

Release Notes

ViewStation/SP, Version 7.5.4



Polycom is pleased to announce the version 7.5.4 software release for Polycom ViewStation and ViewStation SP systems.

What's New in This Release?

Polycom software release 7.5.4 is available as a free software update for ViewStation/SP customers. Version 7.5.4 includes all of the features of version 7.5.2 and addresses the issues described in the [Corrected Issues](#) table.

Corrected Issues

The following table lists issues corrected in version 7.5.4.

Feature	Corrected Issue
Address Book	Address Book entries made with an older ViewStation were sometimes displayed or dialed with the wrong speed. This issue has been corrected.
API	After going to sleep, a ViewStation system might not respond to API controls. This issue has been corrected. The reboot command returned an error instead of restarting the system. This issue has been corrected. Cosmetic issues and inconsistencies with the "screen speedial" command have been corrected.
Audio	An audible noise was sometimes heard with a multipoint call downspeed. This issue has been corrected. When an audio call was added to a video call, an echo sometimes occurred after some time in the call. This issue has been corrected.
Boot Up	Registration with certain gatekeepers sometimes caused a reboot. This issue has been corrected.
Cameras	Sony EVI-D10 cameras connected to ViewStation systems had some problems with automatic camera tracking. This issue has been corrected.
H.320/H.323	A ViewStation system sometimes rebooted if another system hung up while Visual Concert PC was still sending. This issue has been corrected.

Feature	Corrected Issue
H.323	<p>iPower systems did not display the ViewStation system name when in an iPower MCU conference. This issue has been corrected.</p> <p>ViewStation and ViewStation SP setup messages to PathNavigator did not send an H.323 extension. This issue has been corrected.</p>
Interoperability Firewalls	<p>ViewStation systems were not sending a carriage return, before a newline character, to firewalls. This issue has been corrected.</p>
Interoperability MGC	<p>ViewStation systems went into secondary status when switching between an H.261 video conference and an H.263 video conference configured on the MGC. This issue has been corrected.</p> <p>ViewStation systems sometimes incorrectly displayed a "Join to conference" message when an MGC conference was ended. This issue has been corrected.</p>
ISDN, BRI	<p>A ViewStation SP384 might reboot repeatedly when the ISDN protocol was changed from 5ESS to ETSI or vice versa. This issue has been corrected.</p>
UI	<p>The system went to sleep while on the near screen, or when toggling between the near screen and main screen when in a POTS call, even when the user did not want this behavior. You can now prevent this behavior if you FTP a file named sleepnear.dat with the word No in it.</p> <p>When a system was configured for IP only, but registered to a gatekeeper for gateway calls, the default selection on the dialer screen was IP. This is now (or CAN be) set to Auto for gateway calls.</p> <p>You can now use a comma as a delimiter when entering an IP address.</p> <p>The Telephone link appeared on the main screen of a ViewStation system even when Telephone was not enabled. This issue has been corrected.</p> <p>ISDN-only ViewStation systems unnecessarily prompted users to choose between IP and ISDN when dialing. This issue has been corrected.</p> <p>When a ViewStation system was configured to call out using ISDN only and the call failed, the system attempted to dial IP through Global Management System. This issues has been corrected. Failed ISDN calls no longer roll over to IP when the secondary dialing preference is set to None.</p> <p>The Menu icon on the Dialing Speeds screen linked to the home screen instead of to the H.323 Setup screen. This issue has been corrected.</p> <p>Montserrat was misspelled in country list on the ViewStation system UI. This issue has been corrected.</p>

Feature	Corrected Issue
V.35	<p>ViewStation V.35 systems did not answer calls in manual answer mode. This issue has been corrected.</p> <p>If the answer dialog box timed out, the system would not notify the user of incoming calls again until an outbound call was made. This issue has been corrected.</p>
Video	<p>Video encoders generated PAL video problems with some endpoints. This issue has been corrected.</p> <p>Uniform display was bad on the receiving system when a PAL system sent proper temporal reference values. This issue has been corrected.</p>
Visual Concert PC	<p>When using Visual Concert PC with a ViewStation system the error message "The far site does not support Visual Concert PC" sometimes appeared even though content was sent without any problem. This issue has been corrected.</p>
Web UI	<p>Users were unable to change the ISDN number of a V.35 system from the web interface. This issue has been corrected.</p> <p>Status balls did not always appear in the web interface when making a call from a ViewStation V.35 system. This issue has been corrected.</p> <p>Using the Web UI, the "%" symbol was not displayed with Closed Captioning. This issue has been corrected.</p> <p>On the "Imux Setup" screen of the web interface, the ISDN Numbers, Dialing Speeds, and Advanced Dialing links reloaded the page incorrectly. This issue has been corrected.</p> <p>Changing the language in Web UI updated the system UI only after restarting the system. Now the system UI changes to the new language as soon as you switch screens.</p> <p>The Country Code field in the web interface was editable, but it is now correctly displayed as read only.</p> <p>Cosmetic issues and inconsistencies between the web UI and system UI have been corrected.</p>

Feature Limitations

The following table lists known limitations with the product.

Feature	Limitation
H.323	Calls will not connect when an iPower system calls into a ViewStation SP system with an improperly configured gatekeeper. Calls from other systems, such as a VSX system or ViewStation FX, connect properly to a ViewStation SP system with the same configuration.

Upgrading to 7.5.4

Refer to your *ViewStation User Guide* for instructions and information about updating the ViewStation system software.

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