



Live200 1.5 Release Notes

Overview

Please review this document before updating your current version of Live200 or before installing PictureTel Live200 for the first time. For installation- related problems or problems with upgrading, refer to the instructions in the Live200 1.5 Installation guide.

If you are installing on a PC that runs Windows 95 Revision B (OSR2), refer to the Windows 95 Revision B Installation Instructions.

This document includes the following topics:

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Hardware and Software Requirements

To install and run PictureTel Live200 your computer must meet the following requirements:

- 20 MB of available hard disk space
 - 16 MB of RAM
 - 80486 CPU running at 66Mhz (100Mhz or higher recommended) or a Pentium or Pentium-class processor running at 75 Mhz (90Mhz or higher recommended)
 - SVGA monitor
 - 32-bit high performance PCI on-board or integrated graphics controller (64 bit recommended) with 16-bit or 32-bit high color depth and 2 MB of video memory minimum
 - One available master PCI bus slot for the PictureTel Live200 board
 - Microsoft® Windows® 95 operating system running in 32-bit mode
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New Features

- T.120 support that includes T.127 multipoint file transfer support.
 - Microsoft NetMeeting compatibility for data collaboration.
 - Snapshot capability that lets users capture a video frame as a bitmap image file.
 - Far End Camera Control (FECC) supports the H.281 FECC protocol.
 - High-quality WorldCam camera that includes manual focus and contrast controls.
 - Splitter cable that adds a maximum of two composite video input devices.
 - ISDN modem that supports Internet and remote LAN access at up to 128 Kbps.
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Performance Tips

- For proper Whiteboard operations, ensure that there is at least 20 MB of free disk space after Live200 has been started.
- Ensure you have exited all applications on your computer before remotely controlling a desktop. Use a solid screen background rather than a background with graphics for optimal processing time.
- Your mouse might not function properly if your calling partner shares and then closes the Windows Explorer. To prevent this problem from occurring, use the Unshare Application button to stop sharing the Explorer instead of closing it.

- The status bar in the Message window can cut off some messages. This is normal Windows 95 behavior. To resolve this problem, resize the window using the sizing control in the lower-left hand corner of the window.
 - Wait until the Whiteboard loads before making a call to your calling partner. If you make a call during the load process, the process stops before completion when the call connects.
 - If you call a PC with a non-Windows 95 compatible screensaver or with a screensaver requiring a password, the call connects but the screensaver remains on.
 - In Hardware Settings, do not set the Maximum to Off for the Data Transmit Channel if you are calling over a bridge.
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Known Problems

- If you transfer cursor control to your calling partner after clicking the Share button, but before clicking on the application to be shared, control of your system might not be restored. To reactivate the system, press CTRL+ALT+DEL. The Close Program dialog box appears. Cancel out of the dialog box to return to the reactivated application sharing session.
 - When you call a Concorde 4500 room system with Groupview from Live200, a second image bar appears on Live200. You need to restart the application to clear this after the call terminates.
 - You cannot run the Microphone Test option of the LIVE2Tst Audio Test with the speakerphone.
 - Use Microsoft's Paint application as the default viewer or make sure your graphics package supports the latest bitmap formats.
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