Note: For more information on your Polycom® VVX® 500 series and VVX 600 series business media phones, see user documentation, including Quick User Guides and User Guides, on your phone’s Support page on Polycom Voice Support: http://support.polycom.com/voice.

**Package Contents**

VVX 500 or VVX 600 Series Phone

Optional Accessories

- AC Power Cord and Adapter
- VVX Camera
- VVX Expansion Module (paper display)
- VVX Expansion Module (LCD color display)

For more information, contact your reseller.
(Note: If you have a VVX 600, the network cable has a ferrite clamp. Attach the ferrite-end of the cable to the phone’s LAN port.)

Connect Cables

- Warning: Do not plug the handset into the AUX port. Doing so can permanently damage the handset as this port is designed to support the expansion modules.

- AC power connection (optional accessory) Use if Power over Ethernet (PoE) is unavailable.

- Passthrough ethernet connection to PC (optional; extra cable not included)

- Cable groove (Press straight part of handset cable into groove)

- Cable groove (Press headset cable into groove)

- Auxiliary port
**Connect Stand***

Fully insert the stand into one of the slots on the back of the phone. The slot you choose determines the angle of the phone. For high-angle use, secure the handset with the reversible tab (see **Features**).

*For wallmount installation, an optional accessory is available. For more information, contact your reseller.*

**Connect Optional Headset**

Your phone supports wired and wireless headsets, including electronic hookswitch (EHS) headsets. VVX 600/601 phones also support Bluetooth headsets.

For connection directions, refer to your headset documentation. Standard headsets typically use the RJ-9 or USB port, while EHS headsets use the RJ-9 and serial port. The ports are on the back of your phone, as shown in the diagram.

**Connect Optional USB Devices**

You can attach a USB headset, or a USB flash drive (to record calls, use the Digital Picture Frame feature, or to change the background picture on your phone). To learn more, see your phone’s User Guide.
SAFETY AND REGULATORY INFORMATION. This device complies with Part 15 of the FCC Rules and with RSS 210 of Industry Canada. The operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference, including interference that may cause undesired operation. NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

However, Polycom declares that the radio equipment type Polycom VXV500 and VXV5601 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available here: http://support.polycom.com/content/support/North_America/USA/en/support/voice.html

Warranty information: Please contact your Polycom Authorized Reseller for information on warranty services.

The product is under warranty or is covered by a Polycom service contract; however, Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycom's installation, operation, or maintenance instructions.
- Unauthorized product modifications or tampering.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control.
- Or any third parties, acts of God, accident, fire, lighting, power surges or outages, or other hazard.

WARRANTY EXCLUSIVE. IF A POLYCOM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE, AT POLYCOM'S OPTION. IF POLYCOM REPLACES A PRODUCT, ANY REPLACEMENT PARTS OR PRODUCTS MAY BE NEW OR RECONDITIONED. Polycom warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Products returned to Polycom must be sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. Responsibility for loss or damage does not transfer to Polycom until the returned item is received by Polycom. The repaired or replaced item will be shipped to Customer, at Polycom's expense, not later than thirty (30) days after Polycom receives the defective product, and Polycom will retain risk of loss or damage until the item is delivered to Customer.

EXCLUSIONS. Polycom will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or results from:

- Failure to follow Polycom's installation, operation, or maintenance instructions.
- Unauthorized use of common carrier communication services accessed through the product.
- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control.
- Or any third parties, acts of God, accident, fire, lighting, power surges or outages, or other hazard.

If any part of this paragraph is held to be unenforceable, the remainder of this paragraph shall remain in full force and effect. Governing Law, Limitation of Liability. This Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws rules. Customer's sole and exclusive remedy for breach of this Limited Warranty and Limitation of Liability shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States, excluding their conflicts of laws rules. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty and Limitation of Liability. All rights reserved under International and Pan-American Copyright Conventions. No part of this content may be reproduced, transmitted or translated in any form or by any means, or translated into another language or format, in whole or part, without written consent from Polycom, Inc. Do not remove (or allow anybody else to remove) any product identification, copyright or other notices. Polycom, the Polycom logo design, and Polycom VVX 500/501 and VVX 600/610 are trademarks of Polycom, Inc. in the U.S. and various other countries.

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