

<table>
<thead>
<tr>
<th>Frequency Range</th>
<th>Maximum Transmit Power</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIFI 2412 - 2472 MHz</td>
<td>Max EIRP [15.94] dBm</td>
</tr>
<tr>
<td>BT 2402 – 2480 MHz</td>
<td>Max EIRP [9.62] dBm</td>
</tr>
<tr>
<td>BLE 2402 - 2480 MHz.</td>
<td>Max EIRP [6.27] dBm</td>
</tr>
<tr>
<td>WIFI 5180 - 5700 MHz</td>
<td>Max EIRP [15.69] dBm</td>
</tr>
</tbody>
</table>
Japan

VCCI A Statement

The following VCCI A is for Polycom Studio.

This device is only approved to transmit indoors within the W52 and W53 bands for Japan:

- W52(5180MHz / 5200MHz / 5220MHz / 5240MHz)
- W53(5260MHz / 5280MHz / 5300MHz / 5320MHz)
Taiwan RoHS

限用物質含有情況標示聲明書
Declaration of the Presence Condition of the Restricted Substances Marking

證書號碼／受理編號：(No.)
Certificate No. / Application No.

商品標籤及商品檢驗標識：(Picture)
Product Label and Commodity Inspection Mark

樣張及其標示位置：(Description and Picture)
Sample and its location

<table>
<thead>
<tr>
<th>設備名稱：視頻會議設備，型號（型式）：P009</th>
<th>Equipment name Type designation (Type)</th>
</tr>
</thead>
<tbody>
<tr>
<td>記載物質及其他化學符號</td>
<td>Restricted substances and its chemical symbols</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>單元 (Unit)</th>
<th>適合 (Lead) (Pb)</th>
<th>汞 (Mercury) (Hg)</th>
<th>鹵化物 (Cadmium) (Cd)</th>
<th>六價鉻 (Hexavalent chromium) (Cr³⁺)</th>
<th>多溴聯苯 (Polybrominated biphenyls) (PBB)</th>
<th>多溴二苯醚 (Polybrominated diphenyl ether) (PBDE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>電路板 (Circuit Board)</td>
<td>—</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>外殼 (Shell)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
</tr>
<tr>
<td>電源線/連接線 (Wire)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>電源供應器 (Power Supply)</td>
<td>—</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
<td>☐</td>
</tr>
</tbody>
</table>

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。
Note 1: “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “☐”係指該項限用物質之百分比含量未超出百分比含量基準值。
Note 2: “☐” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “—”係指該項限用物質為排除項目。
Note 3: The “—” indicates that the restricted substance corresponds to the exemption.
Taiwan Class A Statement

警告使用者
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻干擾，在這種情況下，使用者會被要求採取某些適當的對策。

Safety Statements

安全警語
1. “不得打開產品外殼，以免造成安全問題” 或 “不要對本設備進行機械或電氣修改，以免造成安全問題”。
2. 請勿隨意拆裝設備。任何未經授權或認證人員之設備拆裝可能造成嚴重的安全問題。任何問題，請洽您的銷售人員或經銷商尋求協助。
3. 除非安裝手冊或使用手冊中提及，否則請勿嘗試維修您的設備，永遠遵守安裝手冊及使用手冊的說明。

NCC Statements

低功率電波輻射性電機管理辦法
第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。
第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。
前項合法通信，指依電信法規定作業之無線電通信。
低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

低功率警語
*經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能
*低功率電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信，指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
South Korea

Korean Class A Statement

A 급 기기 (업무용 방송통신기기): 이 기기는 업무용(A 급)으로 전자파적합등록을 한 기기이오니 판매자 또는 사용자는 이 절을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.

이 장치는 이동전화, Wi-Fi 또는 블루투스 장치 등 무선통신장치와 매우 근접한 장소에서 사용할 경우 오작동을 일으킬 가능성이 있습니다.

해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

해당 무선설비는 5150~5250GHz 대역에서 실내에서만 사용할 수 있음.

China

CCC Class A Statement

警告

此为A级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要用户对干扰采取切实可行的措施。

Mexico

IFETEL RF Statement

“La operación de este equipo está sujeta a las siguientes dos condiciones:

(1) es posible que este equipo o dispositivo no cause interferencia perjudicial y

(2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.
Operating Ambient Temperatures

- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95%, noncondensing
- Storage temperature: -40 to +160°F (-40 to +70°C)

Waste Electrical and Electronic Equipment (WEEE)

All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheelie bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting TypeApproval@polycom.com.

Environmental

For the latest environmental information including Networked Standby Efficiency, Battery use and disposal, take back RoHS and Reach, please visit http://www.polycom.com/company/about-us/the-environment.html.

End of Life Products

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way. We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

All Polycom products are marked with the crossed wheelie bin symbol shown below. Products that carry this symbol should be not be disposed of in the household or general waste stream. Further recycling information and detail of the options open to you, including our voluntary free global recycling service to ISO 14001 standard can be found at: http://www.polycom.com/WEEE.

The Polycom Global Producer Responsibility Statement can be found in the Environment section of the Polycom.com website.

Polycom Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at http://www.polycom.com/company/about-us/recycle-program.html.
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