

## Release Bulletin

Software version 1.01

This software release bulletin provides information about your videoconferencing system.

### PRECAUTIONS

- Plug the power cord firmly into the back of the system. Using the system without the power cord firmly plugged into the unit may damage the power adapter.
- Do not lift the system by the camera. Do not manually move or touch the camera at any time. Hold the system by the sides when you pick it up to move it, pack it, or adjust its position on the monitor. Before you turn off your system to pack it in the shipping box, use the hand-held remote to move the camera to face forward.

### USAGE NOTES

#### Video

- Currently, when you are in a call with any desktop videoconferencing system, a black bar appears on the edge of the desktop system's screen.
- When you switch the system from one video source to another, for example, from a document camera to the main camera, the video in the PIP window may show any of these effects for a few seconds: dashed white lines, rolling video, or green wavy lines.
- You don't need to specify whether your camera is PAL or NTSC or whether the AC power frequency is 50 Hz or 60 Hz. However, in areas (such as parts of Japan) that use NTSC cameras with 60 Hz power, you should use the AC Power Frequency setting on the Localization menu to manually configure the camera's AC power setting. This eliminates the flicker caused by an incompatibility between the camera's scan rate and the lighting frequency.

#### Audio

- When you turn the system off and then on again, you must reset the volume. The system does not save your volume setting.

#### Miscellaneous

- At present, running diagnostics may distort the colors on your screen.
- If the second telephone number you enter does not connect to the network, the system does not currently display a notification message.
- Currently, when connecting to Intel ProShare, the system cannot negotiate to 7.5 frames per second video. Because of this, the ProShare system periodically displays frozen video.
- The system supports calls to PictureTel System 4000 systems with software version 4.3V or later. Any calls to PictureTel System 4000 systems with versions prior to 4.3V can cause problems that require the system to be powered off and on.
- The preferred setting for audio and video processing formats is Automatic. This is the system's default setting for both audio and video processing.
- Printing snapshots (Annex-D graphics) is not supported in this version of SwiftSite.
- Only the Online Manual can be printed from the main Help menu.
- When you print a topic that contains a large graphic, the graphic will not be printed.
- When SwiftSite calls a System 4000EX with software version 5.00.02, the second channel may fail to connect. If this happens, disconnect the call and retry the call.
- The Network Statistics screen may report inaccurate numbers for Video Frames Transmitted and Video Frames Received.
- When you set the system clock through the Setup menu, the cursor is not visible when you move it to the Minutes field. You can press the up and down arrows on the hand-held remote to set the minutes.
- When you change from one SEND source to another, the near-end Picture-in-Picture (PIP) may flash.

- When you change the systems language setting, you must power the system off and on again for the change to take effect.
- When a call connects on one channel only, occasionally the call will not display live video.
- You may see inaccurate messages while a call is disconnecting. These messages do not necessarily mean that the call has not disconnected.
- If you use the Setup menus to view the screens containing network information about SPIDs or Local Numbers, you must power the system off and on again, regardless of whether you changed any settings.
- Your local video image may be distorted when you call a system that is connected to a network that produces a high number of errors. This distortion is caused by the far-end network. If this happens, disconnect the call and try the call again. You should also have users at the far end contact their network service provider about the problem.
- Before you run system diagnostics, you should manually disconnect from any call. When you run system diagnostics while a call is connected, the SwiftSite unit may not disconnect. To clear the connection, power the system off and on again.
- When you place the SwiftSite unit on a monitor, we recommend using a flat-topped monitor whose top is at least 76 mm (3 in.) deep.
- Calls to a PictureTel Live 100 with software version 1.6.10 or earlier will cause a brief audio noise at the Live 100 when the call connects.