



SECURITY ADVISORY – Polycom Voice Endpoints – XSS and CSRF Vulnerabilities

Advisory Version 1.0

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ANY INFORMATION IN THIS ADVISORY IS SUBJECT TO CHANGE.

Please Note: Poly takes the security of our customers and our products seriously. This is a living document and may be subject to updates. The latest version of this document can be found at the following URL:

<https://support.polycom.com/content/support/security-center.html>

Vulnerability Summary

Cross-Site Scripting (XSS) and Cross-Site Request Forgery (CSRF) vulnerabilities were found on multiple Poly (Polycom) voice endpoints. The vulnerabilities are currently fixed and customers are advised to upgrade to the latest software release that addresses the above vulnerabilities.

Solution

Poly has released software updates to all affected phone models that contain fixes for these issues as well as other fixes and features. Please refer to the release notes for your particular endpoint for more information.

Product Family and Model	Fixed Software Release
VVX 101, 201, 301/311, 401/411, 501, 601, 150, 250, 350, 450, and D60	UCS 6.2
VVX 300/310, 400/410, 500, 600	UCS 5.9.6
SoundPoint IP and SoundStation IP	USC 4.0.15

The software, release notes, and other documentation for your voice endpoint can be found at:

<https://support.polycom.com/content/support/north-america/usa/en/support/voice.html>

Mitigation

Poly recommends all customers upgrade to the latest version. Customers who need time to upgrade may disable the Web User Interface (Web UI) either by changing settings in the phone's user interface or through configuration file changes. Please check your product's Administrator Guide for specific instructions on how to do this.

Recognition

Poly would like to thank **Matt Landers** from LucidCoast and independent security researcher **Marshall Hallenbeck** for reporting security vulnerabilities to us and for their coordinated disclosure.

Contact

Any customer using an affected system who is concerned about this vulnerability within their deployment should contact Polycom Technical Support – either call 1-800-POLYCOM or visit:

<https://support.polycom.com/content/support/security-center.html> For the latest information.

You might also find value in the high-level security guidance and security news located at:

<https://support.polycom.com/content/support/security-center.html>

Poly's Vulnerability Disclosure Policy can be found at:

<https://support.polycom.com/content/dam/polycom-support/global/documentation/product-vulnerability-disclosure-policy.pdf>

Revision History

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