

Polycom® EagleEye™ Director II | Version 2.0

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What's New

The EagleEye Director II camera version 2.0 provides the following new features:

- EagleEye Director II App
- Web Interface (requires Internet Explorer 11 and Google Chrome version 65 and higher)
- Cascading for two cameras
- Group Series, Bring Your Own Device, and Automatic connection modes
- Configurable position of the PIP window



Japan customers: Version 2.0 enables Bluetooth® and allows the camera to use Wi-Fi. If your camera shipped before May 2018 and you update its software to version 2.0 or later, you need to add a new Technical Conformity Mark product label to the camera to indicate it complies with the Japan Radio Law. (Note that future Polycom® RealPresence® Group Series system software may bundle EagleEye Director II camera version 2.0 or later.) You do not have to replace the label if you plan to continue using a version earlier than 2.0. Contact Polycom Japan to obtain the new product label.

Security Updates

For information about known and resolved security vulnerabilities, refer to the [Polycom Security Center](#).

Install

For installation information, refer to the *Polycom EagleEye Director II Administrator Guide*.

Software Updates

Software update scenarios can involve two cascaded EagleEye Director II cameras, a primary camera and a secondary camera, that have different software version numbers. The following table lists the resulting software versions of the cameras after a software update.

Upload Version	Current Version		Update Result/Workaround
	Primary	Secondary	
2.0	2.0	2.0 + 1	No Update
2.0 + 1	2.0	2.0 + 1	Primary and secondary cameras are 2.0+1
2.0 + 1	2.0 + 1	2.0	Disconnect cascaded cameras; update the secondary camera without the primary camera
2.0 + 1	2.0	2.0 - 1	Primary and secondary cameras are 2.0+1

Hardware and Software Requirements

To use an EagleEye Director II as a USB camera, and to use Microsoft Surface Hub for Skype for Business and Microsoft Lync, the following minimum requirements must be met.

Category	Requirement
Operating System	Windows 10 (32-bit or 64 bit) Required for the EagleEye Director II App and for the camera web interface. Windows 8 (32-bit or 64-bit) Windows 7 (32-bit or 64-bit)
Desktop Client	Office 365 Microsoft Skype for Business 2016/2015 Microsoft Lync 2013 (required for 1080p) Microsoft Lync 2010

<i>Category</i>	<i>Requirement</i>
Processor	2.0 Gz or higher high-definition transmit (720p active speaker video) Quad core, 2.0 GHz or higher For Office 365, Lync 2013, and Lync 2010 client requirements, refer to the Microsoft TechNet site.
RAM	2 GB
USB Connector	USB 3.0, USB 2.0 (recommended) USB 1.0 (You might experience reduced performance with this port)
USB Driver	Use Windows Update to ensure that you installed the latest USB driver on your computer. The following Microsoft operating systems are supported. <ul style="list-style-type: none"> Windows 8 or later Windows 7

Known Issues

The following table lists known issues in all releases of Polycom EagleEye Director II.



These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

<i>Category</i>	<i>Issue ID</i>	<i>Description</i>	<i>Workaround</i>
Localization	EN-80948	Some of the EagleEye Director II camera web interface strings display as English only.	None

Interoperability

Supported Accessories

- EagleEye IV Digital Extender
- Digital Breakout Adapter
- EagleEye IV Wide-angle lens
- EagleEye IV 12x cameras
- Privacy cover (used in environments that require enhanced security)
- Icron Ranger 2304 USB 2.0

- Icron Ranger 2311 Icron USB 2.0

For information on setting up these cameras, refer to the following documents: *Polycom EagleEye IV Wide Angle Lens*, *Setting Up the Polycom EagleEye IV Cameras*, *Setting Up the Polycom EagleEye IV Camera Privacy Cover*, and *Setting Up the Polycom EagleEye Digital Extender*.

For more information on the EagleEye Digital Extender and Digital Breakout Adapter accessories, refer to the RealPresence Group Series Integrator Reference Guide at [Polycom Support](#).

Camera Software Packaged with RealPresence Group Series System Software

The EagleEye Director II camera is interoperable with RealPresence Group Series 300, RealPresence Group Series 310, RealPresence Group Series 500, and RealPresence Group Series 700 systems. EagleEye Director II software builds are bundled with the RealPresence Group Series software version packages as follows.

<i>EagleEye Director II Software Build</i>	<i>RealPresence Group Series Version</i>
1.0.0.16	6.1.0
1.0.0.22	6.1.1
1.1.0.18	6.1.2
1.1.0.18	6.1.3
1.1.0.23	6.1.4
1.1.0.23	6.1.5

Get Help

For more information about installing, configuring, and administering Polycom products, refer to [Polycom Support](#).

For information about Polycom partner solutions, see [Polycom Global Strategic Partner Solutions](#).

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