# Polycom® EagleEye™ Director II

# Contents

# What's New

The EagleEye Director II camera version 2.1.0 provides the following new feature:

- **Strong Password Requirement** - For enhanced security, you can enable a strong password. After the web interface setting is enabled, the administrator must follow the new standards to change the password.

> Japan customers: Beginning with version 2.0 software released in April 2018, Bluetooth® is enabled and allows the camera to use Wi-Fi. If your camera shipped before May 2018 and you update its software to version 2.0 or later, you need to add a new Technical Conformity Mark product label to the camera to indicate it complies with the Japan Radio Law. (Note that future Polycom® RealPresence® Group Series system software may bundle EagleEye Director II camera version 2.0 or later.) You do not have to replace the label if you plan to continue using a version earlier than 2.0. Contact Polycom Japan to obtain the new product label.

# Security Updates

For information about known and resolved security vulnerabilities, refer to the Polycom Security Center.

# Install

For installation information, refer to the *Polycom EagleEye Director II Administrator Guide*.

## Software Updates

Software update scenarios can involve two cascaded EagleEye Director II cameras, a primary camera and a secondary camera, that have different software version numbers. The following table lists the resulting software versions of the cameras after a software update.

| Upload Version | Current Version | | Update Result/Workaround |
|---|---|---|---|
| | Primary | Secondary | |
| 2.1.0 | 2.1.0 | 2.1.0 + 1 | No software update |
| 2.1.0 + 1 | 2.1.0 | 2.1.0 + 1 | Primary and secondary cameras are 2.1.0 + 1 |
| 2.1.0 + 1 | 2.1.0 + 1 | 2.1.0 | Disconnect cascaded cameras; update the secondary camera without the primary camera |
| 2.1.0 + 1 | 2.1.0 | 2.1.0 - 1 | Primary and secondary cameras are 2.1.0 + 1 |

## Hardware and Software Requirements

To use an EagleEye Director II as a USB camera for a computer, and to use Microsoft Surface Hub for Skype for Business and for Microsoft Lync, the following minimum requirements must be met.

| Category | Requirement |
|---|---|
| Operating System | Windows 10 (32-bit or 64 bit). Required for the EagleEye Director II App and for the camera web interface.<br>Windows 8 (32-bit or 64-bit)<br>Windows 7 (32-bit or 64-bit) |
| Desktop Client | Office 365<br>Microsoft Skype for Business 2016/2015<br>Microsoft Lync 2013 (required for 1080p)<br>Microsoft Lync 2010 |

| Category | Requirement |
|---|---|
| Processor | Quad core, 2.0 GHz or higher |
| | For Office 365, Lync 2013, and Lync 2010 client requirements, refer to the Microsoft TechNet site. |
| RAM | 2 GB |
| USB Connector | USB 3.0, USB 2.0 (recommended) |
| | USB 1.0 (You might experience reduced performance with this port) |
| USB Driver | Use Windows Update to ensure that you installed the latest USB driver on your computer. The following Microsoft operating systems are supported:<br>• Windows 8 or later<br>• Windows 7 |

# Resolved Issues

The following table lists resolved issues in this release of the Polycom EagleEye Director II camera.

**Resolved Issues**

| Category | Issue ID | Description |
|---|---|---|
| Localization | EN-80948 | Some of the EagleEye Director II camera web interface strings display as English only. |

# Interoperability

The EagleEye Director II camera interoperates with a variety of software and hardware.

## *Camera Software Packaged with RealPresence Group Series System Software*

The EagleEye Director II camera is interoperable with RealPresence Group Series 300, RealPresence Group Series 310, RealPresence Group Series 500, and RealPresence Group Series 700 systems. EagleEye Director II software builds are bundled with the RealPresence Group Series software version packages as follows.

> RealPresence Group Series system versions prior to 6.1.0 do not support EagleEye Director II camera.

**Software Packages on**

| EagleEye Director II Build | RealPresence Group Series System |
|---|---|
| 1.0.0.16 | 6.1.0 |
| 1.0.0.22 | 6.1.1 |
| 1.1.0.18 | 6.1.2 |
| 1.1.0.18 | 6.1.3 |
| 1.1.0.23 | 6.1.4 |
| 1.1.0.23 | 6.1.5 |
| 1.1.0.29 | 6.1.6.1 |
| 1.1.0.29 | 6.1.7 |

# Interoperable Product Versions

The EagleEye Director II camera interoperates with the following products and versions.

**Product Interoperability**

| Product | Interoperable Versions |
|---|---|
| Polycom Trio™ | 5.7.1 |
| Polycom Trio™ for Zoom Room | Mac: 4.1.25771<br>Windows: 4.1.25831 |
| Polycom® MSR Dock | 0.26 |
| Desktop Client with Microsoft® Skype for Business and Microsoft Lync | Office 365<br>Microsoft Skype for Business 2016/2015<br>Microsoft Lync 2013 (required for 1080p)<br>Microsoft Lync 2010 |
| Microsoft® Surface Hub® with Polycom® Trio™ (USB mode) | System version:  10.0.15063.1058<br>Application version:  1.4.7.0 |

# Supported Cameras and Accessories

- EagleEye IV Digital Extender
- Digital Breakout Adapter

- EagleEye IV wide-angle lens

- EagleEye IV 12x cameras

- Privacy cover (used in environments that require enhanced security)

- Icron Ranger 2304 USB 2.0

- Icron Ranger 2311 Icron USB 2.0

For information on setting up these cameras and accessories, refer to the following documents: *Polycom EagleEye IV Wide Angle Lens, Setting Up the Polycom EagleEye IV Cameras, Setting Up the Polycom EagleEye IV Camera Privacy Cover, and Setting Up the Polycom EagleEye Digital Extender.*

For more information on the EagleEye Digital Extender and Digital Breakout Adapter accessories, refer to the *RealPresence Group Series Integrator Reference Guide* at Polycom Support.

# Limitations

- To pair with a Polycom Trio system, the EagleEye Director II camera must be on the same subnet; otherwise, the system cannot detect the camera.

- After you update EagleEye Director II camera software from version 1.x.x to version 2.x.x, manually reboot the camera.

# Get Help

For more information about installing, configuring, and administering Polycom products, refer to Polycom Support.

For information about Polycom partner solutions, see Polycom Global Strategic Partner Solutions.

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