Quick Start Guide

VVX® 300 and 400 Series

Note: For more information on your Polycom® VVX® 300 series and VVX 400 series business media phones, see user documentation, including Quick User Guides and User Guides, on your phone’s Support page on Polycom Voice Support: http://support.polycom.com/PolycomService/support/us/support/voice/business_media_phones/

Package Contents

VVX 300/301/310/311
VVX 400/401/410/411

VVX 300 Series Phone

VVX 400 Series Phone

AC power adapter (varies by region)
VVX Expansion Module (paper display)
VVX Expansion Module (LCD color display)

For more information, contact your reseller.
**Features**

- Security slot (on back)
- Hookswitch
- Reversible tab (for wallmount installation)
- Speaker
- Dialpad
- Transfer
- Messages
- Hold
- Speakerphone key
- Headset key
- Volume keys
- Mute key
- Navigation keys/Select key
- Home key
- Soft keys
- Line keys (6 keys on 400 series)
- USB port (on back; 401/411 only)
- Message Waiting Indicator
- Cable groove (Press straight part of handset cable into groove)
- Cable groove (Press headset cable into groove)
- USB port (on back; 401/411 only)
- Message Waiting Indicator
- Line keys (6 keys on 400 series)
- Home key
- Soft keys
- Navigation keys/Select key
- Headset key
- Speakerphone key
- Volume keys
- Mute key
- Security slot (on back)

**Connect Cables**

**Warning:** Do not plug the handset into the AUX port. Doing so can permanently damage the handset as this port is designed to support the expansion modules.

Optional PC port cable should be rated CAT-5E.

Passthrough ethernet connection to PC (optional; extra cable not included)

Optional PC port cable should be rated CAT-5E.

**Warning:** Do not plug the handset into the AUX port. Doing so can permanently damage the handset as this port is designed to support the expansion modules.
**Connect Stand**

*For wallmount installation, an optional accessory is available. For more information, contact your reseller.

**Connect Optional Headset**

*Note:* Your phone supports wired headsets, including electronic hookswitch (EHS) headsets. For connection directions, refer to your headset documentation. Standard headsets typically use the RJ-9, while EHS headsets use the RJ-9 and serial port.

**Connect Optional USB Devices**

On VVX 401/411 phones, you can attach a USB headset, or a USB flash drive to record calls, use the Digital Picture Frame feature, or to change the background picture on your phone. To learn more, see your phone’s User Guide.
SAFETY AND REGULATORY INFORMATION. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The VVX 300/400 Series are marked with the CE mark. This mark indicates compliance with LVD and EMC Directives 2014/35/EU and 2014/30/EU.

In accordance with Part 15 of the FCC Rules, the user is cautioned that any changes or modifications not expressly approved by Polycom, Inc. could void the user’s authority to operate the equipment.

Operating Ambient Conditions:
- Operating temperature: +32 to 104°F (0 to 40°C)
- Relative humidity: 5% to 95% (no condensation)
- Storage temperature: -40 to +160°F (-40 to +70°C)

Installation must be performed in accordance with all relevant national wiring rules. All installation должны быть выполнены в соответствии со всеми действующими национальными правилами установки.

In Europe, this is an Ethernet device, and must observe EN55022 for class B equipment. It complies with the 2009/15/EC RoHS directive.

In Japan, this product is compliant with the Environmental Measurements and Standards Act of the Ministry of Economy, Trade and Industry, with the Agency for Cultural Affairs, with the Ministry of Health, Labor and Welfare and other relevant governmental agencies.

Additional information: