



Poly EagleEye Cube USB Camera

This document covers the following product:

- Poly EagleEye Cube USB Camera

Service Agreements

Please contact your Polycom Authorized Reseller for information about service agreements applicable to your product.

Governing Law

This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability.

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Polycom Limited Warranty and Limitation Liability

LIMITED WARRANTY. Polycom warrants to the end user (“Customer”) that this product is expected to be free from defects in workmanship and materials, under normal use and service, for one year from the date of purchase from Polycom or its authorized reseller.

Polycom’s sole obligation under this express warranty is at Polycom’s option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options are reasonably available, Polycom may, on its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of Polycom. Replacement products or parts may be new or reconditioned.

Polycom is expected to warrant any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom’s expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

The product software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

Exclusions

Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow installation, operation, or maintenance instructions provided by Polycom.
- Unauthorized product modification or alteration.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer’s control; or
- Acts of third parties, acts of God, accident, fire, lightening, power surges or outages, or other hazards.

Warranty Exclusive

IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER’S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT POLYCOM’S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY

QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. POLYCOM NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

Safety, Compliance, and Disposal Information

Safety Precautions

- This equipment is intended for indoor use only.
- Always disconnect the system from power and telecommunications network before cleaning or servicing.
- In order to remove all power from this unit, remove all power cords.
- Do not spray liquids directly onto the system when cleaning. Always apply the liquid first to a static-free cloth.
- Do not immerse the system in any liquids or place any liquids on it.
- Do not disassemble this system. To reduce the risk of shock and to maintain the warranty on the system, a qualified technician must perform service or repair work.
- There are no user serviceable parts inside this product.
- If the product is intended to be powered by an external power supply then use only the type which is supplied with this product.
- If the product is intended to be powered using PoE then ensure that an appropriately approved networking device is used.
- This equipment is not intended to be operated by children.
- Users must not service any parts in compartments that require a tool to access.
- Do not use a power cord that is damaged. This could cause fire or electric shock. Contact the manufacturer for a replacement cord, if necessary.
- Only use a power cord which is appropriately rated and approved relevant to the country of use.
- When connecting to the mains supply, connect only to an earthed supply outlet which is installed near the equipment and is easily accessible.
- Keep ventilation openings free from any obstructions.
- The ambient operating temperature rating of this equipment is 0-40°C and should not be exceeded.

USA

Part 15 FCC Rules

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.

- This device must accept any interference received, including interference that may cause undesired operation.

Modifications

In accordance with part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom Inc. could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Installation Instructions

Installation must be performed in accordance with all relevant national wiring rules.

L'Installation doit être exécutée conformément à tous les règlements nationaux applicable au filage électrique.

When using Power over Ethernet (PoE), the equipment is to be connected only to PoE networks without connections to the outside plant.

Accessibility

Details of the features offered by this product against the accessibility criteria of Section 508 of the US Disability Act and Section 255 of the US Communications Act can be found at <http://www.polycom.com/products-services/resources/product-accessibility.html>.

Canada

Industry Canada IC

This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

EU

CE Mark

This product carries the EU CE mark which indicates compliance with all relevant EU directives.

A full copy of the Declaration of Conformity can be obtained from Polycom (Netherlands) BV, Scorpius 171, 2132 LR Hoofddorp, Netherlands.

End of Life Products

Polycom encourages you to recycle your end-of-life Polycom products in an environmentally considerate way.

We recognize our Extended Producer Responsibility (EPR), in accordance with the requirements of the European Waste Electronic and Electrical Equipment (WEEE) Directive 2012/19/EU.

Battery Replacement, Handling and Disposal

- **Battery Guidance:** Polycom takes great care in the selection of its Lithium ion and Nickel Metal Hydride batteries and where used, these have been designed specifically for use in specific Polycom products. Only Polycom replacement batteries should be used. Replacement batteries can be ordered by your supplier. Detailed instructions on the safe replacement of batteries are provided in the user guide for your product.

Some Polycom products are supplied with commonly available alkaline batteries such as AA or AAA types. Where this is the case and replacement is due, they should be replaced as a complete set with new, quality batteries of the correct size and rating. Please observe the polarity of the batteries during installation taking care not to short circuit them. Batteries should be treated and used in accordance with the battery manufacturer's guidance.

- **Toxic Substances:** The batteries supplied by Polycom in its products and as replacement parts meet the marking and heavy metal content requirements of the EU Battery Directive. Where batteries include lead, mercury or cadmium, the levels of these substances are very low and fall below the thresholds that exist in all markets into which they are supplied. Lead acid batteries supplied with certain Polycom products carry the Pb symbol indicating presence of lead above the thresholds described above.
- **Battery Disposal:** When a battery has reached the end of its working life, carefully remove it from the product as instructed in the user guide. The battery should be taken to a collection point where it can be recycled or disposed of in an environmentally friendly manner. Do not dispose of the battery in a fire or in unsorted municipal waste.

Please contact typeapproval@poly.com if you have questions or would like additional information.

Japan

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI – A

WARNING Electrical Safety

Always read product documentation fully before connecting to a power source.

External Power Supplies

This product must only be used with an external power supply of the type and specification provided with it. Replacement external power supplies can be obtained from the supplier of your Polycomequipment.

PoE Products

Products that are designed to be connected to a Power Over Ethernet source must only be connected to a IEEE 802.3af compliant power-over-ethernet (PoE) power source or an IEC60950 limited power source.

The power plug, wall socket combination acts as a disconnection device and must be accessible at all times.

Power Cables

Only use the power cables that are supplied with this product, these are correctly rated for this product.

Installation of the equipment should be carried out by suitably trained people, and must comply with the appropriate local and national electrical codes.

Plug Acts as Disconnect Device

The socket outlet to which this apparatus is connected must be installed near the equipment and must always be readily accessible.

La prise électrique à laquelle l'appareil est branché doit être installée près de l'équipement et doit toujours être facilement accessible.

In addition, all POE sources must meet the Limited Power Source requirements of IEC 60950-1:2005 (2nd Edition); Am1:2009 or IEC 60950-1:2005 (2nd Edition); Am1:2009; Am2:2013; and IEC 62368-1:2014.

En outre, toutes les sources d'entrée doivent obligatoirement répondre aux exigences Source d'alimentation limitée de la CEI 60950-1: 2005 (2e édition); Am1:2009 ou IEC 60950-1: 2005 (2e édition); Am1:2009; AM2:2013; and IEC 62368-1:2014.

Operating Ambient Temperatures

Operating temperature: 0 to 40°C (32 to 104°F)

Storage temperature: -40 to 60°C (-40 to 140°F)

Environmental

Restriction of Hazardous Substances Directive (RoHS)

All Polycom products comply with the requirements of the EU RoHS Directive. Statements of compliance can be obtained by contacting TypeApproval@poly.com.

Waste Electrical and Electronic Equipment (WEEE)



All Polycom products that fall within the scope of the EU WEEE Directive carry the crossed wheeled bin symbol which advises customers not to recycle electronic products in the domestic waste stream but to recycle them safely as e-waste.

Polycom Take Back

In addition to any mandated take back requirement, Polycom offers free recycling of its branded products to business users. Detailed information is available at <http://www.polycom.com/company/about-us/recycle-program.html>.

Getting Help and Copyright Information

GETTING HELP

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

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Patent Information

The accompanying product may be protected by one or more U.S. or foreign patents and/or pending patent applications held by Polycom, Inc.

Disclaimer

This software is provided 'as is' with no explicit or implied warranties in respect of its properties, including, but not limited to, correctness and fitness for purpose.